

I think I've been scammed

1 If you've done anything on your computer (or another device) at their request, immediately disconnect your computer from the internet.



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2 If you've given out bank or credit card details, contact your bank straight away.



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3 Change your online account passwords for all of your devices, and if you've given access to your computer, seek assistance from a computer services company.



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6 Keep up to date with the latest scam information at spark.co.nz/scams



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5 Let your friends and family know the details of the scam, so they can also be on the lookout.



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4 Report the scam to your telecommunications provider and Netsafe.



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