

It's your choice

By awarding food grading certificates, Council is trying to help you make an informed choice about where you buy food, based on how well the business met food hygiene laws at the last inspection.

Remember...

- Look for the "A" grade
- Ask if you cannot see a grade certificate displayed
- Check the date on the certificate



Do you have a complaint about a business or want to find out more?

For complaints about food grading certificates not being displayed, dirty premises or poor food preparation call:

Manukau City Council's Call Centre on 262 5104.

They are open 24 hours a day, 7 days a week.

For complaints about sickness caused by food and anything you find in food that shouldn't be there call:

**Auckland Regional Public Health Service
on 623 4600.**



Te Kaunihera o
MANUKAU
City Council

31-33 Wiri Station Road
Private Bag 76917
Manukau City

24 Hour Call Centre 09 262 5104

To check current grades of your local shops
and food outlets, log onto Council's website:
www.manukau.govt.nz/foodgrading

Proud to support
Otara Healthy Kai project.



November 2005

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**Look for
the**

A

Grade

Did you know that most businesses selling food in Manukau should have a food grading certificate?

Local dairies, petrol stations, supermarkets, restaurants, take-aways and bakeries should all have a food grading certificate.

The certificate shows a grade (A, B, D or E) and should be displayed where you can easily see it.

Council's Environmental Health Officers inspect the property every six months to decide which grade is given.

The grade shows how well the business met food hygiene laws **at the last inspection**.

Which businesses do not need a food grading certificate?

Some large chains, for example Foodtown, have their own food safety plans in place, which have been agreed with the New Zealand Food Safety Authority.



Name: _____
Address: _____
Date Inspected: _____

The above Premises have been inspected by
Manukau City Council and have been awarded
a food hygiene grade :

This is what the certificate looks like and what you need to look for

A

Expiry Date: _____

signed by: _____
Manukau City Council

date issued: _____

Note: Subject to further food hygiene inspections, the Manukau City Council reserves the right to cancel, withdraw or amend this Grading Certificate.

These businesses do not come under Council's food grading scheme and do not need to display a food grading certificate from Council.

New Zealand Food Safety Authority is responsible for inspecting these businesses.

What do Environmental Health Officers look for?

Environmental Health Officers look for conditions that do not meet the food hygiene laws.

These conditions include things that can be easily put right, such as no soap by the hand basins, as well as more serious problems, such as:

- rats, mice or insects
- unclean food preparation areas
- broken fridges
- food not stored at the right temperature
- no hand basins
- food left uncovered

Environmental Health Officers add up the number and seriousness of the problems and then decide which grade to give.

WHAT DOES EACH GRADE MEAN? Businesses that meet Food Hygiene Regulations are graded either A or B. Businesses that do not meet the regulations are graded D or E. There is no C grade as there is no average standard.

A

The A grade shows that the highest level of standards have been met. The business is achieving a high level of compliance with the Food Hygiene Regulations.

B

The B grade shows that the business is achieving a satisfactory or moderate level of compliance with the regulations

D

The D grade shows that the business is not achieving a satisfactory level of compliance with the regulations and may have repeat faults from previous inspections.

E

The E grade shows that there are serious problems with the businesses' compliance with the Food Hygiene Regulations.