

# **Telecommunications (Interception Capability and Security) Bill**

Government Bill

## **Explanatory note**

### **General policy statement**

This Bill repeals and replaces the Telecommunications (Interception Capability) Act 2004.

The main objectives of the Bill are to ensure—

- that the interception obligations imposed on the telecommunications industry are clear and reflect the changing telecommunications industry structure, do not impose unnecessary compliance costs, and are sufficiently flexible to match today's operational needs and future technology developments; and
- that network operators are obliged to engage with the Government on network security matters where they may raise a risk to New Zealand's national security or economic well-being, inform the Government of network decisions that may be of particular national security interest, and work with the Government to apply any required risk-based and proportionate security measures.

These objectives will be achieved by introducing a range of measures designed to help network operators understand their obligations for interception capability, and make it easier for them to comply with their obligations. The Bill will also set up a new framework for network operators and the government to work together on matters of

network security where this intersects with New Zealand’s national security and economic well-being.

Both the lawful interception and the network security frameworks will be underpinned by a compliance and enforcement framework. This will give the Government the ability to make a graduated response to non-compliance, and thereby support ongoing compliance across the telecommunications industry.

The two-tiered enforcement regime for non-compliance distinguishes between minor non-compliance and serious non-compliance. Minor non-compliance will be dealt with by way of a notice requiring that the breach be remedied within a specified period of time. Serious non-compliance will be dealt with through the High Court.

The Bill proposes to—

*Interception capability*

- reduce the obligations on some network operators by—
  - removing and reducing obligations to pre-invest in interception capability, in areas where capability is unnecessary for operational reasons, or duplicated, or disproportionately expensive:
  - creating less onerous requirements for specified types of service or company, as follows:
    - *network operators with fewer than 4 000 customers*: a new “interception readiness” obligation:
    - *wholesale network services* (which are then on-sold by a retail operator to the end-user): an obligation to help ensure interception equipment can access the network, if required:
    - *infrastructure-level services*: no capability obligation (but there is an obligation to report customer names):
- clarify obligations and duties by—
  - putting beyond doubt that the duty to assist is relevant to companies whether based in New Zealand or based overseas, and whether or not they have made prior investment in interception capability:

- 
- specifying that network operators may share resources (for example, equipment or staff) in order to meet their obligations under the Act:
  - allow flexibility by—
    - allowing interception capability obligations to be extended, if needed, to telecommunications service providers that do not have any capability obligations today:
    - allowing the Minister to partially or fully reinstate capability obligations on a company with reduced obligations as referred to above, if more onerous obligations are justified for operational reasons:
    - creating a faster and more flexible exemption process through which capability obligations on particular operators, or on whole classes of operators or services, can be reduced:
  - increase enforcement options by providing for a new ministerial power to direct that an off-shore telecommunications service must not be resold in New Zealand if there is insufficient interception capability on that service, and the direction is required to address a significant risk to national security or law enforcement:  
*Network security*
  - encourage partnership between network operators and the Government by—
    - emphasising that network operators and the Government Communications Security Bureau (**GCSB**) are to work co-operatively and collaboratively on identifying and addressing network security risks:
    - obligating network operators to engage in good faith with the Director of the GCSB on the design, build, and operation of networks where those may pose a risk to New Zealand's national security or economic well-being:
    - obligating network operators to notify the Director of the GCSB about proposed procurement decisions being made in relation to areas in the network of particular national security interest:

- enable risk identification and response by—
    - setting out a specific risk identification and response process:
    - providing for a ministerial direction power where a significant risk to national security is raised and either the Director of the GCSB is not satisfied with the network operator’s proposal to address a security risk, or a network operator has breached one of the requirements in the Act and has proceeded with a decision or course of action that gives rise to a significant risk to national security:
- Compliance and enforcement*
- increase compliance with the Act by—
    - requiring network operators to register basic information with the Government:
    - enabling the surveillance agencies (the New Zealand Police, the New Zealand Security Intelligence Service, and the GCSB) to request information from network operators:
    - providing ability for the surveillance agencies to require network operators to have a staff member with an appropriate security clearance:
    - enabling surveillance agencies to initiate compliance testing and require the chief executive of a network operator to certify compliance with the Act after checking compliance with interception obligations:
  - provide a graduated enforcement regime by—
    - enabling minor non-compliance to be dealt with by way of a breach notice:
    - enabling serious non-compliance to be dealt with in the High Court.

The Bill brings a number of provisions into force at 3 months and 6 months after the date of the Royal assent. This reflects the anticipated implementation period for each initiative.

### Regulatory impact statements

Two regulatory impact statements have been prepared by the Ministry of Business, Innovation, and Employment. *Telecommunications industry—Updating interception capability obligations* was approved by the Treasury on 12 March 2013 and *Telecommunications industry—New framework for network security* was approved by the Treasury on 13 March 2013. These regulatory impact statements have yet to be publicly released on the Ministry's website [www.mbie.govt.nz](http://www.mbie.govt.nz).

### Clause by clause analysis

*Clause 1* is the Title clause.

*Clause 2* is the commencement clause. Most of the provisions of this Bill come into force 6 months after the date on which the Bill receives the Royal assent. Provisions relating to exemptions and registration (and associated enforcement provisions) come into force 3 months after the date on which the Bill receives the Royal assent.

## Part 1

### Preliminary provisions

*Part 1 (clauses 3 to 8)* relates to preliminary matters and sets out the purposes and principles of this Act relating to interception capability and network security.

## Part 2

### Interception duties

*Part 2 (clauses 9 to 42)* sets out the interception capability duties that apply to network operators and service providers under this Bill. The primary duty, which is the duty to have full interception capability, remains substantially the same as in the Telecommunications (Interception Capability) Act 2004 (the **current Act**).

#### Subpart 1—Duty to have interception capability

This subpart (*clauses 9 and 10*) sets out the primary duty that applies to network operators, which is the duty to have full interception cap-

ability in respect of every public telecommunications network that the network operator owns, and every telecommunications service that the operator provides in New Zealand.

### Subpart 2—Reduced duties

This subpart (*clauses 11 to 20*) provides for a reduction of the full interception capability duty by introducing lesser duties that will apply to certain classes of network operators and services. The new duties are the duty to be intercept ready and the duty to be intercept accessible.

The range of interception capability duties are ranked according to the level of capability required to fulfil the duty as follows:

- the duty to comply with *clauses 9 and 10* (full interception capability):
- the duty to be intercept ready:
- the duty to be intercept accessible.

Network operators with an average of less than 4 000 customers over a 6-month period will not be required to have full interception capability as long as certain criteria are met and they maintain that average.

Network operators that provide infrastructure-level services will not be required to have full interception capability for those services.

Network operators that provide wholesale network services will not be required to have full interception capability for those services, but will be subject to the duty to be intercept accessible.

The level of interception capability required from network operators may, in certain circumstances, be increased by the Minister responsible for the administration of this Act (but not to a level greater than full interception capability). For example, a network operator that is subject to a duty to be intercept accessible may be required to have full interception capability in relation to a network or service. The Minister may impose the higher duty only at the application of a surveillance agency, and only if satisfied that the current level of interception capability on the network or service adversely affects national security or law enforcement. The affected network operator may make submissions to the Minister. The Minister may make a direction requiring a higher interception capability duty to apply only

after certain consultation has occurred and applicable criteria have been taken into account by the Minister.

Regulations may be made that impose a higher interception capability duty on a class of network operators or in relation to a class of services.

### Subpart 3—Related duties

The provisions in this subpart (*clauses 21 to 28*) fall within 2 broad groups. The first group relates to assisting surveillance agencies and the Registrar to perform their functions; the second group clarifies and limits the application of interception capability duties under this Act.

The duty to assist, which requires all network operators and telecommunications service providers to assist surveillance agencies when presented with appropriate authorisation, is substantially the same as in the current Act.

Providers of infrastructure-level services will be required to provide the Registrar with the names of all their customers, whereas network operators will be required to notify the Director when making any arrangement (contractual or otherwise) with any person for the provision of services required for compliance with this Part. Network operators must also ensure that any person who provides services under such an arrangement complies with any applicable provisions of this Part.

*Clauses 21, 22, and 26* largely reinstate sections 9 (certain facilities excluded from scope of duty), 10 (design of networks) and 14 (duty to minimise impacts of interception on third parties) of the current Act.

### Subpart 4—Exemptions

This subpart (*clauses 29 to 34*) provides for exemptions that may be granted by a designated officer. Full or partial exemptions may be granted in relation to the full interception capability duty, and in relation to specified provisions in subpart 2 that impose a lesser duty on a network operator. The designated officer must take into account specified criteria and consult with each of the surveillance agencies and the applicant (if any). An applicant whose application for exemption has been declined may apply to the Minister for a decision.

### Subpart 5—Ministerial directions

This subpart (*clauses 35 to 39*) enables the Minister, on the application of a surveillance agency, to direct a telecommunications service provider to comply with an interception capability duty, and to have the same rights and obligations as those of a network operator under *Parts 1, 2, and 4*. Regulations may also be made to the same effect in relation to a class of telecommunications service providers.

This subpart also enables the Minister, at the application of a surveillance agency, to direct that telecommunications services provided from outside New Zealand and resold in New Zealand must not or must no longer be provided in New Zealand.

Both ministerial direction powers under this subpart may be exercised only after consultation has taken place and relevant criteria have been applied.

### Subpart 6—Formatting

This subpart (*clauses 40 to 42*) relates to the formatting of call associated data and telecommunications obtained under an interception warrant or any other lawful interception authority. The Minister may determine the standards for formatting by notice in the *Gazette*, and that notice may incorporate by reference all or part of any standard, specification, or requirement that is published by a body or person in any country. Provision is made for the effect of any change to a standard, specification, or requirement that has been incorporated by reference.

The *Gazette* notice that the Minister issues under *clause 40* in relation to the formatting is legislative in nature because it regulates a class of persons (network operators) and prescribes obligations (that is, the format in which call associated data and content of telecommunication). Consequently, it is appropriate for the instrument to be subject to disallowance under the Legislation Act 2012. It is not appropriate, however, for the instrument to be published in the SR series because the instrument will contain technical matters relevant to a particular group and publication in the SR series would be impracticable for reasons such as the size and complexity of the instrument.



### Part 3

#### Network security

This Part (*clauses 43 to 54*) relates to network security. The purpose of this Part is to prevent, mitigate, or remove security risks arising from public telecommunications networks and interconnections between networks.

A network security risk is an actual or potential security risk to New Zealand's national security or economic well-being arising from—

- the design, build, or operation of a telecommunications network; or
- interconnections between public telecommunications networks or to networks overseas.

*Part 3 (clauses 43 to 54)* requires network operators to engage with the Director of the Government Communications Security Bureau as soon as practicable after becoming aware of a network security risk, or a proposed decision, course of action, or change that may raise a network security risk.

Areas of specified security interest are listed in *clause 46*, and regulations may be made that add to that list. Network operators must notify the Director of any proposed decision or changes that fall within an area of specified security interest. A process is established to provide for the prevention or mitigation of any network security risk that has been identified in advance. The network operator must provide a proposal to prevent or mitigate the network risk identified by the Director (in relation to the proposed decision, course of action, or change). If the proposal does not prevent or mitigate a significant network security risk, the Director may refer the matter to the Minister for direction.

The Minister may make a direction under *clause 54* that requires a network operator to take steps to prevent, mitigate, or remove a significant network security risk if—

- the network operator (despite being notified by the Director that a proposed decision, course of action, or change raises a network security risk) enters into a binding legal arrangement, or implements a decision, or commences a course of action or change that gives rise to a significant network security risk; or
- the network operator fails to comply with a requirement under this Part and implements a decision, or commences a course

of action or change, that gives rise to a significant network security risk.

## **Part 4**

### **Registration, enforcement, and miscellaneous provisions**

#### Subpart 1—Registration

This subpart (*clauses 55 to 66*) requires all network operators to register on a register of network operators. All existing network operators must register within 3 months of commencement of *clause 55*, while new network operators must register within 3 months after becoming such an operator.

The register will contain various information that will assist surveillance agencies to exercise or perform powers, functions, or duties under the Bill (for example, information about the number of an operator's customers).

The subpart provides for—

- the register to be established by the New Zealand Police and to be maintained by a Registrar appointed by the Commissioner of Police;
- the operation of the register. In particular, the register is only available for access and searching by designated officers and the surveillance agencies;
- the network operators to notify the Registrar of important changes and to provide an annual update of information on the register.

#### Subpart 2—Registrar and other designated officers

This subpart (*clauses 67 to 69*) provides for the appointment of 1 or more suitable persons as designated officers by the Commissioner of Police. The designated officers perform various functions under the Part relating to compliance (for example, gathering information to assist the surveillance agencies and requiring network operators to engage in compliance testing). One of the designated officers must be appointed as the Registrar.

### Subpart 3—Secret-level government-sponsored security clearance

This subpart (*clauses 70 and 71*) allows a designated officer to require network operators to nominate a suitable employee to apply for a secret-level government-sponsored security clearance if the operator has 4 000 or more customers across all telecommunications services and all public telecommunications networks.

### Subpart 4—General information-gathering powers

This subpart (*clauses 72 to 76*)—

- allows a designated officer to require a network operator to supply information or documents for the purpose of assisting a surveillance agency to enforce compliance with the duties under the Bill relating to interception capability or to execute an interception warrant or any other lawful interception authority;
- allows the Director of the GCSB to require a network operator to supply information or documents for the purpose of assisting the Director to enforce compliance with the duties under the Bill relating to network security.

A network operator must comply even if compliance involves a disclosure of commercially sensitive information or a breach of an obligation of confidence.

### Subpart 5—Compliance testing

This subpart (*clauses 77 and 78*) allows a designated officer to require a network operator to test its equipment and procedures to ensure that the equipment and procedures comply with the operator's interception capability duties, and to identify any deficiencies in the equipment and procedures in terms of that compliance.

### Subpart 6—Certification

This subpart (*clauses 79 to 81*) allows a designated officer to require the chief executive of a network operator to certify that, after due inquiry, the chief executive is satisfied that the operator is maintaining and operating interception capability in compliance with the Bill.

### Subpart 7—Enforcement

This subpart (*clauses 82 to 94*)—

- allows a surveillance agency to issue a breach notice for a minor non-compliance with the Bill. The notice can require a person to comply with its duties. The breach notice can contain a request to enter and inspect a place in connection with interception capability duties:
- allows a surveillance agency to issue an enforcement notice for a serious non-compliance (including a failure to comply with a breach notice). An enforcement notice informs a person that a surveillance agency may make an application to the High Court in relation to the matter:
- allows a surveillance agency to apply to the High Court for a compliance order or a pecuniary penalty order, or both. A compliance order may require a person to do a specified thing or to cease a specified activity. A pecuniary penalty order may require a person to pay a penalty of up to \$500,000 (and up to \$50,000 for each day of a continuing contravention).

### Subpart 8—Protecting classified information

This subpart (*clauses 96 to 98*) provides for procedural matters in any proceedings involving classified security information. The subpart allows a court, on a request by the Attorney-General and if it is satisfied that it is desirable to do so for the protection of classified security information, to receive or hear the classified security information in the absence of 1 or more of the defendant, the defendant's lawyers, journalists, and members of the public.

### Subpart 9—Miscellaneous provisions

This subpart (*clauses 99 to 110*) and the *Schedule* deal with miscellaneous matters, including—

- matters relating to costs:
- protecting network operators, service providers, and surveillance agencies from liability for an act done or omitted to be done in good faith in the performance of a duty imposed, or the exercise of a function or power conferred, by this Bill:
- the service of notices:

- the repeal of the Telecommunications (Interception Capability) Act 2004:
  - consequential amendments.
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*Hon Amy Adams*

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**The Parliament of New Zealand enacts as follows:**

**1 Title**

This Act is the Telecommunications (Interception Capability and Security) Act 2013.

**2 Commencement**

- (1) Part 1, subpart 4 of Part 2, and subparts 1, 2, 7, and 8 of Part 4 come into force on the date that is 3 months after the date on which this Act receives the Royal assent.
- (2) The rest of this Act comes into force on the date that is 6 months after the date on which this Act receives the Royal assent.

**Part 1  
Preliminary provisions**

*General*

**3 Interpretation**

- (1) In this Act, unless the context otherwise requires,—  
**annual update** means an update under section 64  
**applicant** means a person that applies for registration under section 56  
**authorised person** means any person authorised to execute or assist in the execution of an interception warrant or other lawful interception authority

**call associated data**, in relation to a telecommunication,—

- (a) means information—
    - (i) that is generated as a result of the making of the telecommunication (whether or not the telecommunication is sent or received successfully); and
    - (ii) that identifies the origin, direction, destination, or termination of the telecommunication; and
  - (b) includes, without limitation, any of the following information:
    - (i) the number from which the telecommunication originates;
    - (ii) the number to which the telecommunication is sent;
    - (iii) if the telecommunication is diverted from one number to another number, those numbers;
    - (iv) the time at which the telecommunication is sent;
    - (v) the duration of the telecommunication;
    - (vi) if the telecommunication is generated from a mobile telephone, the point at which the telecommunication first enters a network; but
  - (c) does not include the content of the telecommunication
- chief executive** means a person occupying the position of chief executive, by whatever name called, or the person who performs substantially the same function

**compliance order** means an order made by the High Court under section 87

**designated officer** means a person appointed under section 67

**Director** has the same meaning as in section 4 of the Government Communications Security Bureau Act 2003

**documents**, in subpart 4 of Part 4, means documents (within the meaning of section 4(1) of the Evidence Act 2006) in the possession or under the control of the network operator

**end-user**, in relation to a telecommunications service, means a person who is the ultimate recipient of that service or of another service the provision of which is dependent on that service

**equipment**, in this Part and Parts 2 and 3, means both hardware and software

**full interception capability** means the capability to intercept a telecommunication as described in section 10

**information**, in subpart 4 of Part 4, means information in the possession or under the control of the network operator

**infrastructure-level service** means any service that provides the physical medium over which telecommunications are transmitted (for example, optical fibre cable), but does not include the device or equipment that generates, transmits, or receives any telecommunication signal

**intelligence and security agency** means—

- (a) the New Zealand Security Intelligence Service; or
- (b) the Government Communications Security Bureau

**intercept**, in relation to a private telecommunication, includes hear, listen to, record, monitor, acquire, or receive the telecommunication—

- (a) while it is taking place on a telecommunications network; or
- (b) while it is in transit on a telecommunications network

**intercept accessible**, in relation to a network or service, means the capability described in section 12

**intercept ready**, in relation to a network or service, means the capability described in section 11

**interception warrant** means a warrant that is issued under any of the following enactments:

- (a) section 53 of the Search and Surveillance Act 2012;
- (b) section 4A(1) or (2) of the New Zealand Security Intelligence Service Act 1969;
- (c) section 17 of the Government Communications Security Bureau Act 2003

**law enforcement agency** means—

- (a) the New Zealand Police; or
- (b) any government department declared by the Governor-General, by Order in Council, to be a law enforcement agency for the purposes of this Act

**Minister** means the Minister of the Crown who, under the authority of any warrant or with the authority of the Prime Min-

ister, is for the time being responsible for the administration of this Act

**Minister for Communications and Information Technology** means the Minister of the Crown who, under the authority of any warrant or with the authority of the Prime Minister, is for the time being responsible for communications and information technology

**Minister of the Government Communications Security Bureau** means the Minister who, under the authority of any warrant or with the authority of the Prime Minister, is for the time being responsible for the administration for the department of State established under the Government Communications Security Bureau Act 2003

**Minister of Trade** means the Minister of the Crown who, under the authority of any warrant or with the authority of the Prime Minister, is for the time being responsible for trade

**network operations centre** means a unit that a network operator has designated as being responsible for assuring the operation, performance, or security of a telecommunications network and—

- (a) that is equipped with equipment that is appropriate for carrying out that responsibility; and
- (b) whose duties may, without limitation, include 1 or more of the following activities:
  - (i) monitoring alarms and alerts;
  - (ii) identifying faults and arranging for those faults to be rectified;
  - (iii) monitoring network congestion;
  - (iv) monitoring the continued delivery of services

**network operator** means—

- (a) a person who owns, controls, or operates a public telecommunications network; or
- (b) a person who supplies (whether by wholesale or retail) another person with the capability to provide a telecommunications service

**network security risk** means any actual or potential security risk arising from—

- (a) the design, build, or operation of a public telecommunications network; or
- (b) any interconnection to or between public telecommunications networks in New Zealand or with telecommunications networks overseas

**number**—

- (a) means the address used by a network operator or a telecommunications service for the purposes of—
  - (i) directing a telecommunication to its intended destination; and
  - (ii) identifying the origin of a telecommunication; and
- (b) includes, without limitation, any of the following:
  - (i) a telephone number;
  - (ii) a mobile telephone number;
  - (iii) a unique identifier for a telecommunication device (for example, an electronic serial number or a Media Access Control address);
  - (iv) a user account identifier;
  - (v) an Internet Protocol address;
  - (vi) an email address

**other lawful interception authority**—

- (a) means an authority to access a computer system of a specified foreign organisation or a foreign person (within the meaning of the Government Communications Security Bureau Act 2003) that is granted under section 19 of that Act; and
- (b) includes an authority to intercept a private communication (whether in an emergency situation or otherwise) that is granted to any member of a surveillance agency under any other enactment

**public data network**—

- (a) means a data network used, or intended for use, in whole or in part, by the public; and
- (b) includes, without limitation, the following facilities:
  - (i) Internet access; and
  - (ii) email access



**public switched telephone network** means a dial-up telephone network used, or intended for use, in whole or in part, by the public for the purposes of providing telecommunication between telecommunication devices

**public telecommunications network** means—

- (a) a public switched telephone network; and
- (b) a public data network

**purely resold telecommunications service** means any service—

- (a) that is supplied or provided to a network operator (the **customer**) other than for the customer's own use or consumption; and
  - (i)
- (b) that the customer resells, supplies, or provides to another person, body, or organisation without making any technical modification to that service

**register** means the register of network operators established under section 58

**Registrar** means the person appointed as the Registrar of network operators under section 68

**responsible Ministers** means—

- (a) the Minister in charge of the New Zealand Security Intelligence Service; and
- (b) the Minister responsible for the Government Communications Security Bureau; and
- (c) the Minister of Police

**security risk** means any actual or potential risk to New Zealand's national security or economic well-being

**service provider**—

- (a) means any person who provides a telecommunications service to an end-user (whether or not as part of a business undertaking and regardless of the nature of that business undertaking); but
- (b) does not include a network operator

**significant network security risk** means a network security risk that is a significant risk to New Zealand's national security or economic well-being

**surveillance agency** means—

- (a) a law enforcement agency; or
- (b) an intelligence and security agency

**telecommunication device**—

- (a) means any terminal device capable of being used for transmitting or receiving a telecommunication over a network; and
- (b) includes a telephone device

**wholesale network service** means a service that—

- (a) is provided by a network operator (**network operator A**) only to 1 or more other network operators; and
- (b) is provided exclusively over 1 or more networks that are owned, controlled, or operated by network operator A; and
- (c) is not for the other network operator's own consumption; and
- (d) is or becomes a constituent part of a service that the other network operator provides to an end-user or any other person, body, or organisation.

- (2) In this Act, unless the context otherwise requires, **network**, **telecommunication**, **telecommunication link**, **telecommunications service**, and **telephone device** have the meanings given to them by section 5 of the Telecommunications Act 2001.

#### 4 Act binds the Crown

This Act binds the Crown.

#### *Purposes and principles*

#### 5 Purpose of this Act relating to interception capability

The purpose of this Act in relation to interception capability is to—

- (a) ensure that surveillance agencies are able to effectively carry out the lawful interception of telecommunications under an interception warrant or any other lawful interception authority; and
- (b) ensure that surveillance agencies, in obtaining assistance for the interception of telecommunications, do not

create barriers to the introduction of new or innovative telecommunications technologies; and

- (c) ensure that network operators and service providers have the freedom to choose system design features and specifications that are appropriate for their own purposes.

**6 Principles relating to interception capability**

The following principles must be applied by persons who exercise powers and carry out duties under this Act in relation to interception capability, if those principles are relevant to those powers or duties:

- (a) the principle that the privacy of telecommunications that are not subject to an interception warrant or any other lawful interception authority must be maintained to the extent provided for in law:
- (b) the principle that the interception of telecommunications, when authorised under an interception warrant or any other lawful interception authority, must be carried out without unduly interfering with any telecommunications.

**7 Purpose of this Act relating to network security**

The purpose of this Act in relation to network security is to prevent, mitigate, or remove security risks arising from—

- (a) the design, build, or operation of public telecommunications networks; and
- (b) interconnections to or between public telecommunications networks in New Zealand or with networks overseas.

**8 Principles relating to network security**

- (1) The following principles must, as far as practicable, be applied by the Director and each network operator in relation to network security risks:

- (a) the principle that network security risks should be identified and addressed as early as possible:

- (b) the principle that any proposed decision, course of action, or change that may raise a network security risk should be identified and addressed as early as possible;
  - (c) the principle that the Director and each network operator should work co-operatively and collaboratively with each other in relation to paragraphs (a) and (b).
- (2) The principle in subsection (3) must be taken into account by the Director or the Minister of Government Communications Security Bureau when making any decision or exercising any function or power under Part 3 in relation to a network security risk.
- (3) The principle that the decision or exercise of the function or power should be proportionate to the network security risk.
- (4) In subsection (3), a decision or an exercise of a function or power is proportionate to the network security risk if it—
  - (a) does not impose costs on network operators or telecommunications customers or end-users beyond those reasonably required to enable the network security risk to be prevented, mitigated, or removed; and
  - (b) does not unduly harm competition or innovation in telecommunications markets.

## **Part 2**

### **Interception capability duties**

#### **Subpart 1—Duty to have full interception capability**

- 9 Network operators must ensure public telecommunications networks and telecommunications services have full interception capability**
- (1) A network operator must ensure that every public telecommunications network that the operator owns, controls, or operates, and every telecommunications service that the operator provides in New Zealand, has full interception capability.
  - (2) However, subsection (1)—
    - (a) does not require a network operator to ensure that all components of the public telecommunications network

- or telecommunications service referred to in that subsection have full interception capability; and
- (b) is sufficiently complied with if a network operator ensures, in whatever manner the network operator thinks fit, that at least 1 component of that network or service has full interception capability
- (3) Without limiting subsection (1), the duty under that subsection to have full interception capability includes the duty to ensure that the interception capability is developed, installed, and maintained.

**10 When duty to have full interception capability is complied with**

- (1) A public telecommunications network or a telecommunications service has full interception capability if every surveillance agency that is authorised under an interception warrant or any other lawful interception authority to intercept telecommunications or services on that network, or the network operator concerned, is able to—
- (a) identify and intercept telecommunications without intercepting telecommunications that are not authorised to be intercepted under the warrant or lawful authority; and
  - (b) obtain call associated data relating to telecommunications (other than telecommunications that are not authorised to be intercepted under the warrant or lawful authority); and
  - (c) obtain call associated data and the content of telecommunications (other than telecommunications that are not authorised to be intercepted under the warrant or lawful authority) in a useable format; and
  - (d) carry out the interception of telecommunications unobtrusively, without unduly interfering with any telecommunications, and in a manner that protects the privacy of telecommunications that are not authorised to be intercepted under the warrant or lawful authority; and
  - (e) undertake the actions referred to in paragraphs (a) to (d) efficiently and effectively and,—

- (i) if it is reasonably achievable, at the time of transmission of the telecommunication; or
  - (ii) if it is not reasonably achievable, as close as practicable to that time.
- (2) If a network operator, or an employee or agent of a network operator, undertakes the interception of a telecommunication on behalf of a surveillance agency under subsection (1), the interception must be taken to be complete when the network operator provides the call associated data or the content of the telecommunication, or both, to the surveillance agency.
- (3) A network operator must, in order to comply with subsection (1)(c), decrypt a telecommunication on that operator's public telecommunications network or telecommunications service if—
  - (a) the content of that telecommunication has been encrypted; and
  - (b) the network operator intercepting the telecommunication has provided that encryption.
- (4) However, subsection (3) does not require a network operator to—
  - (a) decrypt any telecommunication on that operator's public telecommunications network or telecommunications service if the encryption has been provided by means of a product that is—
    - (i) supplied by a person other than the operator and is available on retail sale to the public; or
    - (ii) supplied by the operator as an agent for that product; and
  - (b) ensure that a surveillance agency has the ability to decrypt any telecommunication.
- (5) In subsection (1)(c), **useable format** means—
  - (a) a format that is determined by a notice issued under section 40; or
  - (b) a format that is acceptable to the network operator and the surveillance agency executing the interception warrant or other lawful interception authority.

## Subpart 2—Reduced duties

### *Preliminary*

#### **11 Interception ready**

- (1) A network operator that is required by or under this subpart to ensure that a network or service is intercept ready—
- (a) must pre-deploy access points at suitable and sufficient concentration points on the network or service to allow an interception warrant or any other lawful interception authority relating to any of its customers to be given effect;
  - (b) must reserve 1 or more network interfaces (that is, delivery ports) to which interception equipment can connect in order to deliver intercepted communications to the surveillance agency; and
  - (c) must reserve, for each reserved interface referred to in paragraph (b), sufficient bandwidth to deliver intercepted material to the relevant surveillance agency; and
  - (d) when presented with an interception warrant or any other lawful interception authority must, free of charge,—
    - (i) provide access to its network or service for interception equipment;
    - (ii) co-operate with authorised persons and allow them access to its premises;
    - (iii) provide sufficient environmentally controlled space to house the interception equipment or provide sufficient backhaul to a suitable location where the equipment can be housed;
  - (e) must, when compliance with the Act is required to be tested, comply with paragraphs (a) to (d).
- (2) A network operator referred to in section 13 or 14 is not eligible for reimbursement under section 100 if the network operator's network or service was intercept ready only.

#### **12 Interception accessible**

A network operator that is required by or under this subpart to ensure that a network or service is intercept accessible must,

when presented with an interception warrant or any other lawful interception authority, be willing and able to—

- (a) provide access to its network or service for interception equipment;
- (b) co-operate with authorised persons and allow them access to its premises;
- (c) provide sufficient environmentally controlled space to house the interception equipment or provide sufficient backhaul to a suitable location where the equipment can be housed.

*Lower-level compliance duties*

**13 Network operators with fewer than 4 000 customers**

- (1) Subsection (2) applies if—
  - (a) a network operator makes and keeps a record of the number of customers it has each month; and
  - (b) the network operator has an average of less than 4 000 customers over a 6-month period; and
  - (c) the network operator has made and kept the record referred to in paragraph (a) for each month of the 6-month period referred to in paragraph (b); and
  - (d) the network operator has notified the Registrar within 10 days after the last day of the 6-month period referred to in paragraph (b) of the matters described in paragraphs (b) and (c).
- (2) If this section applies, the network operator—
  - (a) does not have to comply with sections 9 and 10; but
  - (b) must instead ensure that every public telecommunications network that the operator owns, controls, or operates, and every telecommunications service that the operator provides in New Zealand is intercept ready at all times.
- (3) Subsection (2) continues to apply to the network operator as long as the network operator—
  - (a) continues to make and keep a record of the number of customers it has each month; and
  - (b) continues to maintain an average of less than 4 000 customers per month over each successive 6-month period.



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- (4) If the network operator referred to in subsection (2) subsequently has an average of 4 000 or more customers over a 6-month period (**disqualifying 6 months**),—
- (a) the exemption in subsection (2)(a) ceases to have effect on the date that is 6 months after the disqualifying 6 months; and
  - (b) the network operator must comply with subsection (2)(b) until the date that the exemption ceases to have effect.
- (5) This section is subject to section 19.
- (6) The record referred to in subsection (1)(a) must be made on the same working day of each month (or the next available working day, if that is not practicable).
- (7) In this section, **customer** means a person who has an account or a billing relationship with the network operator.

#### **14 Infrastructure-level services**

- (1) A network operator does not have to comply with sections 9 and 10 in respect of any infrastructure-level service provided by the network operator.
- (2) This section is subject to section 19.

#### **15 Wholesale network services**

- (1) A network operator does not have to comply with sections 9 and 10 in respect of any wholesale network service provided by the network operator.
- (2) A network operator who does not comply with sections 9 and 10 in respect of a wholesale network service provided by the network operator must ensure that the wholesale network service is intercept accessible.
- (3) Nothing in this section applies to—
- (a) purely resold telecommunications services; or
  - (b) any wholesale network service that is provided to, or by, a network operator that is not subject to the laws of New Zealand.
- (4) This section is subject to section 19.

*Ministerial directions and regulations relating  
to lower-level compliance duties*

**16 Overview of sections 17 to 19**

- (1) The purpose of sections 17 to 19 is to enable the Minister, on the application of a surveillance agency, to,—
  - (a) in the case of a network or service that by the operation of section 13 or 15 is subject to a lower-level compliance duty, direct that the network or service or part of the network or service must instead be subject to a higher-level compliance duty:
  - (b) direct that an infrastructure-level service or part of that service must be subject to a higher-level compliance duty.
- (2) The following duties are ranked according to the level of interception capability that is required to fulfil the duty (with the duty set out in paragraph (a) being the highest level compliance duty):
  - (a) the duty to comply with sections 9 and 10:
  - (b) the duty to be intercept ready:
  - (c) the duty to be intercept accessible.
- (3) This overview is by way of explanation only. If any provision of this Part conflicts with this overview, the other provision prevails.

**17 Application for direction**

- (1) A surveillance agency may make an application for a direction under section 19 only if the surveillance agency considers that the interception capability or lack of interception capability on a network or a service adversely affects national security or law enforcement.
- (2) The surveillance agency must, when applying for a direction, notify the affected network operator of the application and the time frame by which submissions may be made to the Minister on the application.

**18 Process following application for direction**

- (1) The affected network operator may make submissions to the Minister in relation to the application for direction within the time frame specified in the notice referred to in section 17(2).
- (2) The Minister must consult with the responsible Ministers and the Minister for Communications and Information Technology.
- (3) The matters that the Minister must take into account are—
  - (a) whether the current level of interception capability on the affected network or service adversely affects national security or law enforcement; and
  - (b) whether the cost of compliance would have a serious adverse effect on the business of the network operator; and
  - (c) whether the new duties would unreasonably impair the provision of telecommunications services in New Zealand or competition in telecommunications markets or create barriers to the introduction of new or innovative technologies; and
  - (d) any other matter that the Minister considers relevant in the circumstances.
- (4) The Minister must give primacy to the matter described in subsection (3)(a).

**19 Direction**

- (1) The Minister must not make a direction under this section unless the Minister—
  - (a) has taken into account the views of the persons referred to in section 18(2) and the affected network operator; and
  - (b) has taken into account the matters set out in section 18(3); and
  - (c) is satisfied on reasonable grounds that the direction is necessary for reasons of national security or law enforcement or both.
- (2) The Minister may,—
  - (a) in the case of a network or service that under section 13 must be intercept ready, direct that the network or

- service or part of the network or service must instead comply with sections 9 and 10:
- (b) in the case of an infrastructure-level service that under section 14 does not have to comply with sections 9 and 10, direct that the service or part of that service must instead—
    - (i) be intercept accessible; or
    - (ii) be intercept ready; or
    - (iii) comply with sections 9 and 10:
  - (c) in the case of a wholesale network service that by the operation of section 15 must be intercept accessible, direct that the service or part of the service must instead—
    - (i) be intercept ready; or
    - (ii) comply with sections 9 and 10.
- (3) The Minister must issue the direction in writing to the affected network operator.
- (4) The reasons for the decision must be set out in the direction, except those parts of the reasons that would reveal classified information.
- (5) The Minister must not delegate to any person the power to make a direction under this section.

## **20 Regulations**

- (1) The Governor-General may, by Order in Council, on the recommendation of the Minister, make regulations—
- (a) requiring all or part of a specified class of network or service to which section 13 applies to comply with sections 9 and 10:
  - (b) requiring all or part of a specified class of infrastructure-level service to which section 14 applies to—
    - (i) be intercept accessible; or
    - (ii) be intercept ready; or
    - (iii) comply with sections 9 and 10:
  - (c) requiring all or part of a specified class of wholesale network services to which section 15 applies to—
    - (i) be intercept ready; or
    - (ii) comply with sections 9 and 10.

- (2) The Minister must not recommend the making of regulations under subsection (1) unless the Minister has—
- (a) taken account of the matters set out in section 18(3) and (4); and
  - (b) consulted with the responsible Ministers and the Minister for Communications and Information Technology.

### Subpart 3—Related duties

#### **21 Certain facilities not required to be intercept capable**

A network operator is not required to have an interception capability on a telecommunication link that is used to interconnect 2 or more public telecommunications networks.

Compare: 2004 No 19 s 9

#### **22 Design of networks not affected by this Part**

This Part does not authorise a surveillance agency or the Minister to—

- (a) require any person to adopt a specific design or feature for any network; or
- (b) prohibit any person from adopting any specific design or feature for any network.

Compare: 2004 No 19 s 10

#### **23 Infrastructure-level services**

A network operator that provides an infrastructure-level service must, despite anything to the contrary in any deed, contract, or other enactment or rule of law,—

- (a) ensure that the Registrar is advised of the names of all existing customers that purchase infrastructure-level services from the provider; and
- (b) ensure that the Registrar is advised of the names of any new customer—
  - (i) at least 10 working days before providing or activating the infrastructure-level service to the customer; or
  - (ii) if it is not reasonably practicable to comply with subparagraph (i), as soon as is reasonably prac-

licable before providing or activating the infrastructure-level service to the customer.

## **24 Duty to assist**

- (1) A surveillance agency to whom an interception warrant is issued, or any other lawful interception authority is granted, may, for the purpose of requiring assistance in the execution of the warrant or lawful authority, show to either or both of the persons referred to in subsection (2),—
  - (a) in the case of an interception warrant issued to an intelligence and security agency, a copy of the relevant parts of the warrant; or
  - (b) in any other case, a copy of the warrant or evidence of lawful authority.
- (2) The persons are—
  - (a) a network operator; or
  - (b) a service provider.
- (3) A person who is shown under subsection (1) a copy of an interception warrant or the relevant parts of the warrant, or evidence of any other lawful interception authority, must assist the surveillance agency by—
  - (a) making available any of the person's officers, employees, or agents who are able to provide any reasonable technical assistance that may be necessary for the agency to intercept a telecommunication or otherwise give effect to the warrant or lawful authority; and
  - (b) taking all other reasonable steps that are necessary for the purpose of giving effect to the warrant or lawful authority, including, but not limited to, assistance to—
    - (i) identify and intercept telecommunications without intercepting telecommunications that are not authorised to be intercepted under the warrant or lawful authority; and
    - (ii) obtain call associated data relating to telecommunications (other than telecommunications that are not authorised to be intercepted under the warrant or lawful authority); and
    - (iii) obtain call associated data and the content of telecommunications (other than telecommunica-

- tions that are not authorised to be intercepted under the warrant or lawful authority) in a useable format; and
- (iv) carry out the interception of telecommunications unobtrusively, without unduly interfering with any telecommunications, and in a manner that protects the privacy of telecommunications that are not authorised to be intercepted under the warrant or lawful authority; and
  - (v) undertake the actions referred to in subparagraphs (i) to (iv) efficiently and effectively and,—
    - (A) if it is reasonably achievable, at the time of transmission of the telecommunication; or
    - (B) if it is not reasonably achievable, as close as practicable to that time; and
  - (vi) decrypt telecommunications where the operator or provider has provided or applied the encryption.
- (4) A network operator or service provider must consult with the surveillance agency executing the warrant or lawful authority, regarding the most efficient way to undertake the decryption referred to in subsection (3)(b)(vi).
- (5) For the purposes of this section, a network operator may intercept a telecommunication on behalf of a surveillance agency.
- (6) This section applies to a network operator or a service provider regardless of whether the network operator or service provider is—
- (a) operating from within or outside New Zealand; or
  - (b) has any interception capability or any other duties under this Act.
- (7) In subsection (3)(b)(iii), **useable format** means—
- (a) the format determined by a notice issued under section 40; or
  - (b) a format that is acceptable to—
    - (i) the network operator or service provider; and
    - (ii) the surveillance agency executing the warrant or lawful authority.

**25 Wholesalers may charge**

- (1) A wholesaler who is required under an interception warrant or any other lawful interception authority to provide another network operator with access to the wholesaler's network may charge the other network operator, on a commercial basis, for any access, space, power, or any other thing or service that the wholesaler is required to provide for the purpose of giving effect to the warrant or lawful authority if—
- (a) it is technically feasible to give effect to the warrant or lawful authority on the other network operator's network; and
  - (b) the wholesaler's assistance is sought because the other network operator did not comply with any obligation under this Part.
- (2) In this section, **wholesaler** means a network operator who provides wholesale network services.

**26 Duty to minimise impact of interception on third parties**

Every person who, under an interception warrant or any other lawful interception authority, intercepts or assists in the interception of a telecommunication must take all practicable steps that are reasonable in the circumstances to minimise the likelihood of intercepting telecommunications that are not authorised to be intercepted under the warrant or lawful authority.

Compare: 2004 No 19 s 14

**27 Network operators may share resources**

- (1) Nothing in this Act prevents network operators from co-ordinating, sharing, or contracting for interception services (whether equipment or staff) in order to meet the requirements in the Act.
- (2) However, any arrangement referred to in subsection (1) does not affect any obligations that apply to a network operator and that have been imposed by or under this Act.

**28 Obligations relating to arrangements for interception services**

- (1) Before a network operator enters into a contract or engages with any person for the provision of services to enable the net-



work operator to comply with its obligations under this Part, the network operator must notify the Director in accordance with section 47, and comply with section 63.

- (2) A network operator must ensure that any person that it enters into a contract or engages with for the provision of services to enable the network operator to comply with its obligations under this Part, complies with any applicable provisions of this Part.

#### Subpart 4—Exemptions

##### **29 Exemptions**

- (1) A designated officer may, in accordance with section 32,—
  - (a) grant, subject to subsection (2), a network operator or class of network operators an exemption from all or any of the requirements of sections 9 and 10:
  - (b) grant a network operator or class of network operators an exemption from all or any of the requirements of section 13:
  - (c) grant a network operator or a class of network operators an exemption from all or any of the requirements of section 23:
  - (d) vary or revoke an exemption referred to in paragraph (a), (b), or (c).
- (2) An exemption under subsection (1)(a) must not affect the requirements in section 10 that relate to the ability to protect the privacy of telecommunications that are not authorised to be intercepted under an interception warrant or any other lawful authority.
- (3) An exemption under subsection (1)—
  - (a) may, without limitation, apply to all or part of a specified service or network or class of service or network; and
  - (b) may be subject to any terms and conditions specified by the designated officer.
- (4) The designated officer may grant an exemption under subsection (1) with or without application from a network operator.

**30 Application for exemption**

- (1) A network operator may apply to a designated officer for an exemption under section 29(1).
- (2) The designated officer must notify the applicant of receipt of the application as soon as practicable.
- (3) The designated officer must advise the applicant of the decision as soon as practicable and no later than 20 working days after receipt of the application.
- (4) The designated officer may extend the time frame referred to in subsection (3) if—
  - (a) the application relates to multiple services; or
  - (b) the application raises new or complex technical or legal issues; or
  - (c) responding within that time frame would cause unreasonable interference with the operations of a surveillance agency.
- (5) If subsection (4) applies, the designated officer must as soon as practicable give the applicant a notice of extension.
- (6) The notice of extension must set out the reasons for the extension and the new time frame by which the designated officer must respond.

**31 Effect of application for exemption**

- (1) An applicant who has applied for an exemption under section 29(1) is, from the date that receipt of the application is notified, exempt from the obligation to which the application for exemption relates, until the date that the decision on the application is notified.
- (2) Subsection (1) does not apply to an applicant if—
  - (a) the designated officer considers, on reasonable grounds, that the applicant is persistently or repeatedly seeking the same or a similar exemption in relation to the same matter, or seeking the same outcome, despite the application being refused; and
  - (b) the designated officer has notified the applicant accordingly.

**32 Decision-making process**

- (1) The designated officer must, when considering whether to grant, vary, or revoke an exemption under section 29(1), take account of all the following matters:
  - (a) national security or law enforcement interests; and
  - (b) the number of customers or end-users of the relevant network or service; and
  - (c) the cost of compliance with the obligation for which an exemption is sought; and
  - (d) whether compliance could be achieved appropriately by another means; and
  - (e) any other matter that the designated officer considers relevant in the circumstances.
- (2) The designated officer must, when taking account of the matters set out in subsection (1), give primacy to subsection (1)(a).
- (3) The designated officer must consult each of the surveillance agencies, as well the applicant (if any), on the proposed decision.
- (4) The reasons for the decision must be set out in the decision, except those parts of the reasons that would reveal classified information.
- (5) The designated officer must issue a written notice of the decision to the applicant or, in the case of a class exemption, to the class of network operators who are affected by the decision.
- (6) Subpart 1 of Part 3 of the Legislation Act 2012 does not apply to an exemption issued under this section.

**33 Decision making at ministerial level**

- (1) A network operator whose application for an exemption or variation of an exemption has been wholly or partly declined, or whose exemption has been or is to be revoked, may apply to the Minister for a decision.
- (2) For the purpose of an application to the Minister, the Minister has all the functions, powers, and duties of a designated officer under this subpart, and sections 29 to 32 apply with all necessary modifications except that references to a designated officer must be read as references to the Minister.

- (3) The Minister must consult with the responsible Ministers and the Minister for Communications and Information Technology before making a decision on the application.
- (4) An application to the Minister must not be materially different from the original application.

**34 Regulations relating to class exemptions**

- (1) The Governor-General may, by Order in Council, on the recommendation of the Minister, make regulations—
  - (a) granting, subject to subsection (2), a class of network operators an exemption from all or any of the requirements of sections 9 and 10;
  - (b) granting a class of network operators an exemption from all or any of the requirements of section 13;
  - (c) granting a class of network operators an exemption from all or any of the requirements of section 23.
- (2) Regulations under subsection (1)(a) must not affect the requirements in section 10 that relate to the ability to protect the privacy of telecommunications that are not authorised to be intercepted under an interception warrant or any other lawful authority.
- (3) Regulations under subsection (1) may, without limitation, apply to all or part of a specified service or network or class of service or network.
- (4) The Minister must not recommend the making of regulations under subsection (1) unless the Minister has—
  - (a) taken account of the matters set out in section 32(1); and
  - (b) consulted with the responsible Ministers and the Minister for Communications and Information Technology.

Subpart 5—Ministerial directions

*Minister may require service providers to have  
same obligations as network operators*

**35 Minister may require service providers to have same obligations as network operators**

- (1) The Minister may, at the application of a surveillance agency in accordance with this section, direct that a telecommunications service provider—
  - (a) comply with one of the following duties:
    - (i) the duty to comply with sections 9 and 10;
    - (ii) the duty to be intercept ready;
    - (iii) the duty to be intercept accessible; and
  - (b) be treated as having the same obligations and rights as a network operator under this Part (except for sections 13 to 20, and 23) and Parts 1 and 4.
- (2) A surveillance agency may make an application for a ministerial direction under this section only if—
  - (a) the surveillance agency considers that lack of interception capability on the telecommunications service offered by that provider adversely affects national security or law enforcement; and
  - (b) at the time of application, 1 or more telecommunications service offered by that provider is a service over which the surveillance agency could lawfully execute an interception warrant or any other lawful interception authority.
- (3) The surveillance agency must, when applying for a ministerial direction, notify the affected service provider of the application and the time frame in which submissions may be made to the Minister on the application.
- (4) The affected service provider may make submissions to the Minister on the application.
- (5) The Minister must consult with the responsible Ministers and the Minister for Communications and Information Technology.
- (6) The Minister must not make a direction unless—

- (a) the Minister has taken into account the views of the Ministers referred to in subsection (5) and the affected service provider; and
  - (b) the Minister has taken account of the matters set out in subsection (7); and
  - (c) the Minister is satisfied on reasonable grounds that the direction is necessary for reasons of national security or law enforcement, or both.
- (7) The matters that the Minister must take into account are—
- (a) whether the current level of interception capability on any services provided by the affected service provider adversely affects national security or law enforcement; and
  - (b) whether the cost of compliance would have a serious adverse effect on the business of the affected service provider; and
  - (c) whether the new duties would unreasonably impair the provision of telecommunications services in New Zealand or competition in telecommunications markets or create barriers to the introduction of new or innovative technologies; and
  - (d) any other matter that the Minister considers relevant in the circumstances.
- (8) The Minister must give primacy to the matter described in subsection (7)(a).
- (9) The Minister must not delegate to any person the power to make a direction under this section.

**36 Review**

- (1) If a direction is made under section 35, the affected service provider may request a review of the Minister's decision.
- (2) On receiving a request for review, the Minister must appoint 3 suitably qualified persons to form a review panel.
- (3) The review panel must—
  - (a) review all relevant submissions made to the Minister, and take into account all other relevant information; and
  - (b) make recommendations to the Minister on whether the service provider should be treated as a network operator.

- (4) The Minister must, after considering the recommendations of the review panel, vary or confirm the direction.
- (5) A summary of the review panel's recommendations and reasons must be provided to the affected service provider, except those parts of the reasons that would reveal classified information.

**37 Direction notice**

- (1) If the Minister makes a direction under section 35, a written notice of the direction must be provided to the affected party together with reasons, except those parts of the reasons that would reveal classified information.
- (2) The direction—
  - (a) must state which of the duties referred to in section 35(1)(a) that the telecommunications service provider must comply with; and
  - (b) may be subject to any terms and conditions specified by the Minister.
- (3) The effect of the direction is that this Part (except for sections 13 to 20, and 23) and Parts 1 and 4 apply to the service provider as if the service provider were a network operator under this Act.
- (4) The Minister may, after consulting the Ministers referred to in section 35(5), revoke the direction at any time.

**38 Regulations relating to service providers**

- (1) The Governor-General may, by Order in Council, on the recommendation of the Minister, make regulations specifying that a class of service providers must—
  - (a) comply with one of the following duties:
    - (i) the duty to comply with sections 9 and 10:
    - (ii) the duty to be intercept ready:
    - (iii) the duty to be intercept accessible; and
  - (b) be treated as having the same obligations and rights as a network operator under this Part (except for sections 13 to 20, and 23) and Parts 1 and 4.

- (2) Regulations under subsection (1) may, without limitation, apply to all or part of a telecommunications service or class of telecommunications service.
- (3) The Minister must not recommend the making of regulations under subsection (1) unless he or she—
  - (a) has taken account of the matters set out in section 35(7); and
  - (b) has consulted with the Ministers referred to in section 35(5).
- (4) The effect of the regulations is that this Part (except for sections 13 to 20, and 23) and Parts 1 and 4 apply to a service provider falling within a class specified in the regulations, as if the service provider were a network operator under this Act.

*Ministerial direction relating to resold overseas  
telecommunications services*

**39 Ministerial direction relating to resold overseas  
telecommunications services**

- (1) This section applies to any telecommunications services that are provided from outside New Zealand and resold in New Zealand by a network operator.
- (2) The Minister may, on the application of a surveillance agency, direct that a service to which this section applies must not or must no longer be provided or supplied in New Zealand if the Minister is satisfied the direction is necessary to address a significant risk to national security or law enforcement.
- (3) A surveillance agency must notify the affected network operator—
  - (a) that it has applied for a direction under this section; and
  - (b) of the date by which the network operator may make submissions to the Minister.
- (4) An application by the surveillance agency must include the reasons why the agency considers the interception capability or lack of interception capability on the service gives rise to a significant risk to national security or law enforcement.
- (5) The network operator may make submissions to the Minister, but must make them by the date specified in the notice referred to in subsection (3).



- (6) The Minister must consult with the responsible Ministers, the Minister for Communications and Information Technology, and the Minister of Trade.
- (7) The Minister must take into account the views of affected network operators and those of the Ministers referred to in subsection (6).
- (8) The Minister must issue the direction in writing to the affected network operator together with reasons except those parts of reasons that would reveal classified information.
- (9) The direction may be subject to any terms and conditions specified by the Minister.
- (10) The Minister may, after consulting the Ministers referred to in subsection (6), revoke the direction at any time.
- (11) The Minister must not delegate to any person the power to make a direction under this section.

### Subpart 6—Formatting

#### **40 Notice relating to formatting**

- (1) The Minister may, by notice in the *Gazette*, determine the format in which call associated data and the content of a telecommunication must be able to be obtained under an interception warrant or any other lawful interception authority.
- (2) The notice may incorporate by reference all or part of any standard, specification, or requirement that is published by or on behalf of any body or person in any country.
- (3) The notice is a disallowable instrument, but not a legislative instrument, for the purposes of the Legislation Act 2012 and must be presented to the House of Representatives under section 41 of that Act.

#### **41 Effect of changes to material incorporated by reference**

- (1) This section applies if—
  - (a) a network operator has an interception capability that conforms with a standard, specification, or requirement that has been incorporated by reference under section 40(2); and
  - (b) that standard, specification, or requirement is later amended or replaced.

- (2) If this section applies, the network operator is not under any duty to ensure the interception capability conforms to any changes to, or replacement of, the standard, specification, or requirement so long as the network operator ensures that the interception capability continues to conform to the earlier standard, specification, or requirement.

**42 Formatting before commencement of this Act**

A public telecommunications network or a telecommunications service that immediately before the commencement of this Act complied with section 8(1)(c) of the Telecommunications (Interception Capability) Act 2004 by obtaining the call associated data and telecommunications in a format that was able to be used by a surveillance agency—

- (a) is not subject to section 10(5)(a) or 24(7)(a) of this Act; and
- (b) may continue to use the format that it used immediately before the commencement of this Act for the purpose of section 10(1)(c) or 24(3)(b)(iii) of this Act.

### **Part 3**

#### **Network security**

**43 Application of this Part**

This Part applies to network operators.

**44 Definition of Minister**

In this Part, unless the context otherwise requires, **Minister** means the Minister responsible for the Government Communications Security Bureau.

**45 Network operators' duty to engage in good faith**

- (1) A network operator must engage with the Director as soon as practicable after becoming aware of any network security risk, or proposed decision, course of action, or change that may raise a network security risk.
- (2) A network operator must act honestly and in good faith when engaging with the Director in relation to any matter in this Part.

- (3) A network operator must provide the Director with access to any of its employees, contractors, or agents that, in the Director's opinion, are best placed to assist the Director in relation to a matter under this Part.

*Disclosure*

**46 Areas of specified security interest**

- (1) In this section and section 47, an **area of specified security interest**, in relation to a network operator, includes—
- (a) network operations centres;
  - (b) lawful interception equipment or operations;
  - (c) any part of a public telecommunications network that manages or stores—
    - (i) aggregated customer information, including authentication credentials; or
    - (ii) administrative (privileged user) authentication credentials;
  - (d) any place in a network where data aggregates in large volumes, being either data in transit or stored data;
  - (e) any area prescribed under subsection (2).
- (2) The Governor-General may, by Order in Council, on the recommendation of the Minister, prescribe additional areas of specified security interest.
- (3) The Minister must not recommend the making of regulations under subsection (2) unless the Minister is satisfied that the regulations are necessary to—
- (a) keep up to date with changes in technology; or
  - (b) address changes in the way that networks are being used that may give rise to a security risk; or
  - (c) address any significant changes in architectural approach to the design of a public telecommunications network.
- (4) In this section,—
- administrative (privileged user) authentication credentials** means the authentication credentials of a privileged user
- authentication credentials** means any information (for example, passwords or usernames) used to ascertain the identity of a user, process, or device

**privileged user** means a person who has authorisations that enable the person to, among other things, alter, bypass, or circumvent network security protections.

**47 Network operator must notify Director**

- (1) A network operator must notify the Director of any proposed decision, course of action, or change made by or on behalf of the network operator regarding—
  - (a) the procurement of any equipment, system, or service that falls within an area of specified security interest; or
  - (b) any change to any equipment, system, or service that falls within an area of specified security interest; or
  - (c) any change to the ownership, control, oversight, or supervision of any equipment, system, or service that falls within an area of specified security interest.
- (2) The network operator must—
  - (a) comply with subsection (1)(a) before any steps are taken, as part of the procurement decision-making process, to approach the market (whether by request for quote, tender, or otherwise) or comply with subsection (1)(b) or (c) during the development of a business or change proposal; and
  - (b) ensure any notice given to the Director in compliance with subsection (1) is given within sufficient time for the Director to consider whether to take action under section 49.

**48 Exemption from section 47**

The Director may, by written notice, exempt network operators from any of the requirements in section 47 if the Director is satisfied that the matter to which the exemption relates will not give rise to a network security risk.

*Process for preventing or mitigating network  
security risks*

**49 Process for addressing network security risks**

- (1) If, as a result of information obtained or received by the Director under this Act, the Director becomes aware of a proposed

decision, course of action, or change by a network operator that, in the Director's opinion, would raise a network security risk,—

- (a) the Director must advise the network operator of the matter as soon as practicable; and
  - (b) the network operator must not take any further steps to implement or give effect to the proposed decision, course of action, or change—
    - (i) unless and to the extent that those steps are consistent with or give effect to a proposal or part of a proposal (relating to the proposed decision, course of action, or change) accepted by the Director under section 50 or a direction of the Minister under section 54 on a matter relating to the proposal; or
    - (ii) unless the Director has referred a matter (arising from the proposal) to the Minister under section 52 and the Minister does not make a direction in respect of the proposal.
- (2) The Director must provide a written notice to the network operator that relates to the matter referred to in subsection (1).
  - (3) The network operator must, as soon as practicable (having regard to the seriousness and imminence of the risk), respond in writing to the notification, by providing the Director with a proposal to prevent or mitigate the network security risk.
  - (4) A notice under subsection (2) and a proposal under subsection (3) must comply with any requirements prescribed in regulations made under section 110.

**50 Assessment of response by network operator**

- (1) The Director must assess whether the proposal will, if implemented, prevent or mitigate the network security risk.
- (2) If the Director is satisfied that the proposal or part of the proposal will, if implemented, prevent or mitigate the network security risk, the Director may accept the proposal or that part of the proposal and advise the network operator accordingly in writing.

**51 Network operator must implement response**

The network operator must implement those parts of the proposal accepted by the Director under section 50(2) (unless later modified by agreement with the Director).

**52 Director may refer matter to Minister**

If the Director considers that the proposal or part of the proposal does not prevent or mitigate a significant network security risk, the Director may—

- (a) refer the matter to the Minister to make a direction under section 54; and
- (b) inform the network operator that it may make submissions on the matter directly to the Minister, and specify the time frame for making those submissions.

*Ministerial direction***53 Failure to comply**

- (1) This section applies if,—
  - (a) despite being advised under section 49, a network operator has entered into a binding legal arrangement, implemented a decision, or commenced a course of action or change that gives rise to a significant network security risk; or
  - (b) a network operator fails to comply with a requirement of this Part and has entered into a binding legal arrangement, implemented a decision, or commenced a course of action or change that gives rise to a significant network security risk.
- (2) If this section applies, the Director may—
  - (a) refer the matter to the Minister to make a direction under section 54; and
  - (b) inform the network operator that it may make submissions on the matter directly to the Minister, and specify the time frame for making those submissions.

**54 Minister may make direction**

- (1) The Minister may make a direction under this section only if—

- 
- (a) the Minister has been referred a matter under section 52 or 53; and
  - (b) the Minister has considered any submissions from the network operator; and
  - (c) the Minister is satisfied that exercising his or her powers under this section is necessary to prevent, mitigate, or remove a significant network security risk.
- (2) A direction under this section may require a network operator to take steps, as specified by the Minister, to prevent, or mitigate or remove, the significant network security risk, and those steps may include—
- (a) requiring the network operator to cease a particular activity or to do or refrain from doing a particular activity in the future; or
  - (b) directing the network operator to make changes to, or remove, any particular system, equipment, service, component, or operation on or related to the network.
- (3) The Minister must—
- (a) consult with the Minister for Communications and Information Technology and the Minister of Trade before making a direction under this section; and
  - (b) be satisfied that the direction complies with section 8(2) to (4) and is consistent with the purpose in section 7.
- (4) The Minister must issue the direction in writing to the affected network operator together with reasons, except those parts of the reasons that would reveal classified information.
- (5) The Minister must not delegate to any person the power to make a direction under this section.

**Part 4**  
**Registration, enforcement, and**  
**miscellaneous provisions**

Subpart 1—Registration

*Network operators must register*

**55 Network operators must register**

- (1) A person that is, on the commencement of this section, a network operator must be registered on the register within 3 months after that commencement.
- (2) A person that, after the commencement of this section, becomes a network operator must be registered on the register within 3 months after the person becomes a network operator.

**56 Application for registration**

An application for registration must—

- (a) be made to the Registrar; and
- (b) contain the information specified in section 57; and
- (c) be accompanied by a certificate signed by the chief executive of the network operator confirming that the information contained in the application is true and correct; and
- (d) otherwise be made in the form or manner required by the Registrar.

**57 Registration information**

- (1) The information referred to in section 56(b) is as follows (to the extent that the information is applicable):
  - (a) the name of the network operator;
  - (b) the name and contact details of a suitable employee of the network operator who will be responsible for dealing with issues raised by a surveillance agency relating to interception capability or an interception warrant or any other lawful interception authority;
  - (c) the name and contact details of a suitable employee of the network operator who will be responsible for dealing with issues raised by the Director relating to network security;



- (d) the total number of the network operator's customers; and
  - (e) in the case of a network operator that offers retail services, an estimate of the total number of end-users across all telecommunications services and all public telecommunications networks; and
  - (f) the total number of connections for wholesale services;
  - (g) the geographical coverage of the network operator's telecommunications services and public telecommunications networks (for example, by reference to the name of a region or to national coverage):
  - (h) the types of telecommunications services provided by the network operator (for example, mobile, email, or Voice over Internet Protocol services):
  - (i) an address for service of notices under this Act:
  - (j) whether the network operator is subject to—
    - (i) the duty to comply with sections 9 and 10; or
    - (ii) the duty to be intercept ready; or
    - (iii) the duty to be intercept accessible.
- (2) The information specified in this section must be prepared as at the date of the application (or, in the case of an annual update, as at the date of that update).

### *Register*

#### **58 Register of network operators**

- (1) The New Zealand Police must establish a register of network operators (the **register**).
- (2) The Registrar must maintain the register.

#### **59 Purpose of register**

The purpose of the register is to assist any surveillance agency in the exercise or performance of its powers, functions, or duties under this Act.

#### **60 Contents of register**

The register must contain—

- (a) the information referred to in section 57 in relation to each network operator:

- (b) the information provided to the Registrar under section 23 (which relates to infrastructure-level services).

**61 Operation of and access to register**

- (1) The register may be kept as an electronic register or in any other manner that the Registrar thinks fit.
- (2) The register must be available for access and searching by surveillance agencies (including by any employee or other person acting on behalf of a surveillance agency) at all times unless suspended under subsection (4).
- (3) The register is not available for access or searching by any person other than a designated officer or a surveillance agency (or any employee or other person acting on its behalf).
- (4) The Registrar may refuse access to the register or suspend its operation, in whole or in part, if the Registrar considers that it is not practical to provide access to the register.

**62 Registrar must keep register secure**

- (1) The Registrar must take reasonable steps to ensure that the register is not available for access or searching by any person other than a designated officer or a surveillance agency (or any employee or other person acting on its behalf).
- (2) This section and section 61 do not limit the Official Information Act 1982.

*Changes to register*

**63 Network operators must notify Registrar of key changes**

- (1) A network operator must give to the Registrar written notice of any relevant change no later than 20 working days before the change takes effect.
- (2) However, if it is not reasonably practicable to comply with subsection (1), the network operator must give to the Registrar written notice of the relevant change as soon as is reasonably practicable.
- (3) A network operator must give to the Registrar written notice of a threshold change no later than 10 working days after the date on which the change was identified, or ought reasonably to have been identified, by the operator.

(4) In this section,—

**relevant change** means a change to any of the following:

- (a) the name of the network operator;
- (b) the name and contact details of a suitable employee of the network operator who will be responsible for dealing with issues raised by a surveillance agency relating to interception capability or an interception warrant or any other lawful interception authority;
- (c) the name and contact details of a suitable employee of the network operator who will be responsible for dealing with issues raised by the Director relating to network security;
- (d) the geographical coverage of the network operator's telecommunications services and public telecommunications networks;
- (e) the types of telecommunications services provided by the network operator

**threshold change** means a change in circumstances that has the effect of changing the interception capability duties that apply to the network operator under this Act.

#### **64 Annual update**

- (1) A network operator must give to the Registrar each year on 1 November an annual update of information on the register relating to that operator.
- (2) The annual update must—
  - (a) specify any changes to the information referred to in section 57 that have occurred since the network operator last gave information to the Registrar (whether in a notice under section 63, the previous annual update, or an application under section 56); and
  - (b) confirm that, apart from the changes under paragraph (a), all other information referred to in section 57 that is currently held by the Registrar remains correct; and
  - (c) be in the form (if any) required by the Registrar; and
  - (d) be accompanied by a certificate signed by the chief executive of the network operator confirming that the information contained in the annual update is true and correct.

- (3) An annual update does not need to be provided in the year during which this section comes into force.

**65 Registrar may deregister person**

The Registrar may remove a person from the register if the Registrar is satisfied that the person has—

- (a) ceased to exist; or
- (b) ceased to have the obligations of a network operator under this Act; or
- (c) otherwise ceased to be a network operator.

**66 Registrar may amend register**

The Registrar may amend the register if—

- (a) a notice under section 63 or an annual update contains information that is different from the information entered on the register:
- (b) a network operator informs the Registrar of information that is different from the information entered on the register:
- (c) the Registrar is satisfied at any time that the register contains an error or a mistake or omits information given to the Registrar.

Subpart 2—Registrar and other designated  
officers

**67 Appointment of designated officers**

- (1) The Commissioner of Police must, by notice in the *Gazette*, appoint 1 or more suitable persons as designated officers for the purposes of this Act.
- (2) A copy of the notice under subsection (1) must be published on an Internet site maintained by or on behalf of the New Zealand Police.

**68 Appointment of Registrar**

- (1) The Commissioner of Police must, by notice in the *Gazette*, appoint one of the designated officers as the Registrar of network operators.

- (2) A copy of the notice under subsection (1) must be published on an Internet site maintained by or on behalf of the New Zealand Police.

**69 Power of designated officer to delegate**

- (1) The Registrar or any other designated officer may delegate to any person, either generally or particularly, any of the Registrar's or other designated officer's functions, duties, and powers except the power of delegation.
- (2) A delegation—
- (a) must be in writing; and
  - (b) may be made subject to any restrictions and conditions the Registrar or designated officer thinks fit; and
  - (c) is revocable at any time, in writing; and
  - (d) does not prevent the performance or exercise of a function, duty, or power by the Registrar or designated officer.
- (3) A person to whom any functions, duties, or powers are delegated may perform and exercise them in the same manner and with the same effect as if they had been conferred directly by this Act and not by delegation.
- (4) A person who appears to act under a delegation is presumed to be acting in accordance with its terms in the absence of evidence to the contrary.

Subpart 3—Secret-level  
government-sponsored security clearance

**70 Network operator must nominate employee to apply for clearance**

- (1) A network operator must, within 10 working days after being required to do so under subsection (2), (3), or (4),—
- (a) nominate a suitable employee to apply for a secret-level government-sponsored security clearance (a **clearance**); and
  - (b) notify the employee of the nomination; and
  - (c) give written notice of the name and contact details of that employee to the Registrar.

- (2) A designated officer may, by written notice served on a network operator, require the operator to comply with subsection (1) unless section 13(2) applies.
- (3) If a network operator is notified that an application under section 71 has been declined or that an application has not been made within the time referred to in section 71(2), the network operator must comply again with subsection (1) (to nominate another employee).
- (4) If a network operator is notified that its employee's clearance has expired or been revoked for any reason, the network operator must comply again with subsection (1) (to nominate another employee).

**71 Nominated person must apply**

- (1) A designated officer must, by written notice served on the employee nominated under section 70, specify the manner in which the employee must apply for a clearance.
- (2) The employee must, within 10 working days after being notified under subsection (1), apply for the clearance.

**Subpart 4—General information-gathering  
powers****72 Designated officer may require information in order to  
assist surveillance agency**

- (1) If a designated officer considers it necessary or desirable for any specified purpose, the designated officer may, by written notice served on any network operator, require the operator—
  - (a) to supply to the designated officer or a surveillance agency any information or class of information specified in the notice; or
  - (b) to produce to the designated officer or a surveillance agency, or to a person specified in the notice acting on the agency's behalf, any document or class of documents specified in the notice; or
  - (c) if necessary, to reproduce, or assist in reproducing, in usable form, information recorded or stored in any document or class of documents specified in the notice.

- (2) In subsection (1), **specified purpose** means the purpose of assisting any surveillance agency to do 1 or more of the following:
  - (a) enforce compliance with the duties under this Act relating to interception capability;
  - (b) execute an interception warrant or any other lawful interception authority;
  - (c) otherwise perform or exercise any of its functions, powers, or duties under this Act in relation to interception capability or an interception warrant or any other lawful interception authority.
- (3) A network operator must comply with the notice in the manner specified in the notice.
- (4) A designated officer may exercise the power under subsection (1) at the request of a surveillance agency (in which case, the officer must promptly supply information or documents obtained under subsection (1) to the surveillance agency).

**73 Director of Government Communications Security  
Bureau may require information**

- (1) If the Director considers it necessary or desirable for any specified purpose, the Director may, by written notice served on any network operator, require the operator—
  - (a) to supply to the Director any information or class of information specified in the notice; or
  - (b) to produce to the Director, or to a person specified in the notice acting on his or her behalf, any document or class of documents specified in the notice; or
  - (c) if necessary, to reproduce, or assist in reproducing, in usable form, information recorded or stored in any document or class of documents specified in the notice.
- (2) In subsection (1), **specified purpose** means the purpose of—
  - (a) enforcing compliance with the duties under this Act relating to network security; or
  - (b) otherwise performing or exercising any of the Director's functions, powers, or duties under this Act in relation to network security.
- (3) A network operator must comply with the notice in the manner specified in the notice.

**74 Time for compliance**

A network operator must comply with a notice under section 72 or 73 as soon as practicable after receiving the notice, but in any event not later than—

- (a) 20 working days after the date of the notice; or
- (b) a later time that is specified in the notice.

**75 Network operator must comply despite any other enactment or any breach of confidence, etc**

- (1) A network operator must comply with a notice under section 72 or 73 despite anything to the contrary in any deed or contract or any other enactment.
- (2) A network operator must comply with a notice under section 72 or 73 even if compliance involves—
  - (a) the disclosure of commercially sensitive information; or
  - (b) a breach of an obligation of confidence.
- (3) However, every person has the same privileges in relation to providing information and documents under section 72 or 73 as witnesses have in proceedings before a court.

**76 Miscellaneous provisions**

- (1) Information supplied in response to a notice under section 72(1)(a) or 73(1)(a) must be—
  - (a) given in writing; and
  - (b) accompanied by a certificate that confirms that, to the best of the network operator's knowledge, the information supplied complies with requirements of the notice.
- (2) If a document is produced in response to a notice under section 72 or 73, a surveillance agency referred to in section 72(4) or the Director (as the case may be), or the person to whom the document is produced, may—
  - (a) inspect and make records of that document; and
  - (b) take copies of the document or extracts from the document.



### Subpart 5—Compliance testing

#### **77 Designated officer may require compliance testing**

- (1) If a designated officer considers it necessary or desirable for the purposes of assisting a surveillance agency to perform or exercise any of its functions, powers, or duties under Part 2, the officer may, by written notice served on a network operator, require the operator to test its equipment and procedures to—
  - (a) ensure that the equipment and procedures comply with the duties that apply to the operator by or under Part 2; and
  - (b) identify any deficiencies in the equipment and procedures in terms of that compliance.
- (2) The notice may specify various times for completing the testing in stages and a final date for completing the testing.
- (3) Each of those times must be reasonable in the circumstances and must be set after having regard to any submissions made under section 78(1)(b).
- (4) The network operator must comply with the notice within the time or times and in the manner specified in the notice.

#### **78 Process for consulting on times**

- (1) A designated officer must, before serving a notice under section 77,—
  - (a) serve on the network operator written notice—
    - (i) that the officer may exercise a power under section 77; and
    - (ii) of the telecommunications service to which the notice under section 77 may relate; and
    - (iii) of the reasons why the officer is considering exercising that power; and
  - (b) give to the network operator an opportunity to make written submissions relating to the time or times within which the operator must carry out the testing under a notice under section 77.
- (2) A designated officer must serve the notice under subsection (1) at least 10 working days before it serves a notice under section 77.

## Subpart 6—Certification

**79 Designated officer may require certification as to compliance**

- (1) A designated officer may, by written notice served on a network operator, require a chief executive of the operator to certify that, after due inquiry, the chief executive is satisfied as to 1 or more of the following:
  - (a) that adequate resources have been allocated by the operator to secure compliance with its duties under Part 2:
  - (b) that the operator maintains and operates interception capability in compliance with this Act:
  - (c) that the operator is otherwise complying with Part 2.
- (2) If a chief executive is unable to give the certification because the chief executive is not satisfied as referred to in subsection (1), the chief executive must, instead of giving the certification, give written notice to the designated officer of the reasons for being unable to give the certification (including details of any failure to comply with this Act and whether the operator has applied for, or intends to apply for, an exemption under subpart 4 of Part 2).
- (3) The certification (or notice under subsection (2)) must be given within the time and in the manner specified in the notice under subsection (1).

**80 Due inquiry**

- (1) A chief executive who is required to make **due inquiry** about a matter under section 79 does not fail to do so if—
  - (a) he or she receives information or advice about the matter from another person who he or she believes on reasonable grounds is reliable and competent; and
  - (b) the information or advice received—
    - (i) is of the same kind and standard as that which could reasonably be expected to be supplied in the ordinary course of management of businesses of the same kind to persons in the same kind of position; and

- (ii) does not state or indicate that further information, advice, or investigation is or may be required; and
  - (c) he or she has no reason to believe that the information or advice is or may be incorrect.
- (2) Nothing in subsection (1) limits the ways in which a chief executive may make due inquiry about a matter.

**81 Designated officer may give certificate to surveillance agency**

A designated officer may give any information obtained under this subpart to a surveillance agency.

Subpart 7—Enforcement

**82 Interpretation**

In this subpart,—

- (a) a non-compliance with this Act is **minor** if it consists of a failure to comply with any of sections 28, 47, 49(3), 55, 56, 63, 64, 70, 71(2), 72 to 76, 77(4), and 79; and
- (b) a non-compliance with this Act is **serious** if it consists of a failure to comply with any of sections 9, 10, 11, 12, 13, 15, 23, 24, 26, 39, 51, 54, and 83(4).

*Breach notices and enforcement notices*

**83 Breach notice may be issued for minor non-compliance**

- (1) This section applies if a surveillance agency considers on reasonable grounds that—
  - (a) a person (A) has not complied with any of the duties under this Act; and
  - (b) the non-compliance is minor.
- (2) The surveillance agency may serve a notice on A under this section (a **breach notice**) that requires A, within the time and in the manner specified in the notice, to comply with the duties referred to in subsection (1)(a).
- (3) The breach notice must identify the duties that have not been complied with.

- (4) A must comply with the breach notice within the time and in the manner specified in the notice (and a failure to so comply is serious).

**84 Breach notice may request consent to enter and inspect in connection with duties under Part 2**

- (1) This section applies if a breach notice relates to a failure to comply with a duty under Part 2.
- (2) A breach notice may request a network operator to consent to the surveillance agency entering a relevant place for the purpose of gathering evidence relating to the failure referred to in subsection (1) by—
- (a) inspecting and making records of information, documents, or equipment that is related to the network operator's duties under Part 2; and
  - (b) taking copies of those documents or extracts from those documents.
- (3) If a breach notice contains a request under subsection (2), the notice must also—
- (a) advise the network operator of the reason for the request; and
  - (b) advise the network operator that the evidence that is gathered may be admissible in proceedings relating to the failure referred to in subsection (1); and
  - (c) advise the network operator that it may either consent to the request or refuse to consent to the request.
- (4) If the network operator consents to the request, the surveillance agency (including any employee or other person acting on its behalf) may carry out an entry, an inspection, and any other action referred to in subsection (2) in accordance with the terms of the consent.
- (5) In this section, **relevant place** means a place—
- (a) that is owned, occupied, or controlled by the network operator; and
  - (b) that the surveillance agency believes on reasonable grounds contains information, documents, or equipment that is related to the network operator's duties under Part 2.

**85 Enforcement notice may be issued for serious non-compliance**

- (1) This section applies if a surveillance agency considers on reasonable grounds that—
  - (a) a person has a duty under this Act; and
  - (b) the person has not complied with that duty; and
  - (c) the non-compliance is serious.
- (2) The surveillance agency may serve a notice on a person under this section (an **enforcement notice**) to inform that person that the surveillance agency—
  - (a) is satisfied that the person has not complied with the duties specified in the notice and that the non-compliance is serious; and
  - (b) may make an application to the High Court under this subpart on or after a specified date.

**86 Application for compliance order or pecuniary penalty order**

- (1) A surveillance agency may apply to the High Court for an order under section 87 or 92 (or both) only if—
  - (a) it has given an enforcement notice; and
  - (b) the application is made on or after the date specified under section 85(2)(b).
- (2) No person other than a surveillance agency (or an employee or other person acting on its behalf) may make an application for an order under section 87 or 92.

*Compliance orders*

**87 Power of High Court to order compliance**

- (1) If a person has not complied with any of the duties under this Act and the non-compliance is serious, the High Court may, for either or both of the purposes specified in subsection (2), make a compliance order requiring that person—
  - (a) to do any specified thing; or
  - (b) to cease any specified activity.
- (2) The purposes are—

- (a) to remedy, mitigate, or avoid any adverse effects arising or likely to arise from, any non-compliance with the duties referred to in subsection (1):
  - (b) to prevent any further non-compliance with those duties.
- (3) A compliance order may be made on the terms and conditions that the High Court thinks fit, including the provision of security or the entry into a bond for performance.

**88 Right to be heard**

Before deciding an application for a compliance order, the High Court must—

- (a) hear the applicant; and
- (b) hear any person against whom the order is sought who wishes to be heard.

**89 Decision on application**

After considering an application for a compliance order, the High Court may—

- (a) make a compliance order under section 87; or
- (b) refuse the application.

**90 Appeals to Court of Appeal**

- (1) A party to a proceeding relating to an application for a compliance order or any other person prejudicially affected may, with the leave of the Court of Appeal, appeal to that court if the High Court—
- (a) has made or refused to make a compliance order; or
  - (b) has otherwise finally determined or has dismissed the proceedings.
- (2) On an appeal to the Court of Appeal under this section, the Court of Appeal has the same power to adjudicate on the proceedings as the High Court had.

**91 Effect of appeal**

Except where the Court of Appeal otherwise directs,—

- (a) the operation of a compliance order is not suspended by an appeal under section 90; and

- (b) every compliance order may be enforced in the same manner and in all respects as if that appeal were not pending.

*Pecuniary penalty orders*

**92 Pecuniary penalty for contravention of duties or compliance order**

- (1) This section applies if the High Court is satisfied, on the application of a surveillance agency, that a person—
  - (a) has not complied with any of the duties under this Act and that the non-compliance is serious; or
  - (b) has acted in contravention of a compliance order.
- (2) The court may order the person to pay to the Crown any pecuniary penalty that the court determines to be appropriate.
- (3) Proceedings under this section may be commenced within 3 years after the matter giving rise to the contravention was discovered or ought reasonably to have been discovered.

**93 Amount of pecuniary penalty**

- (1) The amount of any pecuniary penalty under section 92 must not exceed \$500,000.
- (2) In the case of a continuing contravention of a compliance order, the High Court may, in addition to any pecuniary penalty ordered to be paid under section 92, impose a further penalty of \$50,000 for each day or part of a day during which the contravention continues.

**94 Considerations for court in determining pecuniary penalty**

- In determining an appropriate pecuniary penalty, the High Court must have regard to all relevant matters, including—
- (a) the purposes of this Act; and
  - (b) the nature and extent of the contravention; and
  - (c) the nature and extent of any loss or damage suffered by any person, or gains made or losses avoided by the person in contravention, because of the contravention; and

- (d) the circumstances in which the contravention took place; and
- (e) whether or not the person in contravention has previously been found by the court in proceedings under this Act, or any other enactment, to have engaged in any similar conduct.

*Civil proceedings*

- 95 Rules of civil procedure and civil standard of proof apply**  
The proceedings under this subpart are civil proceedings, and the usual rules of court and rules of evidence and procedure for civil proceedings apply (including the standard of proof).

Subpart 8—Protecting classified information

- 96 Classified security information defined**
- (1) In this subpart, **classified security information** means information—
    - (a) that is relevant to any proceedings in a court that relate to the administration and enforcement of this Act; and
    - (b) that is held by a surveillance agency; and
    - (c) that the head of the surveillance agency certifies in writing cannot be disclosed except to the extent provided in section 97 because, in the opinion of the head of the surveillance agency,—
      - (i) the information is information of a kind specified in subsection (2); and
      - (ii) disclosure of the information would be disclosure of a kind specified in subsection (3).
  - (2) Information falls within subsection (1)(c)(i) if it—
    - (a) might lead to the identification of, or provide details of, the source of the information, the nature, content, or scope of the information, or the nature or type of the assistance or operational methods available to the surveillance agency; or
    - (b) is about particular operations that have been undertaken, or are being or are proposed to be undertaken, in relation to any of the functions of the surveillance agency; or



- (c) has been provided to the surveillance agency by the government of another country or by an agency of a government of another country or by an international organisation, and is information that cannot be disclosed by the surveillance agency because the government or agency or organisation by which the information has been provided will not consent to the disclosure.
- (3) Disclosure of information falls within subsection (1)(c)(ii) if the disclosure would be likely—
- (a) to prejudice the security or defence of New Zealand or the international relations of the Government of New Zealand; or
  - (b) to prejudice the entrusting of information to the Government of New Zealand on a basis of confidence by the government of another country or any agency of such a government, or by any international organisation; or
  - (c) to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial; or
  - (d) to endanger the safety of any person.

**97 Procedure in proceedings involving classified security information**

- (1) This section applies to any proceedings in a court relating to the administration and enforcement of this Act.
- (2) The court must determine the proceedings on the basis of information available to it (whether or not that information has been disclosed to or responded to by all parties to the proceedings).
- (3) If information presented, or proposed to be presented, by the Crown includes classified security information,—
  - (a) except where proceedings are before the Court of Appeal or the Supreme Court, the proceedings must be heard and determined by the Chief High Court Judge, or by 1 or more Judges nominated by the Chief High Court Judge, or both; and
  - (b) the court must, on a request by the Attorney-General and if satisfied that it is desirable to do so for the protection of (either all or part of) the classified security

- information, receive or hear (the relevant part or all of) the classified security information in the absence of—
- (i) the defendant; or
  - (ii) any or all barristers or solicitors (if any) representing the defendant; or
  - (iii) journalists; or
  - (iv) members of the public; or
  - (v) all of the above; and
- (c) the court may, if satisfied that it is desirable to do so in order to ensure that a fair hearing will occur, appoint a barrister or solicitor as a special advocate to represent the defendant's interests on the terms that the court may direct.
- (4) A special advocate referred to in subsection (3)(c)—
- (a) must be a person who holds an appropriate security clearance that allows the person to see the classified security information;
  - (b) must not disclose the classified security information to the defendant (or any barrister or solicitor representing the defendant).
- (5) Without limiting subsection (3),—
- (a) the court may approve a summary of the classified security information that is presented by the Attorney-General except to the extent that a summary of any particular part of the information would itself involve disclosure that would be likely to prejudice the interests referred to in section 96(3); and
  - (b) on being approved by the court, a copy of the summary must be given to the defendant.
- (6) Nothing in this section limits section 27 of the Crown Proceedings Act 1950 or any rule of law that authorises or requires the withholding of a document or the refusal to answer a question on the ground that the disclosure of the document or the answering of the question would be injurious to the public interest.
- (7) Subsections (2) to (6) apply despite any enactment or rule of law to the contrary.

**98 Ancillary general practices and procedures to protect classified security information**

- (1) Any general practices and procedures that may be necessary to implement the procedures specified in section 97 and to ensure that classified security information is protected in all proceedings to which that section relates must be agreed between the Chief Justice and the Attorney-General as soon as practicable after the commencement of this section, and revised from time to time.
- (2) General practices and procedures may be agreed under subsection (1) on the following matters:
  - (a) measures relating to the physical protection of the information during all proceedings to which section 97 relates;
  - (b) the manner in which the information may be provided to the court;
  - (c) measures to preserve the integrity of the information until any appeals are withdrawn or finally determined.
- (3) Subsection (2) does not limit subsection (1).

Subpart 9—Miscellaneous provisions

*Costs*

**99 Costs of interception capability on public telecommunications network or telecommunications service**

The costs of developing, installing, and maintaining an interception capability on a public telecommunications network or a telecommunications service must be paid for by the network operator concerned.

**100 Costs incurred in assisting surveillance agencies**

- (1) A surveillance agency must pay for the actual and reasonable costs incurred by a network operator or a service provider in providing assistance to the agency under section 24.
- (2) A surveillance agency must pay the costs referred to in subsection (1) by the date specified for payment, whether in an invoice or other appropriate document given to the agency by a network operator or a service provider, being a date not less

than 1 month after the date of the invoice or other appropriate document.

- (3) This section—
- (a) does not apply to a network operator that is complying with duties only under section 11; and
  - (b) is subject to section 101.

#### **101 Surveillance agency not required to pay costs**

- (1) This section applies if a surveillance agency believes on reasonable grounds that—
- (a) a network operator has not complied with any of the duties under this Act; and
  - (b) the non-compliance has—
    - (i) materially increased the costs incurred by the agency in the execution of an interception warrant or authority; or
    - (ii) materially increased the time that would otherwise be required to execute an interception warrant or authority; or
    - (iii) otherwise materially prejudiced the agency in executing an interception warrant or authority.
- (2) The surveillance agency is not required to pay the costs referred to in section 100 that are incurred by the network operator in providing assistance to the agency under section 24 in relation to the execution of the interception warrant or authority.
- (3) In this section, **interception warrant or authority** means an interception warrant or other lawful interception authority.

#### **102 Dispute about costs must be referred to mediation or arbitration**

- (1) This section applies to any dispute about the reasonableness of the costs that are incurred, or are claimed to have been incurred, in the performance of the duties imposed by this Act that arises between,—
- (a) in the case of costs under section 99, the Crown and a network operator; or
  - (b) in the case of costs under section 100, a surveillance agency and a network operator or a service provider.

- (2) If a dispute to which this section applies is unable to be resolved by agreement between the parties, the dispute must be referred to—
  - (a) mediation; or
  - (b) if the parties are unable to resolve the dispute at mediation, arbitration.
- (3) If a dispute is referred to arbitration under subsection (2)(b), the provisions of the Arbitration Act 1996 apply to that dispute.

*Protection from liability*

**103 Protection from liability**

- (1) This section applies to—
  - (a) every network operator; and
  - (b) every service provider; and
  - (c) every surveillance agency and the Director; and
  - (d) the Registrar and every other designated officer; and
  - (e) every person employed or engaged by a person referred to in paragraphs (a) to (d).
- (2) No person to whom this section applies is liable for an act done or omitted to be done in good faith—
  - (a) in the performance of a duty imposed by or under this Act; or
  - (b) in the exercise of a function or power conferred by or under this Act.
- (3) This section does not apply in relation to compliance with a direction given under section 39 or 54.

*Other miscellaneous provisions*

**104 Notices**

- (1) A notice served for the purposes of this Part must—
  - (a) be in writing; and
  - (b) be signed by a designated officer or by any person purporting to act with the authority of a surveillance agency; and
  - (c) be served in accordance with section 105.
- (2) All documents purporting to be signed by a designated officer or by or on behalf of a surveillance agency must, in all courts

and in all proceedings under this Act, be treated as having been so signed with due authority unless the contrary is proved.

### **105 Service of notices**

- (1) Any notice required or authorised to be served on any person for the purposes of this Part may—
  - (a) be served on a company, within the meaning of the Companies Act 1993, in a manner provided for in section 388 of that Act;
  - (b) be served on an overseas company in a manner provided for in section 390 of the Companies Act 1993;
  - (c) be served on any other body corporate in a manner in which it could be served if the body corporate were a company within the meaning of the Companies Act 1993;
  - (d) be served on an individual—
    - (i) by delivering it personally or by an agent (such as a courier) to the person; or
    - (ii) by sending it by post addressed to the person at the person's usual or last known place of residence or business; or
    - (iii) by sending it by fax or email to the person's fax number or email address provided by the person for the purpose; or
    - (iv) in any other manner that a High Court Judge directs.
- (2) Section 392 of the Companies Act 1993 applies for the purposes of subsection (1)(a) to (c).
- (3) In the absence of proof to the contrary, a notice, document, or notification sent to a person in accordance with—
  - (a) subsection (1)(d)(ii) must be treated as having been served on the person when it would have been delivered in the ordinary course of post, and, in proving the delivery, it is sufficient to prove that the letter was properly addressed and posted;
  - (b) subsection (1)(d)(iii) must be treated as having been served on the person on the second working day after the date on which it is sent.

- (4) If a person is absent from New Zealand, a notice served on the person's agent in New Zealand in accordance with subsection (1) must be treated as having been served on the person.

**106 Powers not limited**

This Act does not limit any power that a surveillance agency or any other person has under any other enactment.

**107 Repeal**

The Telecommunications (Interception Capability) Act 2004 (2004 No 19) is repealed.

**108 Consequential amendments**

Amend the enactments specified in the Schedule as set out in that schedule.

**109 Transitional provision relating to network operators**

If a network operator has, at the date of first registration, less than 4 000 customers,—

- (a) section 13(2) applies to the network operator, as long as—
- (i) the network operator keeps a record of the number of customers it has each month in accordance with section 13(6); and
  - (ii) the network operator maintains, from the date of first registration, an average of less than 4 000 customers over each 6-month period; and
- (b) section 13(3) and (4) applies to the network operator accordingly.

**110 Regulations**

The Governor-General may, by Order in Council, make regulations providing for any matters contemplated by this Act, necessary for its administration, or necessary for giving it full effect.

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**Schedule**

s 108

**Consequential amendments****Crimes Act 1961 (1961 No 43)**

In section 216K(4), definition of **network operator**, replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.

**Films, Videos, and Publications Classification Act 1993 (1993 No 94)**

In section 122A, definition of **network operator**, replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.

**Income Tax Act 2007 (2007 No 97)**

In section EX 20B(11)(b), replace “Telecommunications (Interception Capability) Act 2004” with “Telecommunications (Interception Capability and Security) Act 2013”.

**National Animal Identification and Tracing Act 2012 (2012 No 2)**

In Schedule 2, clause 1(1), definition of **call associated data**, replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.

In Schedule 2, clause 1(1), definition of **network operator**, replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.

**Search and Surveillance Act 2012 (2012 No 24)**

In section 55(3)(g), replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.



**Search and Surveillance Act 2012 (2012 No 24)**—*continued*

In section 70, definitions of **call associated data** and **network operator**, replace “section 3(1) of the Telecommunications (Interception Capability) Act 2004” with “section 3(1) of the Telecommunications (Interception Capability and Security) Act 2013”.

**Telecommunications Act 2001 (2001 No 103)**

In section 69C, definition of **sharing arrangement**, paragraph (c)(vii)(A), replace “Telecommunications (Interception Capability) Act 2004” with “Telecommunications (Interception Capability and Security) Act 2013”.