

Background Information – Pilot partners

- Seven organisations have been piloting the Joint Border Management System Trade Single Window (TSW) online, including.
 - Crown Relocation
 - NZ Defence Force.
- Three industry partners have been trialing the direct connect function of JBMS:
 - Mondiale Freight
 - CargoWise
 - Maersk
- Four industry partners have been piloting direct connect for the new WCO3 messages
 - FedEx
 - CargoWise
 - SpEDI
 - Expedient.
- Mondiale Freight is a major New Zealand freight forwarder and has been piloting the direct connection facility for existing 'legacy' messages.
- The first successful live clearance through TSW was completed on 17 January 2013 and by mid-July Mondiale had sent and received more than 20,000 entries via TSW.
- Mondiale's turnaround time for processing of lodgements during the pilot changed significantly (previously the fastest response was seven minutes, and averaged 13 minutes). TSW averages a lodgement processing at five minutes, with a fastest time of two minutes.
- Mondiale is also saving transmission costs through direct connect.