

Better Public Services targets: success stories



These are some of the results the National government achieved using the Better Public Services targets.

Result 1 – Reducing long-term welfare dependency: By 2018, reduce the number of people receiving main benefits by 25 per cent

- 57,000 fewer people on job seeker benefits in September 2016 than in September 2010.
- 8,000 fewer people on sole parent support from 2014 to 2016.
- An estimated 10.3 per cent of the working age population receiving a main benefit at the end of December 2016 – the lowest proportion since 2007, before the Global Financial Crisis hit.

Result 2 – Increase participation in early childhood education: By 2016, 98 per cent of children starting school will have participated in ECE

- The number of children participating in Early Childhood Education has increased from 94.7 per cent in March 2011 to 96.7 per cent in December 2016.
- To meet the target of 98 per cent will require only 782 additional children from a typical school entry cohort of 60,000.

Result 3 – Increase infant immunisation and reduce Rheumatic Fever: By 2017, 95 per cent of eight month olds fully immunised and the incidence of Rheumatic Fever reduced by two thirds

- There was a 23 per cent reduction in the national rate of rheumatic fever from the baseline period starting in 2009. This is 40 fewer people being admitted to hospital in 2016.
- There were between 93–94 per cent of 8 month olds fully immunised, an 8 per cent increase since June 2012.

Result 4 – Reduce assaults on children: By 2017, reduce the number of children experiencing physical abuse by 5 per cent

- The 10 year rise in children experiencing physical abuse has been stopped and the numbers reduced by around 5 per cent in the year to June 2016.

Result 5 – Increase proportion of 18 year olds with NCEA Level 2: By 2017, 85 per cent of 18 year olds will have achieved NCEA L2 or equivalent

- The number of 18 year olds attaining NCEA Level 2 has increased by almost 11 per cent to 85.2 per cent, from 74.3 per cent in 2011.

Better Public Services targets: success stories



Result 6 – Increase proportion of 25–34 year olds with NZQF L4 or above: By 2018, 60 per cent of 25–34 year olds will have a qualification at NZQF L4 or above

- The number of 25–34 year olds with qualifications above NCEA Level 4 has increased from around 52 per cent in 2012 to 57.2 per cent in December 2016.

Result 7 – Reduce rates of total crime and youth crime: Reduce total crime by 20 per cent (2018): Violent crime by 20 per cent (2017): and youth crime by 25 per cent

- Total crime is down 14 per cent since June 2011. Youth crime is down 32 per cent since June 2011.

Result 8 – Reduce reoffending: Reduce the reoffending rate by 25 per cent by 2017

- The rate of reoffending has reduced by 4.4 per cent since June 2011. The reoffending rate has proved difficult to reduce, however the total number of re-offenders has reduced by 26 per cent.

Result 9 – NZ businesses have a one-stop online shop for all of government services and support: Business costs (effort) from dealing with government will reduce by 25% by 2017, through a year-on-year reduction in effort required to work with agencies; Government services to business will have similar key performance ratings as leading private sector firms by July 2017

- The effort for businesses to deal with government has had a measurable reduction from 100 index points in 2012 to 93 in December 2016.

Result 10 – New Zealanders can complete their transactions with government easily in a digital environment: An average of 70 per cent of New Zealanders' most common transactions with government will be completed in a digital environment by 2017

- The number of people completing their transactions with government online has increased from below 30 per cent in mid-2012 to nearly 60 per cent in 2016.
- In 2012 a number of the most common digital transactions were not even available. This includes renewing a passport, with over 50 per cent now being renewed online.