

**Today we celebrate together the tenth birthday of
Tai Tokerau Emergency Housing Charitable Trust : Whare Whakamaru Tūpato o Te Taitokerau**

Some key moments in our story of working with those inadequately housed in our community:

- 2004: Whangarei Emergency Accommodation Response (WEAR) initiated through a Memorandum of Understanding with Whangarei District Council, Housing NZ, YWCA, Citizens Advice Bureau, Victim Support, Te Kauhanga Nui Aa Iwi and One Double Five Community House. It undertook research into the level of homelessness in Whangarei and what services were required. WEAR evolved into a collaborative church-based community response to the reality of inadequate accommodation for some of Whangarei's more vulnerable people. Churches involved include Anglican, Baptist, Catholic, Elim, Equip, Methodist, Presbyterian, Salvation Army.
- 2006: WEAR becomes Whangarei Emergency Housing Charitable Trust (WEHCT) in September, and registers as an incorporated society. It moves from 155 Community House and opens an office in Clyde St. Chrissy McLoughlin appointed as Manager. TTEHCT operates two properties, each with a house manager: 1. Aotea Motel which had been bought by Catholic Homes Trust and leased to WEHCT. This had seven units suitable for families with children and/or couples (pictured top left); 2. Mair Street a four bedroom house leased from HNZ which provides accommodation for single men (pictured top right).
- 2008: Whangarei Emergency Housing Charitable Trust becomes Tai Tokerau Emergency Housing Charitable Trust. It briefly offers emergency accommodation in Kaitiāia at Te Whara Hapai.
- 2012 Sherry Carne of Artemis Research, prepares a report on homelessness in Whangarei for TTEHCT. This project is financed by ASB Community Trust. It indicates an increasing level of complexity in the lives of people coming through TTEHCT, a high-level of repeat users of the service and the need for more emergency housing options in Whangarei to cater for increasing demand. TTEHCT initiate a plan to employ a social worker and expand its services.
- 2013 TTEHCT office in Clyde Street, Whangarei, closes and two staff are made redundant due to financial pressure. The office re-locates to its Aotea accommodation.
- 2014 Ongoing financial pressure forces the closure of TTEHCT services for 6-weeks over Christmas and further staff redundancies. Thanks to wide community support and funding from local churches, Catholic Homes Trust, Foundation North and Lotteries the service is able to continue into the future. Angelina Tepania appointed Operations Manager.
- 2015 Dain Guttenbeil, from the Centre of Social Impact works with TTEHCT trustees and staff to develop new strategic plan. It re-focuses the aims of TTEHCT to provide more than a roof over people's head by engaging with tenants to enhance their life-skills and connect them with other local services. TTEHCT achieves Level 2 Approval from Ministry of Social Development (MSD) and receives contract funding from them to provide housing advice and social worker support.
- 2016 Xaviana Warehu and Peter Aukaha appointed as social workers; a three-bedroom house Whare Manaaki leased from HNZ and continued discussion with HNZ to lease another 9 units in Kamo; receives contract funding for Aotea as part of the government's new MSD Emergency Response Fund initiative.

YEARLY STATISTICS JUNE 2006 - JULY 2016

	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16
Phone Enquiries				239	228	312	245	234	397	398
Recorded Applications	126	160	212	223	232	246	181	150	115	172

Thank-you all for coming and supporting us. And a big thank-you to all our funding and support partners:



Tai Tokerau Emergency Housing Charitable Trust

Housing Northland's Homeless: From Crisis to Confidence

Our Values:

- ▶ respect and value everyone
- ▶ compassionately respond and care
- ▶ guided by the Te Tiriti o Waitangi
- ▶ encourage, empower and enable



Ange Tepania
Operations Manager

What do we want to achieve:

- ▶ Tenants have better housing, family and life outcomes after they have left our service than when they arrived;
- ▶ A reduction in the incidence of homelessness, especially among former TTECHT tenants.

We will do this by:

- ▶ Responding to the immediate needs of homeless adults and children by providing safe, supportive, short-term housing;
- ▶ By engaging with our tenants to enhance their life-skills and connect them with services that enable them to move into and sustain more secure housing.

We will know we are doing this when we:

- ▶ we have three or more facilities to provide services from;
- ▶ we are able to offer families the opportunity to stay in our accommodation for 3-6 months so they can receive support for longer;
- ▶ most tenants have developed a Housing Action and Care Plan and are working towards achieving the goals that they have set;
- ▶ we increase the proportion of tenants staying in the same accommodation for at least three-months after they leave our service;
- ▶ we reduce the proportion of tenants that need to return to our service in the same year;



"When I was present I noticed all the children, including my grandchildren seemed to have adopted the staff as their extended whanau. I thank you from the bottom of my heart. Keep up the good work. We need people to help nurture and support the needy and dispossessed. Tau rourou me taku."... **Kat**

"Loved staying here, very helpful people and really understanding as my kids are not the quietest kids hahaha."... **April**

Used with permission: Northern Advocate Photographer Michael Cunningham

HOPE FOR THE HOMELESS: WHANGAREI'S SLEEP-OUT ON THE BRIDGE

15-16 OCTOBER 2016
PROGRAMME

5:00PM

6:00PM

REGISTRATIONS

FORMAL WELCOME

KAI TIME (SOUL FOOD)

STORIES AND MUSIC

SUPPER

10:30PM

6:45AM

QUIET TIME & SLEEPING

BLESSING & PACK-UP

TAI TOKERAU EMERGENCY HOUSING CHARITABLE TRUST Whare Whakamaru Tūpato o Te Taitokerau



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<https://www.facebook.com/taitokerauemergencyhousing/>

Donations to: TTEHCT ASB Bank Account: 12-3099-0825988-52

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