



# Need help with housing this winter?

No one in need of housing should be left out in the cold this winter.

We want to make sure that everyone has somewhere warm, dry and safe to live, and all New Zealanders have the support they need.

If you, or anyone you know, needs help finding a place to live or with paying for accommodation, please let us know.

Call us on 0800 559 009 to talk about your options.

## **What help is available?**

There are lots of different ways we can help, depending on your needs.

Support can include an accommodation supplement; emergency housing or an emergency housing special needs grant; transitional housing to live in while you find somewhere more permanent; or public housing.

You might be eligible for other support as well, such as help with paying for food or help with the power bills this winter.

For anyone needing support, the first step is to talk to us about your needs. We'll discuss your situation and look at the best way to help you.

Our phone line (0800 559 009) is open from 8am to 6pm on weekdays, and 8am to 12pm (midday) on Saturday.

If it's easier for you, you can also talk to a tenancy or beneficiary advocate, or a provider in your community. A list of these is available on our website: [housing.msd.govt.nz](http://housing.msd.govt.nz)

**We will do everything we can to help you make it through winter safely.**