

## Frequently Asked Questions

### **What is the Orchard?**

The Orchard is a business and event hub for the growing community of entrepreneurs, start-ups and business professionals in Northland. Offering all the facilities of a premium office fit-out in an unpretentious environment with flexible membership and a thriving community of like minds.

The Orchard Business and Event Hub is a place where start-up businesses, entrepreneurs, contractors and professionals can rent space and services on a casual or regular basis. The Hub offers hot-desks, collaborative tables, break-out zones, meeting rooms, Ultra-fast Wi-Fi, printers, scanners and an event space.

### **What makes The Orchard different to other collaborative working spaces?**

With Northland Inc and NZ Chambers of Commerce Northland located within the hub, there is the massive advantage of direct access to expert business advice, tools and professional support networks all under one roof.

### **Why has Northland Inc and the NZ Chambers of Commerce Northland decided to move into The Orchard Business and Event Hub?**

Our organisations have decided to embed ourselves in this hub so we can work on the ground level to support innovation and growth in Northland.

### **What kind of expert business advice is available and do I need to pay for it?**

Northland Inc and the NZ Chambers of Commerce Northland deliver business growth programmes on behalf of New Zealand Trade and Enterprise, Callaghan Innovation and deliver the Business Mentor New Zealand scheme. All business advice provided is free.

### **What other business growth support is available?**

Northland Inc's Business Innovation and Growth team have access to a wide range of specialist knowledge, networks and funding to help businesses grow. The team also deliver a number of programmes to support entrepreneurs, investment, research and cluster activities. Northland Inc have a number of work programmes to support business in all sectors. These programmes support company growth aspirations and connect companies into national and international knowledge and networks.

### **What if I just want to use The Orchard for work and don't need any of the advice or support?**

Everything in The Orchard is optional (except having a little fun!), we respect all stages of business and what your needs are at each stage.

### **Where is the Orchard located?**

In the heart of Whangarei CBD. Level one, corner of Cameron and Walton Street. Entry is off Walton Street.

### **Who's eligible to work at the Orchard?**

Anybody who classes themselves as a start-up, small or medium sized enterprise, freelancers, entrepreneurs. Anybody who wants to grow their business.

**Is it open to the public?**

Very much so. All of our meeting rooms and our event space are for hire to the public, not only Orchard members.

**How safe is The Orchard?** i.e. property, cyber safety, printing

We will be working to a 'paperless' model where you will be encouraged to work online. Our staff and permanent Orchard members will be allocated a personal locker to store things after hours. All printing will be released by access code on the printers. Security cameras monitor The Orchard access areas to provide additional confidence in security of physical property.

**What is the cost to work at the Orchard?**

We have casual day passes from \$40 and membership options from \$31 per day. Meeting rooms are hired out starting from \$15 per hour with special ½ and full day prices.

**What is the capacity of the spaces available to hire in the Orchard?**

Tupu and Kakano, our two meeting rooms, seat 8 people each. Poipoi, our board room, seats 12 people and joins Tupu to create a larger meeting room for groups. Mahi tahi, our event space, can hold 80 people theatre style, and can also be set up in U-shape, classroom or boardroom style.

**How can I work at the Orchard?**

Get in touch with Kayla Tattley, our Community Activator to find out more or head to our website and purchase a day pass or membership plan there, you can also book meeting rooms online.

**Who owns the Orchard?**

The Orchard is a Northland Inc initiative and is funded through the Northland Regional Council, the Ministry of Business, Innovation and Employment and Northland Inc.