

CARRYING THE FLAG TO ALL GENERATIONS



ANNUAL REPORT

2009

RNZRSA RELEVANT & RESPONSIVE TO ALL GENERATIONS

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CARRYING THE FLAG FOR



ADVOCACY

DAUGHTER – SECOND GENERATION

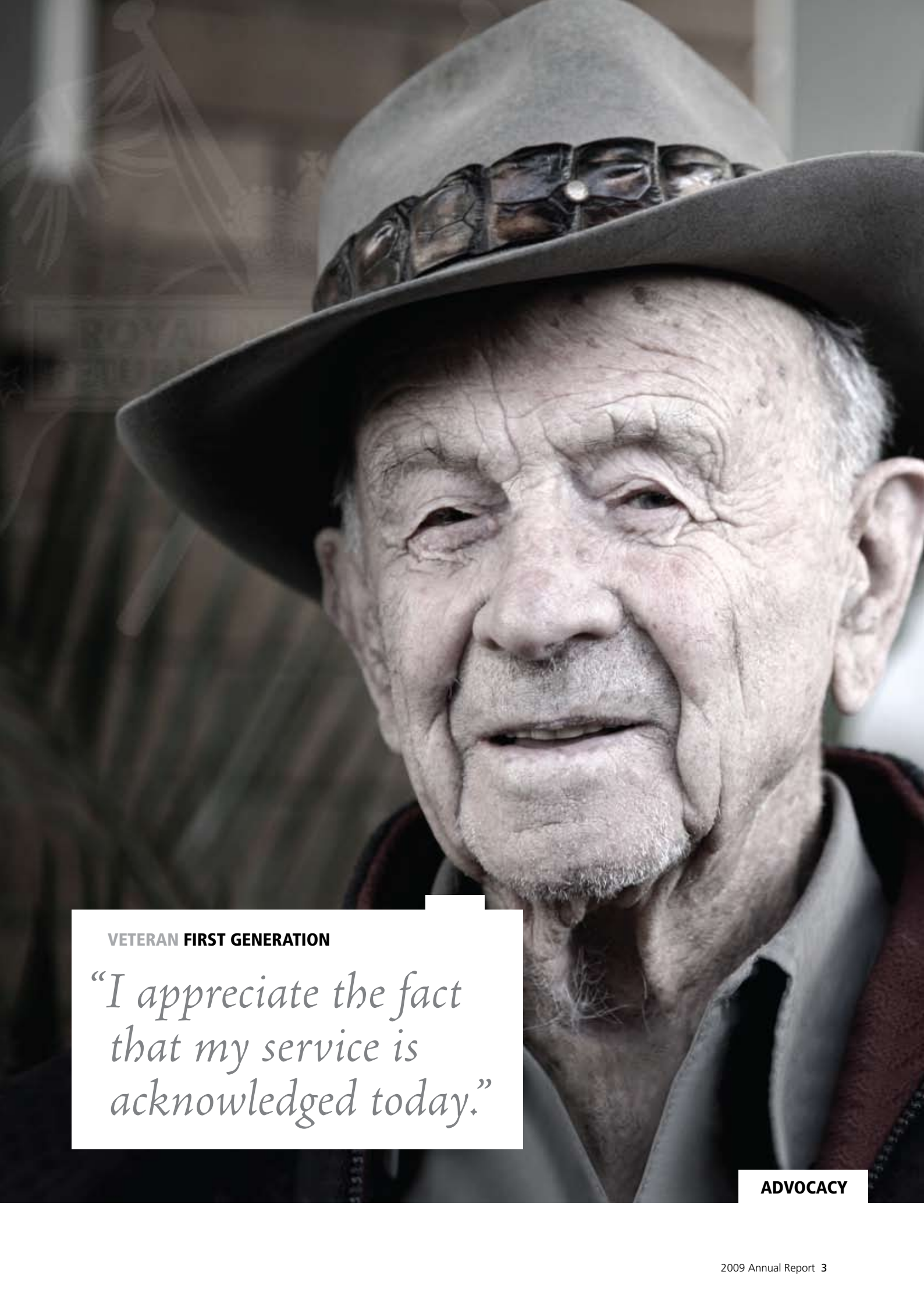
“It was fabulous the work they did to get Dad’s war pension.”

“I really appreciated the financial assistance while at university.”

GRANDSON – THIRD GENERATION

“Great Granddad’s medals are cool.”

GREAT GRANDSON – FOURTH GENERATION



VETERAN FIRST GENERATION

*“I appreciate the fact
that my service is
acknowledged today.”*

ADVOCACY



SON SECOND GENERATION

“It feels good to help out during the Poppy Appeal.”

BELONGING



CARRYING THE FLAG FOR

BELONGING

VETERAN – FIRST GENERATION

“It’s still important to catch up with mates.”

“The family enjoys the friendly laid-back atmosphere.”

GRANDSON – THIRD GENERATION

“I like choosing my own food and playing games in the kids’ area.”

GREAT GRANDSON – FOURTH GENERATION

CARRYING THE FLAG IN



REMEMBRANCE

VETERAN – FIRST GENERATION

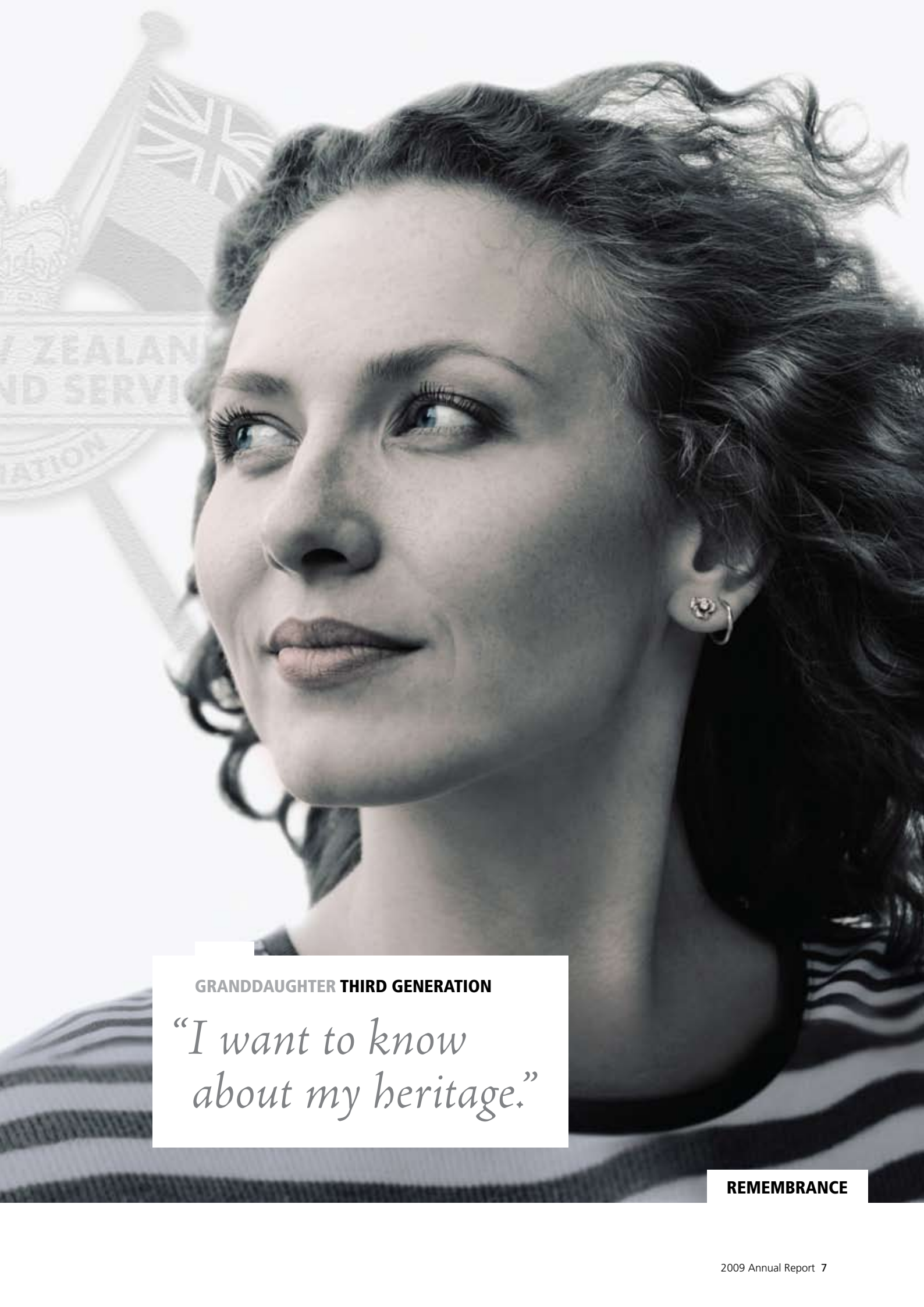
“It’s just great to see all the young people at the Dawn Parade.”

“Dad is finally telling the family about his wartime experiences.”

DAUGHTER – SECOND GENERATION

“I’m so proud of my Great Granddad because he helped make everybody safe.”

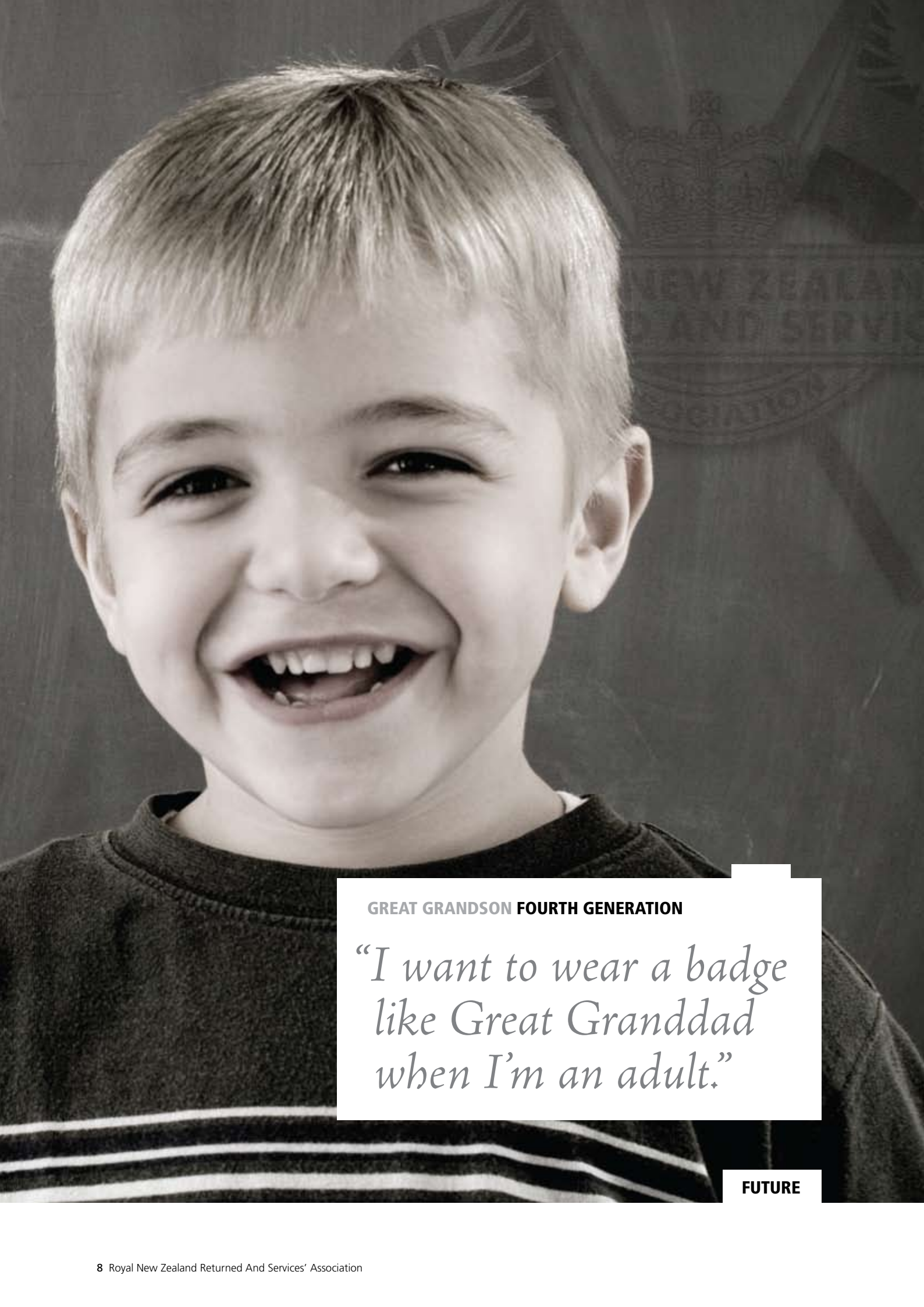
GREAT GRANDSON – FOURTH GENERATION



GRANDDAUGHTER THIRD GENERATION

*“I want to know
about my heritage.”*

REMEMBRANCE



GREAT GRANDSON FOURTH GENERATION

*“I want to wear a badge
like Great Granddad
when I’m an adult.”*

FUTURE



CARRYING THE FLAG INTO THE

FUTURE

VETERAN – FIRST GENERATION

“My RSA needs to continue for the young service people in years to come.”

“There’s much that the RSA can do in our community as well as looking after veterans.”

DAUGHTER – SECOND GENERATION

“I probably won’t ever serve my country like Granddad but I still want to play my part in the RSA.”

GRANDSON – THIRD GENERATION

OUR YEAR

2008

OCTOBER 2008

National Council Meeting

Law Commission's

WAR PENSIONS RE-WRITE

consultation tour of RSAs begins

National President guest of NZDF in Timor Leste

RETURN OF MEDALS

to the National Army Museum, Waiouru

NOVEMBER 2008

New Chief Executive appointed

90TH ANNIVERSARY

of the end of World War I

Law Commission consultations continue

DECEMBER 2008

Submission to the Law Commission

National President attends State Opening of Parliament

National Executive Committee

2009

JANUARY 2009

New Manager Business, Gaming and Licensing appointed

War Pensions Advisory Board

FEBRUARY 2009

RSA CLUB

revitalisation pilot launched

Visit by General Sir Sam Cowan, Deputy Grand President, RCEL

National Executive Committee

National War Memorial Advisory Council

MARCH 2009

ANZAC Address by General Peter Cosgrove AC, MC (Ret)

Farewell AFS/RSA Gallipoli Youth Award (NZ) recipient

SPENCER MCGARRY

PASSCHENDAELE EXHIBITION

opens in New Zealand at the National War Memorial

Departure, Operation RATA II

APRIL 2009

MOBILE POPPY LAUNCHED

in New Zealand and the United Kingdom

ANZAC Award initiative launched by Minister of Veterans' Affairs

Host AFS/RSA Gallipoli Youth Award (Turkish) recipient

GIZEM GENCEL

Māori Television's

ANZAC DAY BROADCAST

highest rating programme in station's history

NZ Post's ANZAC Series – 'COMRADES IN ARMS' second stamp issue

With the NZRU supported commemorations at Super 14 games over the

ANZAC WEEKEND

National Executive Committee

MAY 2009

68TH ANNIVERSARY

Commemorations of the
Battle of Crete

NATIONAL PRESIDENT

addresses Annual Meeting
ATC Association of NZ

JUNE 2009

First Welfare Training Forum
held in Wellington

First meeting of the **MINISTERIAL ADVISORY GROUP**

on Veterans' Health
(Expert Panel) – past National
President John Campbell
the lay representative

National Executive Committee

CADET ADVISORY COUNCIL

Standing Committee

JULY 2009

National Army Museum Trust

Op RATA departure, Ohakea

Op RATA arrival, Whenuapai

Social Services Select
Committee hearing –

SOCIAL ASSISTANCE AMENDMENT BILL

Visit by the
HON MR KIM YANG,
Minister of Patriots'
and Veterans' Affairs,
Republic of Korea

Meeting of Joint
Implementation Group

NATIONAL WAR MEMORIAL

Advisory Council

WAR PENSIONS ADVISORY BOARD

AUGUST 2009

RSA Tauranga opens

NEW CLUBROOMS

using new revitalisation
programme

National Executive Committee

Te Ratonga Kāhui
Mōrehu a Tū o Aotearoa

APPROVED

by the Māori Language
Commission

Meeting of Veterans'
Homes, Wellington

SEPTEMBER 2009

AFFILIATES FORUM

Submission to the

DEFENCE REVIEW

National President and Chief
Executive at RSL National
Congress, Adelaide

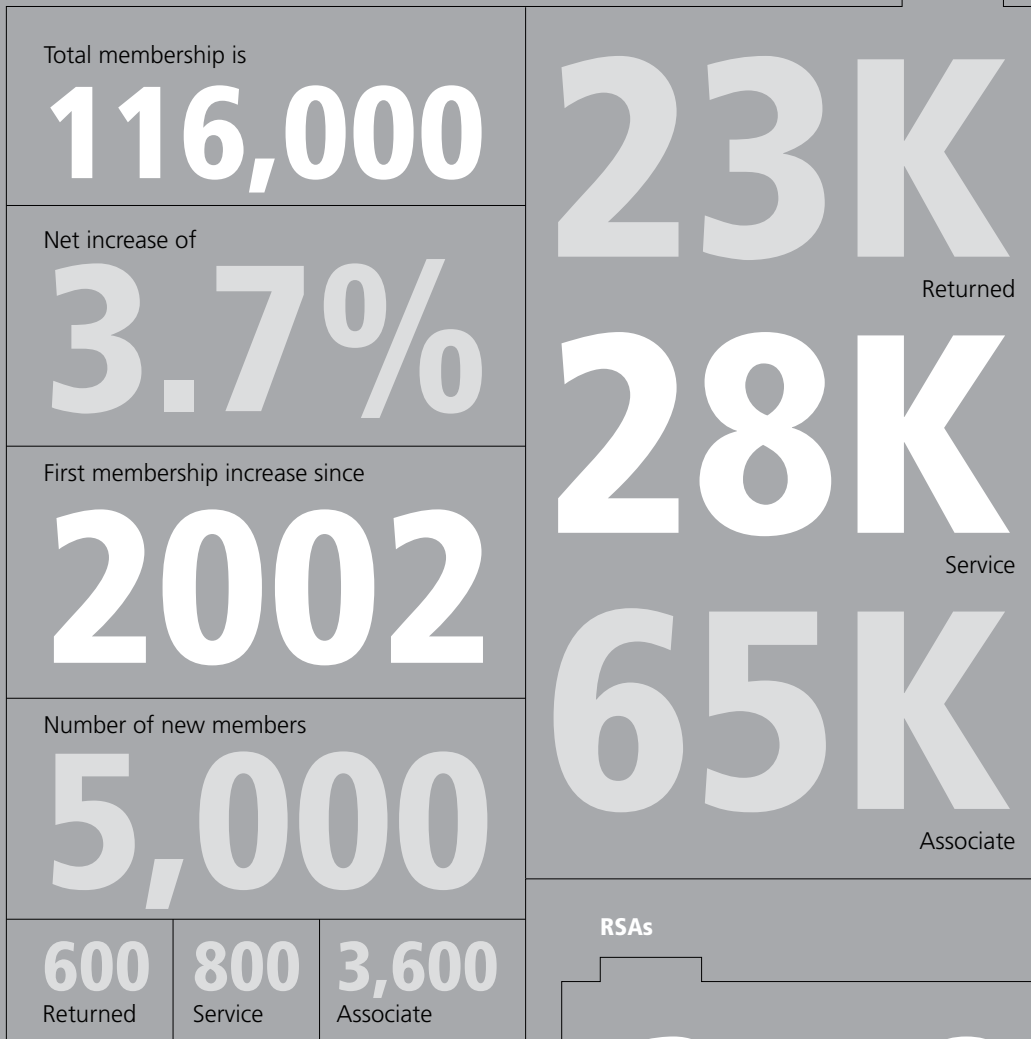
War Pensions Advisory Board

New format for *RSA Review*

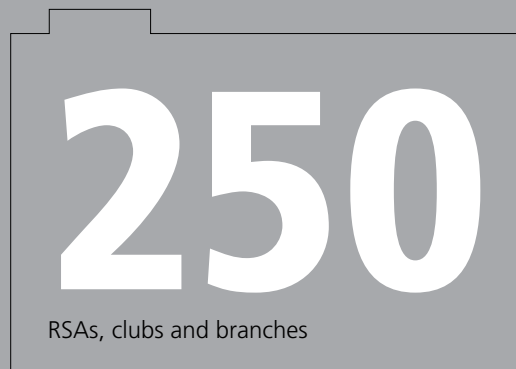
OUR YEAR

KEY FACTS

MEMBERSHIP



RSAs



MEMBERSHIP

71.0

median age of **total** membership

53.0

median age of **new** members

1:4

females to males for **total** membership

1:2

females to males for **new** members

WELFARE

200,000

people – **1:20 New Zealanders** – are eligible to approach us for help

\$2M

for our welfare support programme

270

Pension and Welfare Officers

Over

500

helpers and hospital visitors

2009 POPPY APPEAL

Over

1M

poppies manufactured in New Zealand each year

Over

1,000

mobile poppy donations

\$1.4M

National Poppy Appeal collection

WAR PENSIONS

500

personal messages on virtual Wall of Remembrance

14,500

veterans who are receiving the War Disablement Pensions

6,000

war widows who are receiving the Surviving Spouse Pension

KEY FACTS



“We are duty bound to look to the interests of present and future veterans.”

NATIONAL PRESIDENT’S REPORT

In last year’s Report I said that, ‘For the last four years things have been happening that will change the face of how matters of interest to ex-Service groups will be dealt with in New Zealand’.

As is mentioned elsewhere in this year’s Report, these processes continue. For example, public involvement in ANZAC Day services continues to expand, as does public generosity in Poppy Day donations. Separately, on the streets in Wellington in June last year, New Zealanders affirmed that they do appreciate what those who have served in the military have done for the nation – including what family who are close to them have had to put up with. As a part of this, and most significantly, all political Parties who represent us in our Parliament reaffirmed in the House that they care too. The commitments then expressed have continued unbroken through a change of Government.

One of the decisions was that Veterans’ Affairs New Zealand would be re-structured into the New Zealand Defence Force. This had been accepted as necessary by all, including the RNZRSA. Rather like the Act itself, however, what was not fully understood at the time was the amount of accumulated moss the rolling stone would need to shed before it could begin to move.

The changes involved in the rearrangement have proved to be both deeper and broader than had been expected. In some cases they have also been more difficult than expected. And their effects have not always been well foreseen, or explained in ways that our very diverse organisation could understand without resort

to assumptions. Much work is going on in these areas as the system continues to settle down into its new shape. There are also new initiatives – for example I am very happy to see that in the next few days the NZDF will publish the first issue of a regular VANZ newsletter. This is an absolute necessity if RSAs are to be given the opportunity to hear directly from VANZ rather than having to rely upon stories carried by cleft stick, or at second or third hand on Internet mailing lists, or mere speculation and rumour.

Which brings up another point. As I have said many times, the RSA movement is the advocate, and VANZ is the regulator. That can never change. Because we must advocate with vigour, there will always be tension between the advocate and the regulator. This is healthy. But in order to remain healthy it needs to be a creative tension, not one that destroys.

What that means is that we must be active, disciplined and focussed if we are to be effective. There is a fine line to walk between being a respected advocate and being aggressively adversarial. If we cross the line we will very quickly lose the huge public and political support we now have. Stamping our feet and waving our arms about will do no good. If the advocate and the regulator are continually at loggerheads and talking past each other instead of with each other, the creative tension will snap and we will end up going nowhere useful.

In all of this we must ensure that we understand the law as well as the regulator does. This might be an obvious need. But it’s not enough on its own, either. We must also understand how the

law is interpreted and applied by the regulator. It's very important, too, that we understand **why** it is interpreted in various ways. And so we must know and understand the tests that are applied in order to come to decisions on applications for support.

We can only trust the answers if we have a trusted system. And the key to trust is understanding. Only then will we be able to focus our attention and energies on the parts that really matter – that is, on those things that can make a difference; those things that will help the regulator come to the best solutions. If we do this sensibly, we can still be as vigorous as may be required, because we will be credible.

This is where the training seminar held last June comes very much into play, funded by Government grant. Of course we already have a significant number of very hard-working and effective pensions and welfare officers, whom we all admire greatly. But there is also room to develop their skills including consistency across the country. To that end there will be more training to follow as we absorb and apply the lessons of this first effort. What we need and will work at establishing is a formal programme for pensions and welfare officers so that they provide the best possible advice to veterans and former serving members of the defence forces seeking their services, in order to assist the veteran and service community in all matters of support entitlements.

This programme is especially important in two other ways. First, the Law Commission's work has shown just how inadequate, even incomprehensible, some of the provisions in our current Act really are. But until it is replaced it is the only law we have; and for the reasons outlined above we need to be sure we understand it as thoroughly as possible despite its shortcomings and its short life ahead.

The second point is also obvious – as the new law takes shape over the coming period, it will be doubly important that we are well trained in what it means, right from the beginning. And so the systematic training programme started this year is vital and will continue.

There is another aspect to the need to understand the difference between advocate and adversary. We have done much work of late in closing the distance between ourselves and the serving Defence Force. For reasons well beyond VANZ being an agency within the NZDF, this is an essential move. It touches upon our own future, but also upon what we can bring to the well-being of future veterans.

The exercise has produced a few surprises. One of them is that in the Gulf, Bosnia, Somalia, Cambodia, East Timor, Afghanistan and other places we have been producing veterans over the past ten to fifteen years at a greater rate than at any other time since World War II. Another is that although many deployments from the past should qualify as war or emergency for the purposes of the Act, this step had been taken in only a few cases. But perhaps the greatest surprise of all had to do with attitude. It turns out that the younger folk coming home from (say) Afghanistan see the word "Returned" in our name not as marking a group of distinction to which they might belong, but as a barrier to their doing so.

We cannot blame them for that. Though it does demonstrate a problem, it is our problem, not theirs. We are not about to change our name, of course. But, given that we are duty bound to look to the interests of present and future veterans, and also that there are something like 15,000 younger veterans out there with whom we have not made contact, we clearly have some work to do.

So let's get down to it.



Robin Klitscher
National President

CHIEF EXECUTIVE'S REPORT

My first official duty upon taking up the role as Chief Executive on 1 November 2008 was to lay a wreath at the National War Memorial in memory of all those New Zealanders who did not return from war as well as RSA members past, before turning to the present task of caring for our living veterans, members and their families, and the future of the RSA. It underpins my professional training as a historian as well as personal philosophy that to prepare for the future we must first honour the past.

The past year, despite challenging economic times, finds the RSA in relatively good health. Most significantly, membership increased by 3.7% to a total of 116,000 members nationwide and, significantly, the first recorded increase in membership since 2002. This counters the widely held public perception that the RSA is 'fading away'. In fact, it highlights that we are still one of the largest organisations in the country. This provides us with a strong voice in terms of our advocacy work with Government, with real potential to negotiate sponsorships and members' benefits, and a substantial basis of supporters in the community for our appeals and campaigns.

A further breakdown of the nearly 5,000 new members reveals a continuing trend of growth in Associate members as well as an overall renewal of membership at lower ages and with an increasing ratio of female members. It is also pleasing to note that the increase in the number of Service members is the first such increase since 2002 and even the rate of reduction of Returned members significantly slowed this year.

Over the last year we have deliberately focused our attentions on supporting the retention and renewal of membership. This has primarily been achieved through supporting the operations of our local RSAs with the appointment of a new national business adviser and the piloting of a new RSA revitalisation programme. The latter is part of a greater initiative to understand the RSA membership experience of the future.

The new quarterly format *RSA Review* is a part of developing a valued membership proposition but also an example of turning the challenge of reducing increasing costs into an opportunity of aligning the 85-year-old publication with our other forms of communication.

New communication initiatives are in the fibre-optic pipeline. In fact, for the 2009 Poppy Appeal we launched a mobile poppy for New Zealanders overseas and for younger generations with much media and public acclaim which,

in turn, garnered publicity for the traditional street appeal. We reached out to media, organisations and the corporate world to support our campaign. For the first time our own iconic Poppy was aligned with the Silver Fern and the Koru during the Poppy Appeal. Such alignments and new corporate relationships are a top priority for significant and long-term mutual benefit for the RSA movement.

We kept faith with our traditional role as the Guardian of Remembrance. But here too new technologies, such as a virtual Wall of Remembrance, enabled New Zealanders, whether here or overseas, to participate in remembrance. Meanwhile, the launch of new initiatives such as the ANZAC Award, an RSA/AFS Gallipoli Youth Award exchange programme with Turkey, and The National Bank Cyril Bassett VC Speech Competition, all provide new ways to remember our ANZAC heritage.

The focus for the first half of the year, particularly during our traditional April campaigning season, was about creating public awareness of the RSA. The focus for the second half of the year and over the next few years will be to fully develop what has been started to ensure that the momentum is maintained.

For despite our current healthy environment we face considerable challenges that will require us to consider our own 'Climate Change' issues. As an organisation largely developed by World War II members – a generation to whom we owe a huge debt for the RSA that we enjoy today – we must align our advocacy role and our membership experience to the realities of the modern world.

The history of the RSA organisation is necessarily conservative – veterans who have endured the noise of war simply do not need more excitement – and hence change comes slowly. This is not a criticism for the organisation has been well served by its conservatism; change has always been deliberate and meaningful. So we must proceed in the future.

Let us be clear about the challenge ahead. The RSA needs to ensure it remains relevant and to do so we need to be responsive. It is a challenge we all face and one that, if faced together, we will not only endure; we will prosper.

So let's take up the flag for the future.



Dr Stephen Clarke
Chief Executive

WHAT WE ARE DOING

ADVOCACY

We provide financial, social and emotional support to Service people, past and present, and their families. We believe that their sacrifice of certain civil liberties and the act of placing themselves in harm's way in the defence of others brings with it a national obligation to help and support them and their families when they need it most. The RSA ensures that this obligation is fulfilled.

We are the major advocate on behalf of veterans and their families for improvements to legislation, policies and statutory services. Our nationwide network of volunteers and staff work locally to help those entitled to state assistance. We also provide our own funds for those in need with the support of the New Zealand public that give so generously each year to our Poppy Appeal.

BELONGING

From Kaitaia to the Bluff we have a network of 180 RSAs, the majority with club facilities, which continue to provide the main membership experience as well as a community facility.

We have launched new initiatives to support and revitalise our RSAs and to further examine the potential of new membership experiences.

We have long been the Guardian of Remembrance helping New Zealanders of all ages to understand the importance of remembering those men and women who left our shores and made the ultimate sacrifice as well as honouring those who served and are serving today.

We continue to work in partnership with media, organisations, corporate sponsors and the Government on existing as well as new remembrance initiatives.

REMEMBRANCE

This year we started to examine our future role for serving and ex-Service personnel, our members, volunteers and supporters, and the general community.

We are committed to 'Carrying the Flag to New Generations'.

FUTURE

ADVOCACY

WE ADVOCATE WITH AUTHORITY ON BEHALF OF THE VETERAN AND EX-SERVICE COMMUNITY

We are the preeminent ex-Service organisation in the country which is not just based on our historical standing but the size of our veteran and ex-Service membership. Through our Affiliates and Affiliates Forum, and without affecting their own prerogatives in any way, we represent the collective voice of the major ex-Service organisations in the country.

The Government's recognition of our leadership and standing within the veteran and the wider community has over recent years been represented through our membership of the Vietnam Veterans Joint Working Group and subsequent Joint Implementation Group; our inclusion in the consultation process regarding the review of Veterans' Affairs New Zealand (VANZ) and the decision to transfer the roles and functions of War Pensions Services (WPS) to the New Zealand Defence Force (NZDF); our nominee's inclusion on the Ministerial Advisory Group on Veterans' Health; very close liaison with the Law Commission in its re-write of the War Pensions Act 1954; and our regular monthly meetings with the Minister of Veterans' Affairs.

The Government funding has also placed us on a new platform of partnership with government. It recognises our ability to work collaboratively with others and recognises the importance of our connection with the veteran community.

WE REMAIN CONSCIOUS OF OUR COMMITMENT TO CARE FOR ALL VETERANS, EX-SERVICE PERSONNEL AND THEIR FAMILIES

We believe that the total financial commitment of our welfare programme is in the vicinity of \$2 million annually which does not take into account the countless voluntary hours given by our Pensions and Welfare Officers. Material assistance includes the provision of glasses, hearing aids and essential dental work, specialist medical appointments as well as private surgery that is either not available through the public system or only possible after a long period on a waiting list. RSA Welfare Officers transport frail veterans to and from hospitals for treatment, visit those domiciled in veterans' rest homes and hospitals and provide residents with those extra comforts that make life that little bit better. Emergency financial assistance is available where essential need extends beyond the limitations of government and other community support.

In short, the RSA helps people of all ages, providing financial, social and emotional support to all those who have been affected by conflict. Beneficiaries range from children to widows, from single mothers to pensioners, in fact anyone who finds themselves in need. Recipients need not be members of an RSA to benefit from our assistance.

Some 200,000 people – that's one in twenty New Zealanders – are eligible to approach us for help.

Our RNZRSA Trustees have been able to assist veterans and widows from the various trusts we administer. We have helped those people to purchase hearing aids (mostly for partners or widows of veterans), dental treatment, cataract surgery, house maintenance and heat pumps.



MARION BARCLAY NORTHLAND

“...give the best possible service to veterans.”

CASE STUDY

WELFARE TRAINING FORUM

Thanks to the Government funding a large number of Pensions and Welfare Officers from around the country were able to gather in one place to increase their knowledge and to meet with each other and discuss common problems.

The forum heard speakers from a number of agencies and organisations that deal with veterans in one way or another and learnt facts that will help us to help our veterans obtain their entitlements.

“As a District Pensions and Welfare Advisor I need to be kept fully up to date with what is happening in Veterans’ Affairs New Zealand and Work and Income so that I can provide advice to Pensions and Welfare Officers in my District so that they can give the best possible service to veterans. I have been concentrating on new Officers and the individual training needs of others using the material I received at the training.”

MARION BARCLAY

District Pensions and Welfare Advisor

POPPY DAY

“...the sight again of so many poppies on the streets is a colourful reminder that New Zealanders desire to remember as well as care for our living war veterans and their families.”

Through our liaison work with the Royal Commonwealth Ex-Services League (RCEL) and the Royal Air Force Benevolent Fund, people who have served in other Commonwealth Forces have also been helped. There are also a number of Commonwealth Ex-Service personnel who are in receipt of annuities from United Kingdom Services Charitable Organisations, such as the Wrens Benevolent Trust.

Conversely, on the international stage, our United Kingdom representative on the RCEL serves on the League's Commonwealth Council and the Standing Committee on Welfare Programmes. Meanwhile, our own Manager Pensions and Welfare visited Perth, Western Australia assisting New Zealand veterans as part of our Australian outreach programme that has been running over the last five years.

WE ARE ABLE TO FUND THE NEEDS OF OUR RSA WELFARE PROGRAMME THANKS TO THE PUBLIC SUPPORT OF OUR POPPY APPEAL

On Friday 24 April 2009 – Poppy Day – the sight again of so many poppies on the streets is a colourful reminder that New Zealanders desire to remember as well as care for our living war veterans and their families.

This year our nationwide Poppy Appeal collection achieved \$1.4 million in donations – representing an increase on last year, and despite being in the middle of a recession – which was most pleasing, and we are most appreciative of the continued support of New Zealanders of all generations.

It is important to remember that Poppy Day donations support the local RSA Welfare support programme for veterans in the locality in which the funds are raised – it is a local appeal conducted nationwide. Recipients need not be RSA members to benefit from Poppy Appeal assistance.

Once again, the ANZ and the BNZ assisted with the street collections through their respective branches nationwide. They were joined by the New Zealand Rugby Union who arranged for collections at the Super 14 games over the ANZAC weekend. We are most appreciative of this support from our fellow organisations and corporate supporters.

This year the RSA Poppy also grew in the new fields of mobile technology. The mobile poppy and online Field of Remembrance provided New Zealanders, and especially those overseas, with an opportunity to have this well-known symbol of remembrance for ANZAC Day and at the same time assist the welfare of war veterans back home all year round via our RNZRSA Trusts. We were most appreciative of the support of the New Zealand Society in London with the promotion of the mobile poppy in the United Kingdom with a pre-ANZAC Day function at New Zealand House.

The response was immediate, and while the donations were relatively modest the publicity and public acclaim for our initiative, which raised awareness for the traditional street collection, were positive signs for its future potential.

Poppy Day 2010 falls on Friday, 23 April.

WE ARE DEVELOPING THE SKILLS AND INCREASING THE STRENGTH OF OUR VOLUNTEER CASEWORKER AND STAFF RESOURCE

A very successful training period for experienced RSA Pensions and Welfare Officers and their counterparts in a number of Affiliate organisations was held in Wellington in June 2009. The attendees had the opportunity to listen to speakers from VANZ, the Ministry of Social Development, Age Concern, the Privacy Commission, the District Health Boards and our own people and, more importantly, to ask questions and receive responses. The attendees rated the sessions very highly and felt able to take what they had learnt back to their home areas. Subsequently, there have been follow-up training sessions in all areas of the country with small groups or on an individual basis.

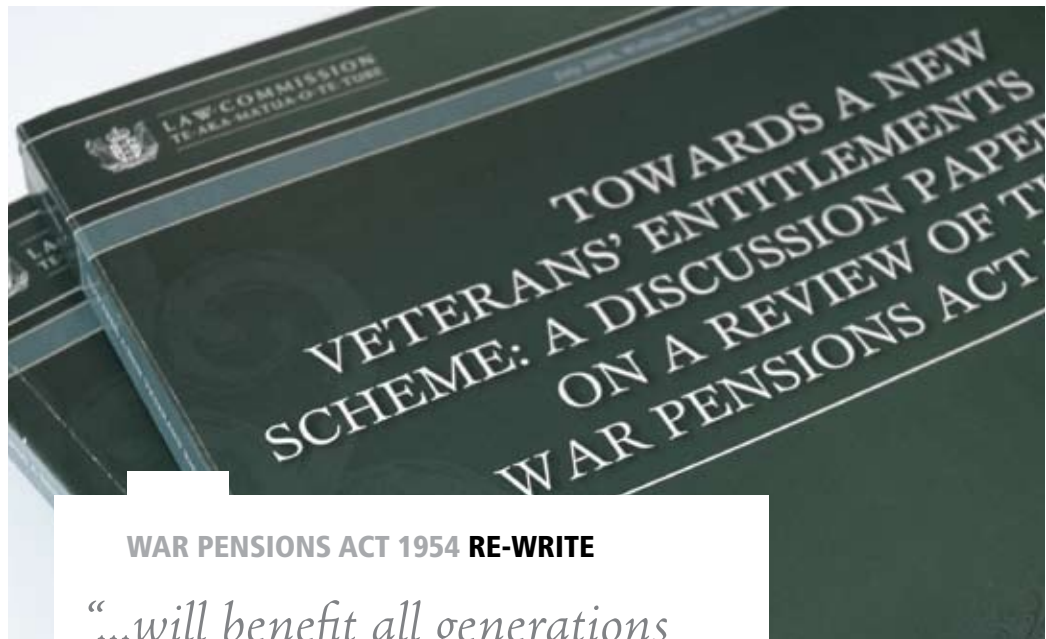
This is a prime example of the value of the Government Funding to increase our capacity to serve our veteran community.

WE ARE CAMPAIGNING FOR IMPROVEMENTS TO LEGISLATION, PUBLIC POLICIES AND STATUTORY SERVICES WHILE ADVOCATING ON BEHALF OF VETERANS AND THEIR FAMILIES

In recent years we have firmly underlined our credentials as a campaigning organisation.

Our most significant activity in this area continues to be our ongoing work with Sir Geoffrey Palmer and the Law Commission regarding the re-write of the War Pensions Act 1954. We have conducted internal workshops; sponsored the Law Commission's consultation road show; and been proactive in the preparation of material, including professional actuarial advice, in support of our views regarding the re-write. We believe the time and monetary value of our current efforts will benefit all generations of veterans for many decades.

We are working with VANZ to ensure that veterans and their families are accessing their full entitlements.



WAR PENSIONS ACT 1954 RE-WRITE

“...will benefit all generations of veterans for many decades.”

NEW GENERATIONS

Our Pensions and Welfare Officers assist veterans and their widows at War Pensions Appeal Boards. In the main advocacy work is undertaken by the Manager Pensions and Welfare at National Headquarters, but there are always veterans who choose their local Pensions and Welfare Officer with whom they have a rapport to assist them to provide as much relevant information as possible to the Board, while others engage lawyers or conduct their own cases. More than 30 cases have received advocacy from the RSA movement at this level. Many recent cases have involved the backdating of pensions, which is something that had not previously been allowed. VANZ has taken legal advice in this area of its work and provided policy for backdating War Disablement Pensions, but there is little policy so far in relation to the backdating of Surviving Spouse Pensions.

There continues to be an annual increase in applications for War Disablement Pensions and Surviving Spouse Pensions. We believe that at least part of this is due to the solid hard work undertaken by its Pensions and Welfare Officers around the country. More veterans are requesting help with multiple health concerns, and not surprisingly this has put pressure on VANZ. The resourcing of VANZ continues to be a matter of concern.

The Manager Pensions and Welfare also sits on the Older Persons Advisory Group to ACC. This is a joint venture set up by ACC and Age Concern and includes representatives from several organisations, including Māori, Pacific Island and Asian peoples, who look after older members of our society. This group is looking into the issue of why older members of our society do not make applications for assistance from ACC following an accident. Discussions have shown that there are many barriers to making claims, many of which revolve around financial matters.

*“...since 1990 around
15,000 veterans have
been created, 5,000 of
whom are still serving.”*

We continue to provide submissions to Parliamentary Select Committees, for example on the Social Assistance (Payment of New Zealand Superannuation and Veteran's Pension Overseas) Amendment Bill; and the Health Committee on prostate screening. We also provided submissions to the newly formed Ministerial Advisory Group on Veterans' Health. These submissions will provide a basis and a focus for the early work of the Group.

WE ARE REACHING OUT TO NEW GENERATIONS OF VETERANS

This year we approved an initiative to reach out to new generations of veterans, and especially those who have served since 1990, the objective being to ensure that they are fully aware of their entitlements and to have younger veterans form peer group organisations that will provide them with a voice. We encourage and assist with the formation of such groups, and have them affiliate to the RSA to maximise their voice. It is estimated that since 1990 around 15,000 veterans have been created, 5,000 of whom are still serving.

Work has commenced on scoping the project in a collaborative effort with EVSA, VANZ and the NZDF. The Outreach National Promotion Campaign is in the early stages of planning for a proposed launch in 2010.

WE ADVOCATE ON BEHALF OF SERVING AND FUTURE MEMBERS OF THE NEW ZEALAND DEFENCE FORCE AND THE FUTURE SECURITY OF ALL NEW ZEALANDERS

We have closely consulted with the Minister of Defence and the Associate Minister of Defence in terms of the Defence Review which will result in a Government White Paper in 2010. In September we provided our own submission to the Defence Review based on our 2005 Defence Statement and further work by our Defence Committee. A number of local RSAs were also venues for the Defence Review public consultation road show.

We have been involved in the Medallic Recognition Joint Working Group looking into the institution of a medal for service in meeting this aspect of the present Government's manifesto.

We are a sponsor, together with the Weston Foundation and the NZDF, of the Sir Howard Kippenberger Chair of Strategic Studies in the Centre of Strategic Studies at the Victoria University of Wellington. The visiting chair perpetuates the memory of one of our greatest soldiers and most prominent RSA national presidents with the objective of facilitating discussion and awareness of strategic studies. This year the recipient was Professor Hew Strachan, Chichele Professor of the History of War and a well-known authority on the First World War. Professor Strachan was hosted at RNZRSA National Headquarters in August 2009 where he addressed a gathering of RSA members and supporters on the subject of the 'Changing Nature of War' as well as conducting a public lecture at the Auckland War Memorial Museum.

We enjoy a close relationship with the NZDF. Any questions we have relate to policies that set their tasks and military capabilities. We are totally committed to supporting the sailors, soldiers, airmen and women for whom we have the highest regard.

For many years we have sent Christmas Gift Parcels to NZDF personnel as well as New Zealand Police

officers posted overseas. Each 'New Zealand Christmas Hamper' containing real Kiwi icons serves as a small token of thanks to those serving overseas during the Christmas season far away from family and friends. This year 570 Christmas Gift Parcels will be delivered to deployed troops in diverse and remote locations such as the Middle East, Papua New Guinea, Antarctica and Afghanistan. We greatly appreciate the generosity of the many local RSAs and indeed individual members who donate so freely to this cause.

WE SUPPORT YOUNG NEW ZEALANDERS FOR THEY ARE OUR FUTURE

The RSA has always concerned itself with youth on the principle that their comrades had died for a better world. Throughout the country RSAs support youth activities in a number of ways, ranging from scholarships for academic study, sponsoring young New Zealanders to Outward Bound, and international exchange programmes to name but a few. RNZRSA and many local RSAs have given strong support to the Life Education Trust for nearly 20 years, assisting financially with the provision of three mobile classrooms.

We are a major supporter of the New Zealand Cadet Force (NZCF). We support the NZCF with an annual grant as well as sponsoring the RNZRSA Cadet Trophy for Community Service. The 2008 winner was the City of Napier Cadet Unit. Local cadet units receive considerable support from their local RSA.

We signed a Memorandum of Understanding with the Foundation for Youth Development in support of its *Project K* mentoring programme, which supports 16,000 young people each year on how to be confident, healthy individuals who contribute positively to society. Our financial support has assisted with the training of mentors in Auckland and Christchurch.

Other major national youth initiatives in partnership with the AFS and The National Bank are mentioned in the Remembrance section.



BARS & RESTAURANT

**—
FUNCTION VENUE**

GRAHAM HOWARD TAURANGA

“...we have welcomed several hundred new members.”

CASE STUDY

NEW RSA CLUB REVITALISATION PROGRAMME

RSA Tauranga became the first local RSA to adopt the new club revitalisation programme after recently moving premises.

Their newly refurbished RSA, featuring the new RSA club logo, not only offers a quality food and first-class entertainment experience, but also provides a meeting venue for many community groups and RSA sports sections as well as a social environment in which members can relax in comfortable, friendly surroundings.

“Our new look venue will enable us to provide facilities and services that exceed member and visitor expectations and attract men and women of all ages, irrespective of whether they have served in the Armed Forces or not. Already after just two months, our food revenue has doubled, bar sales are up 30% and we have welcomed several hundred new members.”

GRAHAM HOWARD
Manager RSA Tauranga

BELONGING

WE RECOGNISE THE NEED TO RETAIN AND RENEW OUR MEMBERSHIP

The RSA is one of the largest membership organisations in the country. With a total membership of 116,000 we have a strong voice with Government and society with our advocacy work, a substantial base for our campaigns and appeals, as well as appeal to corporate offers and sponsorships.

In 2008, significantly, we recorded the first increase in national membership since 2002 – by some 5,000 members – and one that supports the trend of a relatively younger and more diverse membership. The statistics reveal that the growth area of membership has been in the area of Associate membership, and interestingly half are female, which challenges the public perception of the RSA as “old returned servicemen’s society”. The fact that the general community wishes to join our organisation reveals the depth of our support and the human need for belonging.

However, in common with other traditional membership organisations, we cannot be complacent as we face a challenge to retain and renew our membership. We are constantly looking at positive ways to attract new members, particularly amongst younger groups, and widen awareness of the relevance of the RSA. There is considerable energy and effort being devoted at the national and local levels examining the wider issue of what it means to be a member and what the membership experience of the future will be, both for serving and ex-Service personnel as well as the public at large.

The support we receive from the community on ANZAC Day provides hope and a sense of opportunity because apart from the renewed respect for our organisation and our veteran members from the younger generations, underpinning the resurgence of the day has been a sense of belonging, participation and identity. The RSA represents all three. The challenge today is that cultural, economic and social forces mean that the population only has sufficient time and energy to commit to one day, but membership organisations require a level of commitment throughout the year. We need to explore new mechanisms for connection with the RSA beyond the traditional membership model but where the latter remains the eventual outcome – a continuum of connection.

These challenges and opportunities are all being given serious consideration at the national level and will be discussed at the 2009 National Council AGM.

WE ARE CULTIVATING A CULTURE THAT ENCOURAGES COMMUNICATION AND PARTICIPATION

For a large organisation with a diverse and changing membership, and one that is geographically dispersed, it is essential that we develop effective communications that strengthen a community and a culture that encourages participation between volunteers, members, staff and executives.

Developing effective communications between RNZRSA, Districts, local RSAs and individual members is a key area to maximise the potential

of the RSA movement. Our official magazine, *RSA Review* – which this year marked 85 years – is a valuable means of communicating with members and staff, and we have reviewed and introduced a new format *RSA Review* with the objective of offering a cost-effective publication that better serves the current needs of the membership.

Although *RSA Review* has been the traditional form of communication, today the internet and other media provide quick and even more cost-effective opportunities for connection. The official website www.rsa.org.nz continues to serve the organisation well. National Headquarters is finalising its new intranet as a major internal communication tool carrying national as well as regional messages, e-bulletins, operating manuals and support materials, while the database provides membership administration capacity and additional tools. This is the first phase of a technology development that will provide the platform for “My RSA”, whereby RSA members will be provided access to news, information as well as the ability to interact online with members throughout the country. It is a project that goes to the heart of developing the RSA membership experience of the future in order to connect with new generations.

WE ARE SUPPORTING A NATIONAL NETWORK OF RSAs

Comradeship has been an essential part of belonging to the RSA and traditionally delivered through our national network of RSAs. Today, over 120 RSAs operate licensed facilities which provide the greatest delivery of a face-to-face membership experience as well as the key driver of Associate membership growth. However, there is no doubt that a number of our RSA facilities are struggling to provide modern standards of hospitality.

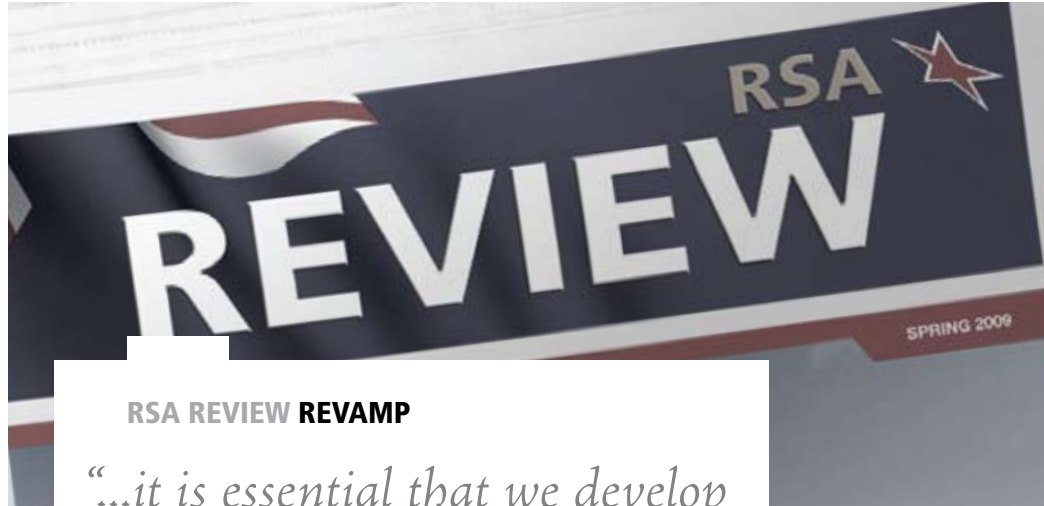
In January, David Williams, with vast experience in the hospitality industry and most recently as Manager at the Wainuiomata Memorial RSA,

joined National Headquarters in the new position of Manager Business, Gaming and Licensing. This new role offers professional advice and support to local RSAs and RSA Clubs, as well as investigating new offerings and membership experiences. There has been extensive activity and considerable uptake of the new service throughout the country.

We have piloted a revitalisation programme for local RSAs. This is a new measure designed to enhance the membership experience for our current members, whilst at the same time ensuring membership growth for our organisation by presenting the RSA as an attractive option to the public at large, particularly amongst younger age groups.

This initiative came about with the realisation that lifestyle needs had changed dramatically and that we, in terms of the experience offered at the local RSA level, needed to keep in step with the rest of society. As a consequence we have developed a whole raft of initiatives with the objective of updating our offering to ensure our continued presence in the community. In this we have been guided by the social marketing consultant Richard Carstens of Townsquare Group who, after many years of working on various RSA initiatives, has a comprehensive understanding of our organisation as well as the environment in which we operate.

These innovations include a new RSA club logo, new interior and exterior signage, revitalising the product options in terms of food and beverage, making our memorabilia a feature that tells our story, developing wall displays that depict local history and local heroes, as well as providing modern heartland artwork. Our restaurants have been identified as the gateway to attracting the community at large into our facilities, and specifically one that is more family-friendly. Outdoor dining options, creating kids’ zones, introducing computers to our libraries and making our RSAs more welcoming and easier to join will all contribute to the new RSA membership experience.



RSA REVIEW REVAMP

“...it is essential that we develop effective communications...”

Tauranga RSA was the inaugural RSA to implement the club revitalisation programme when it re-launched itself as RSA Tauranga in new premises in August 2009, with some very positive early results in terms of trading and the growth of new members. Nationwide rollout of the new RSA club revitalisation programme is scheduled for 2010.

WE ARE DEVELOPING THE SKILLS AND INCREASING THE STRENGTH OF OUR VOLUNTEER AND STAFF RESOURCE

We have nearly 1,000 volunteers working in the local community, playing a pivotal role in the delivery of our welfare services. The Government funding will enable us to increase the training of our welfare staff and volunteers in support of services to veterans and their families.

In the area of licensed activities we have identified the importance of training to provide career pathways for our management and staff as well as ensuring the best service for our membership. We are working closely with the Hospitality Standards Institute (HSI) in the

development of a club sector training programme. HSI is the Government-funded Industry Training Organisation for the hospitality industry, with offices situated throughout the country enabling them to deliver this essential training in a cost-effective and convenient way to local RSAs.

At National Headquarters itself, there have been some changes in staffing over the year. Most significantly, Chief Executive Pat Herbert retired on 31 October 2008 with a number of farewell functions to provide appropriate acknowledgement of his long and dedicated service. Dr Stephen Clarke, RNZRSA Historian and most recently Public Relations Officer, was appointed Chief Executive after an independent recruitment search effective from 1 November 2008.

Rebecca Byrne joined us in September 2009 as our new Accounts Officer.

With David Williams' appointment as Manager Business, Gaming and Licensing, so the positions held by Francis Lepper and Margaret Snow were similarly re-titled Manager Administration and Manager Pensions and Welfare to better reflect their roles and duties at National Headquarters.

REMEMBRANCE

WE UPHOLD THE RSA'S ROLE AS THE NATION'S GUARDIAN OF REMEMBRANCE

We maintained our traditional support for remembrance by maximising opportunities to raise awareness of the importance not only of ANZAC Day but also other national commemorative days and anniversaries.

ANZAC Day continues to grow in significance as a shared story of service, sacrifice, and of a search for identity. Personal, family and community stories collectively inform our sense of identity as New Zealanders. The RSA continues to support this awareness and to organise the ANZAC Day services which are the focus of participation.

This year, to further make relevant today the ANZAC spirit, we invited the Minister of Veterans' Affairs, Hon Judith Collins, to launch a new initiative, the ANZAC Award, prior to ANZAC Day at the National War Memorial. It was an appropriate place for the launch for a number of reasons, not least of which is that outside is the bronze of Richard Henderson with his donkey, donated by the RSA in 1990 for the 75th anniversary of Gallipoli. Henderson's feats best represent the spirit of the ANZACs and will provide the inspiration and representation of the ANZAC Award. It was most auspicious to have Richard Henderson's son, Ross Henderson, with us for the launch.

The ANZAC Award will recognise, each year, the efforts and achievements of a New Zealander or New Zealanders who best emulate the ANZAC spirit of courage, comradeship, commitment and compassion. It may be

awarded to a person for a single act or a lifetime of effort, or to an organisation for sustained service to New Zealanders or the international community. The Award itself will take the form of a bronze of Richard Henderson and his donkey at Gallipoli. This will be presented each year, and names added to the Award. Recipients will also be presented with a personal bronze medallion. The Award will be announced in connection with ANZAC Day each year.

The other major commemorative event during the year was the 90th anniversary of the end of World War I, and the RSA was closely consulted and heavily involved with the official programme. We also worked in partnership with the Auckland War Memorial Museum on a special exhibition, *In Memory*, that was distributed to all RSAs throughout the country.

In terms of permanent remembrance we continue to watch developments closely with regard to the National War Memorial Park to create a cohesive 'memorial precinct' as a major focal point to commemorate New Zealand's sacrifice during times of war.

*"We are the kids
of war and peace.
We are not going to
forget that peace is
our greatest treasure."*

GALLIPOLI YOUTH AWARD



GIZEM GENCEL TURKEY

*“Peace at home,
peace in the world.”*

CASE STUDY

AFS/RSA GALLIPOLI YOUTH AWARD

This year we launched with the AFS the Gallipoli Youth Award – a cultural youth exchange with Turkey.

Mt Albert Grammar Year 13 pupil Spencer McGarry was given the unprecedented honour of speaking The Ode at the ANZAC Day Service, New Zealand Memorial, Chunuk Bair:

“The service was so awesome. There were so many Kiwis and Aussies there. The service was relayed onto four large screens and, despite having to speak from a different spot to that rehearsed, I didn’t fluff The Ode. Chunuk Bair is

my favourite memorial. From there you get an amazing view of the whole Gallipoli Peninsula and the Dardanelles.”

Çanakkale high school student Gizem Gencel took part in the National ANZAC Day Service, National War Memorial, Wellington:

“We are the kids of war and peace. We are not going to forget all these casualties. We are not going to forget that peace is our greatest treasure. Peace is important. And war is nothing but tears and pain.” As Ataturk said: “Peace at home, peace in the world.”

WE WORK IN PARTNERSHIP WITH MEDIA AND ORGANISATIONS WISHING TO ACKNOWLEDGE OUR ANZAC HERITAGE

We again worked closely with Māori Television in support of its ANZAC Day broadcast with live coverage of key ANZAC Day services, at home and overseas, as well as veteran interviews, studio discussions and documentaries. The National President introduced the ANZAC Address, which this year was truly an ANZAC affair, being delivered by the former Chief of Australian Defence Force, General Peter Cosgrove AC MC (Ret).

For the second consecutive year we worked with New Zealand Post on their stamp initiative *The ANZAC Series – Stories of Comrades in Arms*. Each stamp told a unique story: the two 50c stamps respectively covered the return of the Unknown Warrior and the NZ (Māori) Pioneer Battalion in World War I; the \$1.00 No. 75 (NZ) Squadron RAF World War II; the \$1.50 HMS *Achilles* World War II; the \$2.00 Kayforce Korea; and finally, to reflect the enduring tradition of ANZAC, the ANZAC Battalion in the Vietnam War is remembered in the \$2.50 stamp.

A first was working with the New Zealand Rugby Union to promote the Super 14 games in Auckland, Dunedin and Wellington over the ANZAC weekend as commemorative matches with the Last Post played and The Ode recited; poppies were distributed and generous donations received; and veterans were provided complimentary seats.

Finally, we continue to work closely with Government agencies, Ministry for Culture and Heritage, Visit and Ceremonial, NZDF and VANZ, as well as other national institutions such as Te Papa, the Auckland War Memorial Museum and the Service Museums.

WE ARE USING NEW INTERACTIVE TECHNOLOGIES TO TAKE REMEMBRANCE TO NEW ZEALANDERS OF ALL AGES AND ALL OVER THE WORLD

A Google poppy map of New Zealand provided online details of local ANZAC Day services with local maps showing the locations, which proved to be very popular with visitors.

Our mobile poppy campaign not only supported the Poppy Appeal but provided visitors with the opportunity to contribute to a virtual Wall of Remembrance. The 500 messages from New Zealanders living here and around the world were most poignant.

WE SUPPORT INITIATIVES THAT ENSURE THE TORCH OF REMEMBRANCE IS CARRIED FORWARD TO FUTURE GENERATIONS

We joined with the AFS in a new initiative: the Gallipoli Youth Award cultural exchange programme between New Zealand and Turkey, open to Year 12 and 13 pupils, to celebrate the spirit of ANZAC and New Zealand's bond with Turkey.

Mt Albert Grammar Year 13 pupil Spencer McGarry and Turkish high school pupil Gizem Gencel from Çanakkale, situated across the Dardanelles from the Gallipoli Peninsula, were the inaugural recipients and both wrote of their great-grandfathers' roles in the Gallipoli campaign.

Spencer was hosted by Gizem's family and took part in "18 Mart" (18 March) commemorations, at Çanakkale, attended by the Turkish President. "18 Mart" is the Turkish equivalent of our ANZAC Day, commemorating the initial Turkish victory over the Allied naval attempt to force

the Dardanelles on 18 March 1915. He also participated in the ANZAC Day Service at the New Zealand Memorial on Chunuk Bair, Gallipoli, and was given the unprecedented honour as a student of speaking The Ode.

Gizem was in New Zealand from 22 March until 2 May 2009, hosted by the McGarry family, and attended Mt Albert Grammar. She attended ANZAC Day services in Wellington, including the Dawn Service at the Wellington Cenotaph, and the service at Ataturk Memorial at which she laid a wreath, but the highlight was taking part in the ANZAC Day National Service at the National War Memorial.

Prior to ANZAC Day we announced with The National Bank the re-launch of our successful speech competition to be now known as The National Bank RSA Cyril Bassett VC Speech Competition in honour of the Gallipoli hero and former bank staff member.

ANZ National CEO Dr Jenny Fagg said that it was a fitting tribute to Cyril Bassett VC (1882–1983) who was a career-long National Bank

staff-member, and the only New Zealander at Gallipoli to be awarded the Victoria Cross. “We wanted to partner with the RNZRSA so we can jointly help young New Zealanders better understand our history.”

This annual event, to be re-launched in 2010 with major new prizes and The National Bank as title sponsor, invites Year 12 and 13 secondary school students to participate in this prestigious national speech competition to pay tribute to those New Zealanders who made sacrifices, and in many cases died, in the service of their country. The national winner will win a trip to Gallipoli, a cash prize for their respective school, and a laptop computer and digital camera so they can record their experiences at Gallipoli.

We are delighted with the support of The National Bank which will encourage more schools to take part, allowing students to gain a deeper understanding, and appreciation, of the sacrifices made by Cyril Bassett VC and the many New Zealanders who have served their country.



CYRIL BASSETT VC SPEECH COMPETITION

“...help young New Zealanders better understand our history.”

Dr Jenny Fagg and
Dr Stephen Clarke

FUTURE

TO PREPARE FOR THE FUTURE WE MUST FIRST HONOUR THE PAST

The future is often seen as fraught because the unknown is challenging. The fact is that in the past the RSA's members have experienced in war and peace some of the most momentous and challenging times of the last century. The RSA itself has continually had to change to meet the challenges of the boom-and-bust cycle of immediate postwar years followed by long periods of relative peace. The current view of the RSA as unchanging is misplaced when our history as a whole is considered. Since World War II, for example, we have purposefully considered our future role and structure at least once a decade. Those periods provide hope and strength for the future. In the 1970s, for example, the leadership did not see much future for the RSA movement past the year 2000. In 2009 the numbers of war pension claims are increasing and our membership is historically as strong as ever albeit different in composition compared with that of the past.

The current economic and social climate is ripe for change, even if the threat does not seem imminent. If one were to take a strategic overview one might consider that the RSA lives in a benign environment with considerable public and Government support in terms of our advocacy and remembrance activities. However, our membership is aging, and as a membership organisation we have to be cognisant of the continuous need to renew.

EMBRACING THE CHALLENGES PROVIDES THE OPPORTUNITIES OF THE FUTURE

The future needs to be embraced as an opportunity to realign ourselves to our core values, the changing environment, and the needs of our members and the wider community. The RSA is still a respected institution, but we have to re-connect with our communities. So when confronted by the challenges of an aging membership, tired clubrooms and outdated governance and management structures we need to embrace the opportunity to renew, reclaim and reposition the RSA for the future.

Our challenge is to remain relevant and responsive to all generations.

So volunteers, staff and members: unfurl the flag; and to our supporters and the wider community: come help us carry it into the future.

AKE, AKE, KIA KAHA! FOREVER AND EVER BE STRONG!

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TREASURER'S REPORT ON THE FINANCIAL STATEMENTS

for the period ended 30 June 2009

I have pleasure to present the financial statements of the Royal New Zealand Returned And Services' Association (Inc) for the year ended 30 June 2009.

INTRODUCTION

Following the year of June 2008 where there was a year of consolidation, the year to June 2009 has seen a sense of moving forward and looking to the future.

During the year I have attended Headquarters each week for a whole range of activities. I maintain a regular reporting to the Finance Committee and the National Executive Committee for each meeting, and trends can be noted and the whole financial operations reviewed. At each of those meetings there is scrutiny of the financial result and the activities undertaken and many questions asked.

GENERAL ACCOUNT

The financial statements for the period set out the results of the operations of the Association and the financial position of the Association for the twelve-month period. These statements show that the Association is in a healthy position. There are 3 items on which I wish to make specific comments. These are:

- 1. Charities Commission:** The National Association has been approved as a Charity with the Charities Commission. As a result the exemption from income tax still applies.
- 2. Results for the year:** The overall results for the year show a net deficit of \$73,050. As reported last year, there had been some difficulty in dealing with the returns on membership as at the end of March 2008 and this impacted on the Capitation that

was able to be charged for the year ended 30 June 2009. Membership returns now apply as at 31 December each year. In addition to the impact on Capitation there has been a reduction in interest earned, and the Commissions earned from the BNZ Savings Scheme and the current economic climate has caused these reductions. It is recognised that depreciation is a charge on the fixed assets owned and as such is a non cash item. When this is taken into account there would be a surplus before depreciation of \$2,248. The deficit for the year has been transferred to Equity and this transfer can be seen in the Statement of Equity. Every effort has been made to contain expenditure and this is shown in the results for the year when compared to Budget, especially with some of the more significant items. However, one item of significance is the Staff Recruitment cost and in the past year there has been the replacement of the Chief Executive and the appointment of the Licensing Manager.

- 3. Accounting policies:** The specific accounting policies used, which significantly affect the measurement of the Association's income and financial position, are set out in the Notes to the Financial Statements. Also in the Notes to the Financial Statements are more detailed analysis of some of the significant expense items and the details of the Property, Plant & Equipment. There have been no capital commitments nor any events after balance date that need to be disclosed in these financial statements.

The Audit Report for the Association is appended to the Financial Statements and contains no qualification.

ENTRUSTMENTS AND DISBURSEMENTS ACCOUNT

There has also been regular activity with the Entrustments and Disbursements account. As for the General Account there has been a reduction of interest income and also a reduction of the share of profits from insurance sales and this was simply a reflection of the market.

One new Fund was established during the year to deal with the Government Welfare Grant. As with all Government Grants the \$250,000 actually received contained GST, so that part has been removed from the figure recorded as received. This grant of course was something new and there was a learning curve required to deal with it. The ground work has been laid and the next stage is being set so that funding can be made available at the "coal face" so that our welfare services to the veterans' community can be maintained and further developed.

The special schedule of the movement in the Trust Funds is of particular interest to members. This is in effect a total overview for the year of the Trust Funds. The schedule gives an overview of each of the Trust Funds and the movement of the funds, and shows how the Trusts have been used. The specific accounting policies used, which significantly affect the measurement of the Trusts' income and financial position, are set out in the Notes to the Financial Statements of the Entrustments and Disbursements Account.

The Audit Report for the Entrustments and Disbursements is appended to the Financial Statements and this one too contains no qualification.

BUDGET

The Budget for 2009/2010 is set out at the end of the financial report section. I have endeavoured to provide the budget in a format that mirrors the financial statements so that easy comparison is able to be made. The Projections for 2010/2011 are simply that – projections.

CONCLUSIONS

As indicated in my opening remarks, I have really appreciated the opportunity to serve the Association as its Treasurer, a position I have now held for 14 years, and I count it a real honour to be involved. I place on record the ready assistance and friendship given me by the Chief Executive. I thank most sincerely his team of staff who have assisted me to carry out the duties involved. The staff are a real help in preparing statistical membership returns and financial reports to go to the Finance Committee and the National Executive Committee, as well as this annual report and financial statements. I have appreciated the fellowship with and friendship of the National President, the Chairman of the Finance Committee, and other members of the National Executive Committee with whom I have had regular contact, and I value their friendship.

I present the Financial Statements for the year ended 30 June 2009 for adoption and the Budget for 2009/2010 for confirmation.



NS Cowan, CA, MNZTA, JP
Treasurer

ROYAL NEW ZEALAND RETURNED AND SERVICES' ASSOCIATION (INCORPORATED)

STATEMENT OF FINANCIAL PERFORMANCE

for the year ended 30 June 2009

	Note	30.6.2009	30.6.2008
INCOME was received from:			
Share of Capitation		930,448	957,803
Affiliation Fees		1,050	950
Interest		71,879	97,380
NZRSA Savings Scheme		58,344	64,627
RSA Review Subscriptions		58,374	74,399
Sundry Income		9,387	13,286
Rent		15,652	15,745
		1,145,134	1,224,190
From which the following EXPENSES were deducted:			
Advertising		–	219
Affiliates Meetings		6,366	8,429
Audit Fees		6,700	7,500
Bad Debts Written Off		–	2,238
Body Corporate Levy	7	22,091	17,396
Cleaning		10,741	7,717
Depreciation	7	75,298	73,721
Electricity		3,157	3,120
Insurance		14,211	11,252
Legal Expenses		10,310	4,920
Licensed Activities	2	62,229	15,263
Membership Promotion		38,944	5,141
National Council Expenses	3	90,451	86,559
Poppy Day Expenses		1,702	–
Postages		12,741	19,777
PRO Expenses		4,726	9,179
Publications		3,357	6,553
Rates		5,086	5,108
Repairs & Maintenance	4	12,922	13,686
RSA Review Publications		227,855	338,664
Salaries		330,597	294,423
Security		791	565
Stationery		33,368	29,621
Sundry Expenses	5	44,815	24,230
Superannuation		849	–
Systems Update		68,947	18,396
Telephone & Tolls		12,534	19,114
Travelling Expenses	6	109,396	113,422
Treasurer Fees		8,000	8,792
		1,218,184	1,145,005
Surplus (Deficit) for year		(73,050)	79,185
SURPLUS (DEFICIT) TO EQUITY		(73,050)	79,185

THE NOTES TO THE FINANCIAL STATEMENTS FORM PART OF AND ARE TO BE READ IN CONJUNCTION WITH THESE FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL POSITION

as at 30 June 2009

	Note	30.6.2009	30.6.2008
EQUITY:		1,779,251	1,852,301
Represented by:			
Current Assets:			
Cash & Bank		94,782	75,724
Accounts Receivable & Prepayments		300,668	275,793
Income Tax Refund		1,493	1,320
Stock on Hand		87,033	74,011
		<u>483,976</u>	<u>426,848</u>
Investments:			
NZRSA Savings Deposits		748,667	883,086
BNZ Term Deposits		50,000	50,000
Loans		13,524	13,524
		<u>812,191</u>	<u>946,610</u>
Non Current Assets:	7		
Property 181 Willis Street		405,000	405,000
Furniture & Fittings		82,763	90,666
Office Equipment		44,202	37,867
Web Site Development		181,011	199,990
Receivables		40,000	
		<u>752,976</u>	<u>733,523</u>
TOTAL ASSETS:		2,049,143	2,106,981
Less the following Liabilities:			
Current Liabilities:			
Accounts Payable		269,892	254,680
Amounts Received or Billed in Advance		–	–
		<u>269,892</u>	<u>254,680</u>
Total Liabilities		269,892	254,680
NET ASSETS REPRESENTED BY EQUITY		1,779,251	1,852,301



RJ Klitscher, CBE, DFC, AFC
National President



Dr SJ Clarke
Chief Executive



NS Cowan, CA, MNZTA, JP
National Treasurer

22 September 2009

STATEMENT OF MOVEMENTS IN EQUITY

for the year ended 30 June 2009

Note	30.6.2009	30.6.2008
EQUITY:		
Balance 1/7/2008	1,852,301	1,773,116
Surplus (Deficit) for year	(73,050)	79,185
Balance 30/6/2009	1,779,251	1,852,301
RESERVES:		
General Funds		
Balance 1/7/2008	1,364,665	1,285,480
Surplus (Deficit) for year	(73,050)	79,185
Transfer from (to) Special Reserve	–	–
Balance 30/6/2009	1,291,615	1,364,665
Building Revaluation	198,000	198,000
Office Equipment	10,940	10,940
Review Equalisation	169,000	169,000
Capitation Equalisation	28,000	28,000
BCEL Conference	6,696	6,696
Special Reserve	10,000	10,000
Building Maintenance	65,000	65,000
TOTAL RESERVES	1,779,251	1,852,301

THE NOTES TO THE FINANCIAL STATEMENTS FORM PART OF AND ARE TO BE READ IN CONJUNCTION WITH THESE FINANCIAL STATEMENTS

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 30 June 2009

1. STATEMENT OF ACCOUNTING POLICIES

(a) Reporting Entity:

These financial statements have been prepared to record the financial position and performance of the operating entity of the Royal New Zealand Returned And Services' Association (Inc). The principal activities of the Royal New Zealand Returned And Services' Association (Inc) are:

- (i) To inculcate in the individual a sense of responsibility to his fellow citizens, to his local community, and for the well-being of mankind.
- (ii) To perpetuate the comradeship born of service and to promote the general well-being and welfare of servicemen and of former servicemen and their respective dependants.

As the entity operates as an Incorporated Society it is not subject to the Financial Reporting Act 1993. These financial statements are general purpose statements which have been prepared in accordance with generally accepted accounting practices. The reporting entity is a qualifying entity under differential reporting by virtue of its size and that there is no public accountability. Differential reporting exemptions have been applied in all cases.

(b) Measurement Base:

The measurement base adopted is that of historical cost. Accrual accounting is used to match expenditure and income. Reliance is placed on the fact that the Association is a going concern.

(c) Specific Accounting Policies:

Specific accounting policies used which materially affect the measurement of the Association's income and its financial position are as follows:

- (i) Accounts receivable are recorded at expected realisable value.
- (ii) Stock is valued at the lower of cost or net realisable value on a FIFO basis.

- (iii) Investments are recorded at cost.
- (iv) Fixed assets are recorded at cost and are depreciated over 10 years or four years on a straight line basis as follows:
Furniture, Fittings, Website 10 years
Office Equipment 4 years and 10 years
Willis Street premises were revalued at 31.12.95.

- (v) The Association is now registered as a Charity with the Charities Commission with the resulting income tax exemption.

- (vi) Reserves have been provided for:-
 - (1) Furniture and fittings replacement.
 - (2) Office equipment replacement.
 - (3) Review equalisation.
 - (4) Capitation equalisation.
 - (5) Building maintenance.

- (vii) The Association is registered for GST on a two monthly basis with returns done two monthly. The figures in the financial statement are recorded exclusive of GST except for Accounts Receivable and Accounts Payable.

- (viii) Expenses in these financial statements are those relating to the Association. Some expenses and overhead costs are apportioned between the Association and the Entrustments and Disbursements Account.

- (ix) Unused Sick Leave has not been accrued in these Financial Statements.

- (x) The Association is not party to financial instruments with off-balance sheet risks. The Association is not involved in foreign exchange speculating

(d) Changes in Accounting Procedures:

There have been no material changes to the accounting policies and procedures, and all policies and procedures have been applied on a consistent basis to previous years.

CONTINUED OVER...

NOTES TO THE FINANCIAL STATEMENTS CONTINUED..

for the year ended 30 June 2009

2. ANALYSIS OF LICENSED ACTIVITIES EXPENSES

	30.6.2009	30.6.2008
Consultancy	2,293	1,067
Meeting, Seminar & Licencing Expenses	20,849	12,535
Sale of Liquor Act	203	1,014
Travel	9,015	–
Salaries	28,269	–
Printing & Stationery	1,600	647
	62,229	15,263

3. ANALYSIS OF NATIONAL COUNCIL EXPENSES

	30.6.2009	30.6.2008
Bus Hire	865	1,052
Cartage	591	468
Flowers & Presentations	1,014	731
Hall Hire	49,878	38,855
Ladies Programme	1,139	533
Printing and Stationery	17,492	16,815
Sundry	6,056	8,094
Travel	13,416	19,377
Entertainment	–	634
	90,451	86,559

4. ANALYSIS OF REPAIRS AND MAINTENANCE EXPENSES

	30.6.2009	30.6.2008
General	10,357	13,686
Property	2,565	–
	12,922	13,686

NOTES TO THE FINANCIAL STATEMENTS CONTINUED...

for the year ended 30 June 2009

5. ANALYSIS OF SUNDRY EXPENSES

	30.6.2009	30.6.2008
Bank Charges	1,733	1,788
Flags, Blazer Pockets	32	4,376
Flowers & Wreaths	1,255	1,659
Functions	–	–
Health & Safety Requirements	97	697
Materials Purchased	2,050	1,930
Nancy Wake Expenses	–	–
Military History	–	1,108
Plaques & Badges	545	788
Presentations	7,175	4,800
Staff Presentations	615	170
Staff Recruitment	28,708	2,308
Staff Training	374	1,130
Sundry	2,231	3,476
	44,815	24,230

6. ANALYSIS OF TRAVELLING EXPENSES

	30.6.2009	30.6.2008
Administration	22,504	29,331
Awards	2,711	2,500
NEC	75,411	71,600
District Conferences	3,924	4,570
Officers Committee	2,528	2,602
Sports	2,318	2,819
	109,396	113,422

CONTINUED OVER...

NOTES TO THE FINANCIAL STATEMENTS CONTINUED...

for the year ended 30 June 2009

7. PROPERTY, PLANT & EQUIPMENT

	Cost	Depreciation	Accumulated Depreciation	Book Value
30.6.2009				
Property Willis Street (ANZAC House)				
4th Floor*	230,000	–	–	230,000
2nd Floor*	175,000	–	–	175,000
Office Furniture & Fittings	224,712	12,485	141,949	82,763
Office Equipment	343,824	30,653	299,622	44,202
Total	973,536	43,138	441,571	531,965
Plus: Web Site Development	339,341	32,160	158,330	181,011
	1,312,877	75,298	599,901	712,976

30.6.2008

Property Willis Street (ANZAC House)				
4th Floor*	230,000	–	–	230,000
2nd Floor*	175,000	–	–	175,000
Office Furniture & Fittings	220,130	12,857	129,464	90,666
Office Equipment	306,836	28,248	268,969	37,867
Total	931,966	41,105	398,433	533,533
Plus: Web Site Development	326,160	32,616	126,170	199,990
	1,258,126	73,721	524,603	733,523

* These figures have been included as a result of a Special Valuation as at 31.12.1995.

The Body Corporate levies are the Association's share of the costs for ANZAC House Body Corporate and cover the insurance, lift maintenance, lighting of the common areas, and provision for maintenance of the building and other related costs for the Body Corporate.

DEPRECIATION (ON THE BUILDING)

These financial statements do not provide for depreciation on the premises owned in ANZAC House 181–183 Willis Street. This is a departure from FRS-3, Accounting for Property, Plant and Equipment. The Executive Committee is of the opinion that to provide for depreciation serves no useful purpose and is considered immaterial.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED..
for the year ended 30 June 2009

8. CAPITAL COMMITMENTS

The Association has entered into a contract for an addition to the existing website.

At 30 June 2009 there are ongoing service charges that will occur each year. There are no other capital commitments. (30.6.2008: Nil)

9. CONTINGENCIES

There are no contingencies at balance date. (30.6.2008: Nil)

**10. EVENTS OCCURRING
AFTER BALANCE DATE**

There were no adjustable or non-adjustable events, as defined in the relevant reporting standard, that occurred between the end of the financial period and the completion of these financial statements.

11. RELATED PARTIES

The Association and the Trusts administered by the Association may be regarded as related parties because of the management process. Certain costs are shared between the parties.

AUDITORS' REPORT

for the twelve months ended 30 June 2009



ROYAL NEW ZEALAND RETURNED AND SERVICES' ASSOCIATION (INCORPORATED)
AUDITORS' REPORT
FOR THE TWELVE MONTHS ENDED 30 JUNE 2009

To : The Members of the Royal New Zealand Returned and Services' Association (Incorporated).

We have audited the attached financial statements that give information about the past financial performance of the Royal New Zealand Returned and Services' Association (Incorporated) and its financial position as at 30 June 2009. This information is stated in accordance with accounting policies set out in the notes to the financial statements.

National Executive Committee's Responsibilities

The National Executive Committee of the Royal New Zealand Returned and Services' Association (Incorporated) is responsible for the preparation of financial statements which fairly reflect the financial position of the Association as at the above date and of its financial performance for the twelve months ended on that date.

Auditor's Responsibilities

It is our responsibility to form an independent opinion on the financial statements presented by the National Executive Committee and to report our opinion to you.

Basis of Audit Opinion

An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the National Executive Committee in the preparation of the financial statements, and whether the accounting policies are appropriate to the circumstances of the Royal New Zealand Returned and Services' Association (Incorporated), consistently applied and adequately disclosed.

We conducted our audit in accordance with auditing standards issued by the NZ Institute of Chartered Accountants. We planned and performed our audit so as to obtain all the information and explanations that we considered necessary in order to provide us with sufficient, reliable and relevant evidence to give reasonable assurance that the financial statements are free from material misstatements, whether caused by error, fraud, or other irregularity. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

Other than in our capacity as auditors, we have no interest in the Royal New Zealand Returned and Services' Association (Incorporated).

Unqualified Opinion

We have obtained all the information and explanations we have required.

In our opinion, proper accounting records have been kept by the National Executive Committee as far as appears from our examination of those records and the financial statements have been prepared in accordance with generally accepted accounting practice and give true and fair view of financial position of the Royal New Zealand Returned and Services' Association (Incorporated) as at 30 June 2009 and of the results of the activities for the year ended on that date.

Our audit was completed on 22 September 2009 and our unqualified opinion is expressed as at that date.

Markhams Miller Dean Audit
Wellington

ROYAL NEW ZEALAND RETURNED AND SERVICES' ASSOCIATION (INCORPORATED)
ENTRUSTMENTS AND DISBURSEMENTS

STATEMENT OF FINANCIAL PERFORMANCE

for the year ended 30 June 2009

	Note	30.6.2009	30.6.2008
GENERAL ENTRUSTMENTS:			
Income for general entrustment purposes was received from:			
Bequests & Royalties		2,832	3,072
Interest		129,509	202,293
Other Income		–	1,116
Insurance Profit Share		79,454	212,403
		<u>211,795</u>	<u>418,884</u>
From which the following EXPENSES were made against that Income:			
Accounting Fees	8,000		8,000
Audit Fees	3,300		4,500
Bank Charges	355		483
Electricity	1,535		1,500
Legal	7,012		7,543
Postages	24		–
Publications	585		235
Rates	2,522		2,456
Rent & Cleaning	11,205		12,017
Salaries	98,562		105,446
Security	357		305
Seminar Expenses	–		2,675
Staff Recruitment	–		2,078
Stationery	325		2,286
Sundry Expenses	312		1,092
Telephone & Tolls	3,159		4,979
Travel Expenses	33,112		55,977
Welfare Costs	–		5,915
		<u>170,365</u>	<u>217,487</u>
Excess of General Income over General Expenses:		41,430	201,397
To which the following Income for Specific Trusts was received:		<u>380,269</u>	<u>90,534</u>
		421,699	291,931
From which the following DISBURSEMENTS from Specific Trusts were made			
Grants & Transfers	178,686		150,552
Expenses	180,033		161,849
		<u>358,719</u>	<u>312,401</u>
Leaving Excess (Deficit) of Entrustment Income over Disbursements of		62,980	(20,470)

STATEMENT OF MOVEMENT IN FUNDS

for the year ended 30 June 2009

	Note	30.6.2009	30.6.2008
Balance of Trust Funds at 1 July 2008		2,999,813	3,020,283
Plus:			
Excess (Deficit) of Income over Expenses for Entrustments:		62,980	(20,470)
Balance of Trust Funds at 30 June 2009		3,062,793	2,999,813

STATEMENT OF FINANCIAL POSITION

as at 30 June 2009

	Note	30.6.2009	30.6.2008
CURRENT ASSETS:			
Bank	46,508		57,158
Overseas Funds	1,471		3,560
Accounts Receivables & Prepayments	173,325		180,119
Trust Fund Investments	3,077,009		2,935,800
Total Assets:		3,298,313	3,176,637
LESS: CURRENT LIABILITIES:			
Accounts Payable	235,520		176,824
		235,520	176,824
Net Assets Represented by		3,062,793	2,999,813
Total of Trust Funds: (as per schedule)		3,062,793	2,999,813



RJ Klitscher, CBE, DFC, AFC
National President



Dr SJ Clarke
Chief Executive



NS Cowan, CA, MNZTA, JP
National Treasurer

22 September 2009

THE NOTES TO THE FINANCIAL STATEMENTS FORM PART OF AND ARE TO BE READ IN CONJUNCTION WITH THESE FINANCIAL STATEMENTS

SCHEDULE OF TRUST FUNDS

as at 30 June 2009

	Balance 30.6.2008	Capital Receipts	Operating Receipts	Transfers	Grants & Transfers	Expenses	Balance 30.6.2009
Argal Legacy	16,471			227			16,699
Air Force Fund	16,367			226	905		15,688
H Barr Brown	16,344			226			16,570
Eglington Trust	33,119		2,575	457	500		35,651
Ex-Servicemen's Foundation	53,101			733			53,835
WJ Brien Trust	23,662			327	500		23,489
N C Keast Trust	22,744			314	2,215		20,843
Kippenberger Memorial Trust	13,012			180	8,000		5,191
L Le Noury Trust	15,347			212			15,559
HT Lumsden Trust	3,291			45			3,336
Mary M De Vere Mills Trust	18,389			254			18,643
NZRSA Welfare Fund	10,607			146			10,754
Owen Gatman Trust	43,352			599			43,951
A H Peck Trust	6,709			93			6,802
Eva Price Trust	913			13			926
Matthew Routley Trust	11,648			161			11,809
T W Rowe Trust	10,921			151			11,071
Special Contingency Fund	50,816			702			51,518
Tasman General Purposes	734,960		125,472	10,150	67,864	72,349*	730,369
RAF Benevolent Fund	6,352		30,000	88	30,836		5,604
R H Tod Trust	24,927			344			25,271
A C Turnball Trust	6,048			84			6,132
R W Worthington Trust	19,655			271	-		19,926
D McIntyre Trust	109,037			1,506	2,500		108,043
PJ Rusden	109,414			1,511			110,925
JG Merton Trust	168,917			2,333	-		171,250
Wellington South RSA Trust	1,378,316			19,036	65,366		1,331,985
Waikanae RSA Trust	36,505			504			37,009
NZ Homeservicemens Trust	38,867			537			39,404
Government Welfare Fund		222,222				107,684**	114,538
	2,999,813	222,222	158,047	41,430	178,686	180,033	3,062,793

CONTINUED OVER...

SCHEDULE OF TRUST FUNDS CONTINUED...

as at 30 June 2009

These Funds were Invested as Follows:

NZRSA Savings Scheme	3,077,009
Accounts Receivable and Prepayments	173,325
BNZ Current Accounts	47,979
Accounts Payable	(235,520)
	<hr/>
	3,062,793
	<hr/>

* Tasman Expense Includes costs of:

Cadet Force Grant	9,250
RSL Conference	6,411
BCEL Subs & Exps	13,522
Secondary Schools Speech	4,676
EMA Subscription	9,100
Gift Parcels	2,353
Poppy Packs	–
Poppy Day Promotion	27,037
World Vets Expenses	–
Vietnam Vets Expenses	–
Welfare Promotions	–
	<hr/>
	72,349
	<hr/>

** Government Welfare Fund Expenses Includes costs of:

Law Commission Road Show	18,683
Welfare Seminars	2,355
Steering Committee	11,727
Welfare & Pensions Act Review	1,848
National Survey & Promotions	24,038
Welfare & Pensions Forum	44,558
District Project Costs	4,475
	<hr/>
	107,684
	<hr/>

THE NOTES TO THE FINANCIAL STATEMENTS FORM PART OF AND ARE TO BE READ IN CONJUNCTION WITH THESE FINANCIAL STATEMENTS

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 30 June 2009

1. STATEMENT OF ACCOUNTING POLICIES

(a) Reporting Entity:

These financial statements have been prepared to record the financial position and performance of the operating entity for the Entrustments and Disbursements Account of the Royal New Zealand Returned And Services Association (Inc). The principal activities of the Royal New Zealand Returned And Services Association (Inc) are:

- (i) To inculcate in the individual a sense of responsibility to his fellow citizens, to his local community, and for the well-being of mankind.
- (ii) To perpetuate the comradeship born of service and to promote the general well-being and welfare of servicemen and of former servicemen and their respective dependents.

The Entrustments and Disbursements Account of the Association administers trust funds that have been vested in the Association and to promote special projects for the welfare of its members. As the entity operates as an Incorporated Society it is not subject to the Financial Reporting Act 1993. These financial statements are general purpose statements which have been prepared in accordance with generally accepted accounting practices. The reporting entity is a qualifying entity under differential reporting by virtue of its size and that there is no public accountability. Differential reporting exemptions have been applied in all cases.

(b) Measurement Base:

The measurement base adopted is that of historical cost. Accrual accounting is used to match expenditure and income. Reliance is placed on the fact that the Association is a going concern.

(c) Specific Accounting Policies:

Specific accounting policies used which materially affect the measurement of the Association's income and its financial position are as follows:

- (i) Donations and bequests are apportioned as directed by the donors.
- (ii) Interest is apportioned on the basis of the average notional capital of each Trust.
- (iii) Insurance profit share is transferred to the Tasman General Purposes Fund.
- (iv) Grants are charged against specific trusts on the basis of the terms of the Trust.
- (v) Direct expenses are charged against the trusts on the basis of the terms of the Trust.
- (vi) Unused Sick Leave has not been accrued in these Financial Statements.
- (vii) Travel expenses are, where identifiable charged against the Trusts concerned.
- (viii) Legal expenses are charged against the Trusts concerned.
- (ix) Medical expenses are charged against the Trusts concerned.
- (x) The balance of the expenditure is apportioned.

(d) Changes in Accounting Procedures:

There have been no material changes to the accounting policies and procedures, and all policies and procedures have been applied on a consistent basis to previous years.

CONTINUED OVER...

NOTES TO THE FINANCIAL STATEMENTS CONTINUED...

for the year ended 30 June 2009

2. INCOME TAX

The various trusts have charitable status and therefore are exempt from income tax.

3. CAPITAL COMMITMENTS AND CONTINGENCIES

There are no capital commitments at balance date. (30/06/2008: Nil)

There are no known contingencies at balance date. (30/06/2008: Nil)

4. EVENTS OCCURRING AFTER BALANCE DATE

There were no adjustable or non-adjustable events, as defined in the relevant reporting standard, that occurred between the end of the financial period and the completion of these financial statements.

5. RELATED PARTIES

The trusts administered by the Royal Returned and Services Association may be regarded as being related to the Association because of the management process. Certain costs are shared between the parties.

AUDITORS' REPORT: ENTRUSTMENTS AND DISBURSEMENTS

for the twelve months ended 30 June 2009



ROYAL NEW ZEALAND RETURNED AND SERVICES' ASSOCIATION (INCORPORATED)
ENTRUSTMENTS AND DISBURSEMENTS
AUDITORS' REPORT
FOR THE TWELVE MONTHS ENDED 30 JUNE 2009

To : The Members of the Royal New Zealand Returned and Services' Association (Incorporated).

We have audited the attached financial statements that give information about the past financial performance of the trusts administered by the Royal New Zealand Returned and Services' Association (Incorporated) and their financial positions as at 30 June 2009. This information is stated in accordance with accounting policies set out in the notes to the financial statements.

National Executive Committee's Responsibilities

The National Executive Committee of the Royal New Zealand Returned and Services' Association (Incorporated) is responsible for the preparation of financial statements which fairly reflect the financial position of the trusts as at the above date and of their financial performance for the twelve months ended on that date.

Auditor's Responsibilities

It is our responsibility to form an independent opinion on the financial statements presented by the National Executive Committee and to report our opinion to you.

Basis of Audit Opinion

An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the National Executive Committee in the preparation of the financial statements, and whether the accounting policies are appropriate to the circumstances of the trusts, consistently applied and adequately disclosed.

We conducted our audit in accordance with auditing standards issued by the NZ Institute of Chartered Accountants. We planned and performed our audit so as to obtain all the information and explanations that we considered necessary in order to provide us with sufficient, reliable and relevant evidence to give reasonable assurance that the financial statements are free from material misstatements, whether caused by error, fraud, or other irregularity. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

Other than in our capacity as auditors, we have no interest in the Royal New Zealand Returned and Services' Association (Incorporated) or the trusts.

Unqualified Opinion

We have obtained all the information and explanations we have required.

In our opinion, proper accounting records have been kept by the National Executive Committee as far as appears from our examination of those records and the financial statements have been prepared in accordance with generally accepted accounting practice and give true and fair view of the trusts administered by the Royal New Zealand Returned and Services' Association (Incorporated) financial position as at 30 June 2009 and of the results of the activities for the year ended on that date.

Our audit was completed on 22 September 2009 and our unqualified opinion is expressed as at that date.

Markhams Miller Dean Audit

Markhams Miller Dean Audit
Wellington

BUDGET FOR 12 MONTH PERIOD

1 July 2009 to 30 June 2010

	Budget 30.6.2010	Actual to 30.6.2009	Budget to 30.6.2009	Actual to 30.6.2008	Budget for 12 months to 30.6.2008
INCOME was received from:					
Share of Capitation	946,400	930,448	929,500	957,803	996,000
Affiliation Fees	950	1,050	950	950	1,000
Interest	60,000	71,879	88,000	97,380	88,000
NZRSA Savings Scheme	50,000	58,344	65,000	64,627	65,000
RSA Review Subscriptions	40,000	58,374	130,000	74,399	150,000
Sundry Income	4,200	9,387	3,750	13,286	3,750
Rent	12,000	15,652	14,500	15,745	8,000
Bad Debts Recovered		-	-		-
	1,113,550	1,145,134	1,231,700	1,224,190	1,311,750
From which the following EXPENSES were deducted:					
Advertising	4,000	-	-	219	-
Affiliates Meetings	6,500	6,366	9,000	8,429	12,000
Audit Fees	12,000	6,700	10,000	7,500	7,500
Bad Debts Written off		-		2,238	
Badges		-	1,500	-	2,000
Body Corporate Levy	18,500	22,091	16,500	17,396	13,000
Cleaning	7,500	10,741	7,500	7,717	4,200
Contingencies	2,000	-	4,000	-	4,000
Donations	600	-	600	-	600
Electricity	3,600	3,157	3,600	3,120	3,500
Employers Federation Dues	300	-	300	-	1,200
Entertainment	1,750	-	2,500	-	2,500
Independent Review	-	-	-	-	-
Insurance	12,000	14,211	12,500	11,252	13,250
Legal Expenses	8,000	10,310	5,000	4,920	5,000
Licensed Activities	92,000	62,229	27,500	15,263	32,000
Membership Data Base	91,000	-	-	-	-
Membership Promotion/Rebranding	20,000	38,944	8,500	5,141	10,000
National Council Expenses	105,000	90,451	98,000	86,559	95,000
Poppy Day Expenses	1,000	1,702	1,000	-	1,000
Postages & Courier	19,000	12,741	33,000	19,777	40,000
Presentations	1,200	7,175			
Public Relations & Promotions	6,500	4,726	6,500	9,179	3,000
Publications	3,800	3,357	4,500	6,553	4,000
Rates	5,100	5,086	5,500	5,108	5,000
Repairs & Maintenance	9,500	12,922	10,500	13,686	8,500
RSA Review – Editorial	25,500	-	25,000	22,000	22,000
RSA Review – Print & Distribution	130,000	227,855	350,000	316,664	360,000
Salaries	257,500	330,597	335,000	294,423	355,000
Security	950	791	1,000	565	1,000
Staff Recruitment		28,708			
Stationery	28,000	33,368	28,000	29,621	30,000
Sundry Expenses	22,000	8,932	22,000	24,230	20,000
Superannuation	1,250	849	3,000	-	3,000
Systems Maintenance	18,500	68,947	18,500	18,396	15,000
Telephone & Tolls	16,000	12,534	23,000	19,114	23,000
Trade Mark Registration	2,000	-	2,000	-	2,000
Travelling Expenses	116,000	109,396	125,000	113,422	125,000
Treasurer Fees	8,000	8,000	8,000	8,792	6,525
Manuals		-	-	-	-
90th Celebrations		-	-	-	-
	1,056,550	1,142,886	1,208,500	1,071,284	1,229,775
Surplus before Depreciation	57,000	2,248	23,200	152,906	81,975
Depreciation	72,000	75,298	70,000	73,721	65,000
	72,000	75,298	70,000	73,721	65,000
SURPLUS (-DEFICIT) TO RESERVES	(15,000)	(73,050)	(46,800)	79,185	16,975
From which the following Special Items are added:					
Transfer from Reserves	15,000	73,050	47,000		
Income Tax liability reversed	-	-	-		
	-	-	200	79,185	16,975

	Actual to 30.6.2007	Budget for 12 months to 30.6.2007	Actual 18 months to 30.6.2006	Budget 18 months to 30.6.2006	Projected Budget to 30.6.2011
INCOME was received from:					
Share of Capitation	982,756	1,037,500	1,281,302	1,312,500	1,120,000
Affiliation Fees	994	1,100	1,644	1,650	950
Interest	82,329	40,000	60,775	60,000	55,000
NZRSA Savings Scheme	66,148	32,000	50,122	50,500	45,000
RSA Review Subscriptions	146,608	140,000	244,012	15,000	40,000
Sundry Income	3,473	3,000	3,210	3,000	4,200
Rent	7,670	8,000	18,738	11,250	12,000
Bad Debts Recovered	5,097				
	1,295,075	1,261,600	1,659,803	1,453,900	1,277,150
From which the following EXPENSES were deducted:					
Advertising	–	1,000	–	1,000	4,500
Affiliates Meetings	11,340	14,000	12,384	–	7,000
Audit Fees	12,250	4,900	5,000	3,000	12,200
Bad Debts Written off					
Badges	–	4,000	109	6,000	
Body Corporate Levy	10,628	11,000	16,413	16,500	19,000
Cleaning	4,141	3,300	2,388	4,950	7,500
Contingencies	–	4,000	–	6,000	2,000
Donations	–	600	450	800	600
Electricity	3,210	3,500	3,942	5,250	3,800
Employers Federation Dues	–	1,200	1,450	2,250	350
Entertainment	–	3,500	3,224	3,750	1,900
Independent Review	3,937	–	–	5,000	–
Insurance	8,688	12,500	20,590	18,750	15,000
Legal Expenses	3,065	7,500	4,842	16,000	9,000
Licensed Activities	22,523	65,000	46,155	75,000	96,000
Membership Data Base	–	50,000	54,498	50,000	95,000
Membership Promotion/Rebranding	1,392	25,000	12,500	25,000	50,000
National Council Expenses	101,641	85,000	76,605	75,000	110,000
Poppy Day Expenses	876	2,500	2,505	1,500	1,000
Postages & Courier	40,417	23,000	32,966	25,500	20,000
Presentations					1,500
Public Relations & Promotions	305	20,000	15,210	40,000	6,500
Publications	5,212	4,000	3,791	5,000	3,800
Rates	4,709	3,500	5,637	4,200	5,500
Repairs & Maintenance	10,362	10,000	13,836	15,000	10,000
RSA Review – Editorial	22,000	20,000	30,203	30,000	20,000
RSA Review – Print & Distribution	377,761	160,000	402,253	150,000	100,000
Salaries	324,016	350,000	447,685	465,000	280,000
Security	560	2,000	2,856	2,800	950
Staff Recruitment					
Stationery	30,615	25,000	33,173	30,000	30,000
Sundry Expenses	31,203	16,000	19,358	18,000	23,000
Superannuation	–	8,800	6,909	13,000	1,500
Systems Maintenance	14,648	15,000	17,836	20,000	19,000
Telephone & Tolls	22,160	11,000	18,622	14,250	17,000
Trade Mark Registration	–	2,000	289	3,000	2,000
Travelling Expenses	119,581	130,000	150,865	110,000	121,000
Treasurer Fees	6,525	7,500	7,500	7,500	8,000
Manuals	10,804	–	–	–	5,000
90th Celebrations	147,759	–	120,000	120,000	
	1,352,328	1,106,300	1,592,044	1,389,000	1,109,600
Surplus before Depreciation	(57,253)	155,300	67,759	64,900	167,550
Depreciation	76,164	35,000	45,250	49,250	80,000
	76,164	35,000	45,250	49,250	80,000
SURPLUS (-DEFICIT) TO RESERVES	(133,417)	120,300	22,509	15,650	87,550
From which the following Special Items are added:					
Transfer from Reserves	104,145				–
Income Tax liability reversed	169,687				–
	140,415	120,300	22,509	15,650	87,550

THE RSA

OUR BACKGROUND

The Royal New Zealand Returned And Services' Association Te Ratonga Kāhui Mōrehu a Tū o Aotearoa is an ex-Service organisation. It is one of the largest voluntary welfare organisations in New Zealand and one of the longest established ex-Service organisations in the world, being founded in 1916 by wounded veterans returning from World War I. Its establishment recognised a need to support one another in order to provide advocacy and care for returning soldiers and to assist their families as well as those families of soldiers who would never return. The early role of guardian of remembrance was another part of that assistance to ensure that those who paid the supreme sacrifice would never be forgotten. Advocacy, care, comradeship and remembrance continue to be at the heart of an organisation with a long-held motto of 'People Helping People'.

OUR PATRON

Our Patron is Her Majesty Queen Elizabeth II and, in 2000, Her Majesty graciously conferred the appellation 'Royal'.

OUR LEGAL STRUCTURE

The RNZRSA is registered under the Incorporated Societies Act 1908, first registered in 1917, as well as under the Charities Act 2005 and registered in 2007.

The Registered Office is ANZAC House, 181 Willis Street, Wellington.

OUR OBJECTIVES

- To loyally uphold the sovereignty of New Zealand as a member of the Commonwealth of Nations and as a member of the United Nations.
- To foster and maintain the welfare and security of New Zealand within the concept of the establishment and maintenance of international peace with honour.
- To inculcate in the individual a sense of responsibility to his fellow citizens, to his local community, and for the well being of mankind.
- To perpetuate the comradeship born of service and to promote the general welfare of servicemen and former servicemen, their respective dependants and the former dependants of deceased servicemen or ex-servicemen.
- To promote, foster and support the charitable objectives of local Associations.

The RSA is a non-sectarian and a non-party political organisation.

OUR STRUCTURE, GOVERNANCE AND MANAGEMENT

The RSA is a membership organisation overseen by a National Executive Committee with 120,000 members and volunteers organised into a branch and district structure operating throughout New Zealand and also in the Cook Islands.

NATIONAL COUNCIL

The Annual General Meeting, known as the National Council Meeting, is where delegates from local RSAs, RSA Clubs, Affiliated ex-Service organisations and Life members set policy and elect the National Executive Committee.

NATIONAL EXECUTIVE COMMITTEE

The National Executive Committee is responsible for the overall governance, policy and work of the Association.

There are 16 National Executive Committee members:

- 8 District Presidents are elected by local RSAs in each of the 8 Districts;
- the National President and 2 Vice-Presidents are elected at the National Council Meeting;
- 4 Elected Members are similarly elected at the National Council Meeting; and
- the Māori Ex-Services Personnel Representative is appointed by the National Executive Committee.

NATIONAL HEADQUARTERS

National Headquarters is the management and administrative arm of the RNZRSA providing advice and support to the National Executive Committee as well as to Districts and local RSAs, RSA Clubs and Branches. It is managed by the Chief Executive with a team of three managers (Pensions and Welfare, Business and Licensed, and Administration), and a further 3 full-time and 2 part-time staff undertaking accounts, administrative and advisory roles. The National Treasurer is a contract position.

National Headquarters is also responsible for national advocacy with Government, publicity and promotion of national campaigns such as the Poppy Appeal, and communications (including website, intranet and the 85-year-old publication *RSA Review*).

LOCAL RSAs

Members and volunteers are organised through a branch structure of which there are 177 local RSAs, a number of whom have sub-Associations, numbering some 63 and known as 'Branches'.

As Incorporated Societies in their own right, local RSAs:

- administer the welfare in their area;
- undertake their own fundraising with central support for the Poppy Appeal;

- recruit and maintain members; and
- manage their own finances.

There are also 8 RSA Clubs which use the RSA name but which are independent societies. Club members must be members of the RSA.

DISTRICTS

Local RSAs and RSA Clubs are grouped into 8 Districts whose boundaries are based on historic geographical districts. Districts support RSAs and RSA Clubs and Branches administratively through volunteer committees. The organisation is charged with community delivery of certain welfare, fundraising and public relations outputs and is assisted by volunteers from within and outside the membership organisation.

The National Executive, District, Local RSA, RSA Club and Branch committees are comprised entirely of volunteers.

WOMEN'S SECTIONS

There are also 137 Women's Sections which are attached to local RSAs but not a formal part of the RNZRSA structure. However, a number of Women's Sections have joined the RNZRSA National Women's Association which is an affiliate member of the RNZRSA.

OUR MEMBERS AND VOLUNTEERS

The RSA is grateful for the valuable volunteer support of 270 Pensions and Welfare Officers, a further 500 home and hospital visitors, and the countless members and volunteers who support us and assist in the annual Poppy Appeal collection and the day-to-day operations of the RSA at district and branch level.

The current 116,000 members come under the following categories:

- **Returned** membership is open to returned servicemen and women who have served in any war or in a peacekeeping or peacemaking deployment as defined by RNZRSA;

- **Service** members are either retired or serving members of the Armed Forces who do not qualify for Returned membership. They include those who have served under CMT, the Territorial Forces, Cadet Force Officers and sworn members of the New Zealand Police;
- **Associate** membership is open to adults, who although having not served in the Armed Forces or Police, identify with and support the aims and ideals of RNZRSA;
- **Youth** membership is open to 13–17-year-olds;
- **Women's Sections** members are affiliated to their local RSA. Members often have family links to a local RSA and many are also members of the RSA. Applications for membership are welcome from all women with an interest in the community work of the RSA Women's Sections, whether or not they are current members of the RSA.

The membership badge was introduced in 1916.

OUR POPPY APPEAL

Begun in 1922, the Poppy Appeal is one of the oldest nationwide appeals conducted by a voluntary welfare organisation in New Zealand. The RSA Poppy is truly a national icon.

Poppy Day is usually observed on the Friday before ANZAC Day (25 April) when RSA volunteers distribute in excess of a million red poppies throughout New Zealand in exchange for generous donations from the public. The poppies are traditionally then worn on the left lapel for a few days, but especially on ANZAC Day, to signify remembrance of the nation's war dead and support for our welfare work with the living.

Donations made to the Poppy Appeal are used to support RSA welfare services in the locality in which the funds were raised. Recipients need not be members of an RSA to benefit from Poppy Appeal assistance.

DIRECTORY

RNZRSA NATIONAL HEADQUARTERS

Registered Office:	ANZAC House, 181 Willis Street, Wellington
Postal:	PO Box 27248, Marion Square, Wellington 6141
Telephone:	(04) 384 7994
Facsimile:	(04) 385 3325
Email:	enquiries@rnzrsa.org.nz
Website:	www.rsa.org.nz
Auditors:	Miller Dean Audit, Wellington
Bankers:	Bank of New Zealand, Wellington

STAFF

Chief Executive	Dr Stephen Clarke BA (Hons), MA, PhD
Manager Administration	Francis Lepper
Manager Business, Gaming and Licensing	David Williams
Manager Pensions and Welfare	Margaret Snow
Advisory Office Pensions and Welfare	Elise Hoverd
Executive Secretary	Margaret Broughton
Accounts Officer	Rebecca Byrne
Secretarial Assistant	Karen Saunders
Clerical Assistant	Ann Heath

CONTRACTUAL ARRANGEMENTS

Treasurer	Neville Cowan CA, MNZTA, JP
<i>RSA Review</i>	Waterford Press Ltd, Christchurch

NATIONAL EXECUTIVE COMMITTEE 2008/09

EXECUTIVE OFFICERS

National President	RJ (Robin) Klitscher CBE, DFC, AFC
National Vice President	KT (Kevin) Holley JP
National Vice President	BJ (Barry) Clark QSM, JP

DISTRICT PRESIDENTS

Northland	DL (D'Arcy) Bailey
Auckland	GE (Gary) Walker
Waikato–King Country–Bay of Plenty	AL (Alex) Pluck
Wellington–Taranaki–West Coast	GG (Glover) Anderson
Wairarapa–Hawke's Bay–East Coast	BR (Brian) Emerson
Nelson–Marlborough–Westland	WK (Bill) Hunter
Canterbury	PJ (Pat) Duggan QSM, JP
Otago–Southland	BE (Bruce) Henderson

ELECTED MEMBERS

DWS (David) Maloney OBE	CB (Chris) Mullane ONZM, MBE
DJ (Des) Wallace QSM	TJ (Trevor) Wylde

MĀORI EX-SERVICES PERSONNEL REPRESENTATIVE

H (Guv) Grey

NATIONAL EXECUTIVE COMMITTEE – COMMITTEES

EXECUTIVE OFFICERS COMMITTEE

The National President and the two National Vice Presidents

THE EXECUTIVE OFFICERS ARE EX-OFFICIO MEMBERS OF THE FOLLOWING COMMITTEES:

AFFILIATES

IA Hunter* (Chair), H Grey and TJ Wylde and Representatives of the Affiliates

AWARDS

AL Puck (Chair), GG Anderson (Deputy Chair) and six remaining District Presidents

DEFENCE

IA Hunter* (Chair), PR Adamson*, DS McIver*, DWS Moloney and RJS Munro*

FINANCE

WK Hunter (Chair), DL Bailey, BE Henderson, DWS Moloney, GE Walker, DJ Wallace, and NS Cowan (Treasurer)

PROTOCOL, CEREMONIAL AND MEDALLIC

IA Hunter* (Chair), PJ Duggan, W Fraser*, J Hamilton*, DS McIver* and V Kennedy*

PENSIONS AND WELFARE

AR Dixon* (Chair), GG Anderson, CB Mullane, TJ Wylde, JM Barclay* (Northland), M McMillan* (Auckland), R Terrill* (Waikato–King Country–Bay of Plenty), J Purcell* (Wairarapa–Hawke’s Bay–East Coast), W Campbell* and R Cook* (Wellington–Taranaki–West Coast), WK Hunter (Nelson–Marlborough–Westland), L Stack* (Canterbury), DN Graham* (Otago–Southland), AR Fletcher* (WWII Representative)

SPORTS

DJ Wallace (Chair), DL Bailey, BR Emerson, H Grey and TJ Wylde

STANDING COMMITTEE FOR BUSINESS AND LICENSED ACTIVITIES

GE Walker (Chairman), AL Pluck, RF Allen (Taradale), SA Andrew (Manurewa), R Thompson-Browne* (Howick), WJ Clark (Papanui), G Howard (Tauranga), DJ Large (Wanganui) and Mrs TE Wills* (Kaikohe RSA)

STRATEGIC

DWS Moloney (Chair), PJ Duggan, WK Hunter, CB Mullane, AL Pluck and GE Walker

**Co-opted*

RNZRSA REPRESENTATIVES/NOMINEES ON OTHER BODIES

Royal Commonwealth Ex-Services League	J Hawthornthwaite JP
Cadet Forces Advisory Board	RJ Klitscher DJ Morris
Ministerial Advisory Group on Veterans’ Health	AJ Campbell ONZM
Heritage Inc.	LM Boyle
National War Memorial Advisory Council (Ministerial Appointments)	RJ Klitscher DJ Morris
Queen Elizabeth II Army Memorial Museum, Waiouru	RJ Klitscher
War Pensions Advisory Board	RJ Klitscher
War Pensions Appeal Board	Dr PH Robinson Dr BT McMahan
Club Sector Representative on Hospitality Standards Institute	R Thompson-Browne

AWARDS

BADGE IN GOLD AND LIFE MEMBERSHIP

NZ8241 U645605	BOYLE, Larry Maxwell MORRIS, Dennis James	Feilding Upper Hutt
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GOLD STAR AND BAR AND CERTIFICATE

NZ413369	BARCLAY, George Stanley	Northland District
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GOLD STAR AND CERTIFICATE

NZD5594 618672 335001 445865 74348 X78819	ANDERSON, Reginald Gordon SMALL, Reginald James KING, William Allister REEKIE, Peter Richardson CLEAVE, William Richard Charles GREY, Geoffrey Victor	Dunedin Winton Branch of Gore Picton Te Puke Upper Waitaki Waipu Branch of Whangarei
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MERIT BADGE AND CERTIFICATE

607450 7865 17851 791862 342231 Q890252 M37455 934093 39403 206876 377285 – NZ4312967 338239	AUSTIN, Kenneth Paul MCCALL, William James MOWAT, Gary Raeburn BENNETT, Brian Robertson PRATT, Keith Lindsay BROWN, Kevin John MCCLELLAND, David BELL, Allan Garth (Posthumous) HARRIS, Douglas Austin (Posthumous) FLAVELL, Eric Samuel Ephraim MCMILLAN, Mathew HANNON, Lois Myra CAMERON, Murray Lawrence FINLAYSON, John Angus	Christchurch Dunedin Dunedin Gore Howick Kaiapoi Ngaruawahia Picton Takapuna Te Puke Titirangi Tokoroa Waipawa Waipu Branch of Whangarei
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DISTRICT LONG SERVICE AWARD

NZD5594 80317 139510 82257 284585 K924003 438373 K914390 NZ710344 – 81625 NZ438577, 813627 – NZ413369 36929 NZ4312967	ANDERSON, Reginald Gordon HEDGES, Harold John Walker LUCAS, William Gerald MULLEN, Gabrielle BISSET, Francis Eric FADDES, Robert George FORD, John Joseph MURDOCH, Wilfred Verdon MAHON, Brian Neil SISSON, Una HOPKINS, Hereward Cookson Phelps SANDERS, Cyril Robertson JOHNSON, Alan Cecil BARCLAY, George Stanley ROWE, Mary Leith CAMERON, Murray Lawrence	Dunedin (20 years) Dunedin (20 years) Dunedin (30 years) Dunedin (20 years) Clutha (40 years) Clutha (30 years) Clutha(40 years) Clutha (30 years) Gore (20 years) Henderson (30 years) Kaiapoi (50 years)* Manurewa (20 years) Palmerston North (40 years) Northland District (50 years)* Palmerston North (30 years) Waipawa (30 years)
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*National Certificate of Appreciation

SPORTS

2008 RNZRSA NATIONAL SNOOKER SINGLES

Hosted by Otaki RSA
Labour Weekend 2008:

CHAMPIONSHIP WINNER

Mark Hannah
Otaki RSA

RUNNER-UP

Matthew Scarborough
Morrinsville RSA

2008 RNZRSA NATIONAL DARTS

Hosted by Manuwera RSA
Labour Weekend 2008:

SINGLES WINNER

L Turner
Ashhurst RSA

SINGLES RUNNER-UP

G Hulena
Napier RSA

PAIRS WINNERS

T Fromont, L Cantell
Glen Eden RSA

PAIRS RUNNERS-UP

G West, K Moir
Glen Eden RSA

FOURS WINNERS

T Fromont, L Cantell, S Yost, S Halford
Glen Eden RSA

FOURS RUNNERS-UP

G West, K Moir, J Harrold, K Barr
Glen Eden RSA

2009 RNZRSA NATIONAL OUTDOOR BOWLS

Hosted by Mt Maunganui RSA
17–19 March 2009:

CHAMPIONSHIP WINNERS & HOLDERS OF RNZRSA SHIELD

Gordon Hamilton, Ray Sayed,
Winston Davey
Mt Maunganui RSA

CHAMPIONSHIP RUNNERS-UP & HOLDERS OF KIPPENBERGER SHIELD

Tony Cockerill, Bill Craig, Allen Drummond
Gore RSA

2009 RNZRSA INTERDOMINION DARTS TOURNAMENT

Hosted by Merrylands RSL Easter 2009:

ANZAC TROPHY

New Zealand 9 Wins Australia 3 Wins

DOMINION TROPHY

New Zealand 8 Wins Australia 7 Wins

TEST MATCH

New Zealand 7 Wins Australia 5 Wins

2009 RNZRSA NATIONAL SNOOKER PAIRS TOURNAMENT

Hosted by Papakura RSA during
Queen's Birthday Weekend:

WINNERS

Robert Semple & Darryl Reynolds
Glen Eden

RUNNERS-UP

Spencer Bailey & Dennis Noble
Mt Maunganui

2009 RNZRSA NATIONAL INDOOR BOWLS

Hosted by the Whangamata RSA
27–28 June 2009:

CHAMPIONSHIP WINNERS

R Lovell, G Land, T Lang, C Lovell
Otorohanga RSA

RUNNERS-UP

B Watson, B Johnstone, E McSkimming,
C Colville
Whangamata RSA

2009 RNZRSA VICTORY CLUB OPEN DARTS

Hosted by Upper Hutt RSA
Queen's Birthday Weekend:

SINGLES WINNER

Richard Te Whero
Glen Eden RSA

SINGLES RUNNERS-UP

Lou Tai
Waihi RSA

PAIRS WINNERS

Richard Te Whero, Ken Moir
Glen Eden RSA

PAIRS RUNNERS-UP

Koha Kokiri, Ru Teinaki
Porirua RSA

FOURS WINNERS

Terry Jowett, Kawana Herewini,
Koha Kokiri, Ru Teinaki
Porirua RSA

FOURS RUNNERS-UP

Mike Blaikie, Donna Gregory,
Jason & Yolanda Regnaud
Upper Hutt RSA

COMPARATIVE MEMBERSHIP STATISTICS

Comparative Membership Statistics as at 31 December 2008

	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Alexandra-Clyde	63	53	85	84	-	-	80	51	28	27	-	-
Apiti	5	5	29	33	-	-	76	75	-	-	-	-
Ashburton	269	212	224	91	2	1	616	736	80	149	-	-
Ashurst Memorial	29	27	59	58	-	4	152	161	10	10	-	-
Auckland	361	278	24	21	12	37	57	45	10	-	-	-
Avondale	176	201	347	404	5	4	825	1013	689	777	-	-
Awarua	10	10	8	8	-	-	4	4	14	14	-	-
Birkenhead	376	354	573	617	-	-	681	789	378	529	-	-
Bluff Memorial	42	38	30	28	-	-	191	200	9	9	-	-
Bulls	42	44	103	117	-	1	181	239	57	62	-	-
Cambridge	113	108	14	15	1	1	2	5	-	-	-	-
Carterton	48	49	58	47	-	-	-	-	43	46	-	-
Christchurch	1094	996	469	479	8	44	279	340	12	11	-	-
Clutha District	28	32	21	25	-	2	86	130	21	10	-	-
Cook Islands	5	9	20	26	-	-	32	42	-	-	-	-
Coromandel	36	37	47	93	-	-	61	59	24	28	-	-
Dannevirke and District	73	59	70	77	-	-	35	27	108	83	-	-
Devonport	73	57	23	25	1	-	30	27	22	22	-	-
Dunedin	449	421	278	282	5	8	333	386	-	1	-	-
East Coast Bays	690	729	711	785	2	42	1321	1438	586	625	2	-
Eastbourne Memorial	17	15	8	10	-	2	87	141	-	-	-	-
Eketahuna	10	10	9	9	-	-	3	7	-	-	-	-
Eltham	20	22	37	42	-	1	29	31	38	37	-	-
Far North (Kaitiaki)	199	195	228	231	-	-	550	547	87	90	-	-
Featherston Memorial	76	88	76	89	-	-	275	265	-	-	-	-

Comparative Membership Statistics as at 31 December 2008

	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Feilding	95	77	41	21	-	11	6	10	12	8	-	-
Foxton	78	50	122	135	-	8	320	571	32	35	-	-
Geraldine	57	53	37	34	-	12	36	31	34	27	-	-
Gisborne	228	244	176	185	-	9	361	413	95	93	-	-
Glen Eden	84	86	195	228	-	-	422	524	-	110	-	-
Golden Bay	31	30	43	44	-	-	25	30	28	37	-	-
Gore District Memorial	214	192	445	481	-	6	1720	1903	107	106	-	-
Greymouth	59	64	78	85	-	-	142	147	35	36	-	-
Hakaru and Districts Memorial	20	19	24	22	-	2	130	90	32	31	-	-
Hamilton	459	413	379	398	14	15	23	30	-	-	-	-
Harihari South Westland	4	22	6	5	-	-	17	-	-	-	-	-
Hastings	431	362	595	580	-	36	1055	1050	253	227	-	38
Hauraki	6	12	37	21	-	1	38	38	11	12	-	-
Henderson	287	315	335	395	2	2	596	870	162	164	-	-
Hobsonville	116	123	174	167	1	1	277	271	30	30	-	-
Hokianga Memorial	25	33	27	32	-	-	170	193	10	11	-	-
Hokitika Westland	28	20	50	14	-	-	39	6	30	-	-	-
Howick	536	470	672	591	1	2	1368	1065	479	285	-	-
Hunternville	10	10	34	33	-	-	54	63	-	-	-	-
Huntly	30	34	103	100	-	-	584	584	32	-	-	-
Invercargill	48	47	24	29	-	20	82	136	-	-	-	-
Johnsonville and Districts	115	103	153	125	-	-	325	280	-	-	-	-
Kaiapoi	65	62	96	96	-	4	1	1	44	32	-	-
Kaikohe and District Memorial	66	61	87	91	-	-	459	430	36	34	-	-
Kaikoura	28	25	16	16	-	-	-	2	-	-	-	-
Kaipara Memorial	56	23	81	60	-	-	240	176	71	49	-	-
Katikati	102	90	118	116	-	-	-	-	36	49	-	-
Kawakawa and District	18	20	18	35	-	-	134	136	15	14	-	-
Kerikeri	86	86	127	135	-	-	466	446	-	-	3	1
Levin	369	353	517	484	22	8	1161	1146	102	60	11	8
Lower Hutt Memorial	182	106	225	115	-	-	377	158	80	-	-	-
Manaia and District	16	14	27	30	-	-	7	4	-	-	-	-

Comparative Membership Statistics as at 31 December 2008												
	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Mangakino District	12	10	9	11	-	1	15	15	-	-	-	-
Manurewa	282	275	403	434	-	1	1008	1034	39	38	-	-
Marlborough	482	383	450	395	-	4	545	552	89	88	-	-
Marton	29	21	22	23	-	1	7	8	41	40	-	-
Masterton	178	184	161	167	-	2	6	10	52	49	-	-
Matakaoa RSA and Citizens Club	21	8	4	6	-	-	47	26	-	-	-	-
Matamata Memorial	71	74	102	114	-	-	297	370	64	67	-	-
Maungaturoto Memorial	10	3	6	19	-	-	87	85	-	20	-	-
Mercury Bay	46	39	40	31	-	-	10	20	-	-	-	-
Milton Bruce	10	11	36	39	-	1	78	95	13	11	-	-
Morrinsville District Memorial	112	100	225	248	1	1	850	846	60	56	-	-
Mosgiel Memorial	223	214	304	304	4	-	704	566	167	138	-	-
Motueka Memorial	150	145	240	229	-	-	689	738	53	63	-	-
Mount Maunganui	814	757	1345	1400	-	-	2339	2584	897	933	3	3
Mt Wellington-Panmure	154	167	109	135	4	13	288	375	36	34	-	-
Naenae Memorial	23	28	17	20	-	-	58	76	-	-	-	-
Napier	172	247	216	352	-	29	704	1386	75	39	-	-
Nelson	308	309	193	217	-	41	177	187	55	60	-	-
New Brighton	84	73	46	50	1	14	117	78	5	6	-	-
New Lynn Memorial	212	233	331	348	6	8	1149	1271	110	72	-	-
New Plymouth and Districts	347	390	359	382	-	1	510	573	120	146	3	9
Newmarket	28	-	20	-	-	-	25	-	-	-	-	-
Ngaruawahia	71	83	95	147	-	1	403	401	35	30	-	-
North Otago	135	100	97	130	-	13	108	96	53	75	-	-
Northern Wairoa Memorial	99	95	140	131	-	-	367	372	75	101	-	-
Ohakune and Waimarino	22	14	9	8	-	-	9	6	-	-	-	-
Onehunga and District	182	216	163	193	-	-	583	794	33	-	-	-
Opotiki County	48	56	94	101	-	-	405	548	67	73	-	-
Opunake District	20	19	37	34	-	-	3	3	37	26	-	-
Orakei	66	74	63	76	-	4	189	259	-	-	-	-
Otahuhu and District	17	22	10	15	-	-	63	45	-	-	-	-

Comparative Membership Statistics as at 31 December 2008

	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Otagi and District Memorial	212	245	224	218	-	21	714	668	237	236	2	1
Otautau	8	8	14	8	-	-	-	6	-	7	-	-
Otorohanga	25	23	22	19	-	-	3	4	13	13	-	-
Paeroa RSA and Citizens Club	81	81	121	132	-	6	215	230	42	35	-	-
Pahiatua	17	20	34	35	-	1	3	3	50	64	-	-
Palmerston North	557	742	848	589	-	32	1623	1537	105	90	-	-
Papakura	773	530	596	612	-	-	1460	1468	340	320	-	1
Papanui	397	380	309	309	2	2	395	400	-	-	-	4
Paparuua Templeton	134	126	118	114	-	2	234	223	181	147	2	2
Papatoetoe and District	257	161	219	195	-	3	784	638	226	198	17	-
Paraparaumu Memorial	367	357	436	462	-	-	924	1114	188	201	-	1
Patea	14	13	12	2	-	-	-	10	-	-	-	-
Picton	68	58	97	92	-	-	334	396	-	9	-	-
Piha Memorial	16	15	37	35	-	-	151	217	-	-	-	-
Point Chevalier Memorial	180	61	210	241	-	-	601	659	123	42	-	-
Porirua	73	74	98	99	-	-	366	455	20	18	-	-
Pukekohe and Districts	152	189	74	192	2	1	165	351	-	231	-	-
Pukerua Bay	10	9	17	17	-	-	48	44	-	-	-	-
Putaruru	35	29	13	12	-	3	1	1	35	29	-	-
Raglan	25	17	23	26	-	-	54	47	-	-	-	-
Rangiora	213	210	435	437	3	3	776	828	279	280	-	-
Reefton	16	16	30	30	-	-	-	-	15	16	-	-
Richmond/Waimea	142	118	45	74	-	12	6	8	79	79	-	-
Riverton	13	13	33	32	-	-	59	71	14	19	-	-
Rongotea	2	3	6	6	-	-	8	7	-	-	-	-
Rotorua	501	423	473	431	-	-	861	845	88	80	-	-
Ruatoria	15	16	5	6	-	-	16	16	-	-	-	-
Russell	12	13	54	55	-	2	142	152	-	-	-	-
Sanson-Ohaakea	6	5	7	4	-	-	-	-	37	45	-	-
Seatoun	82	64	80	76	-	-	328	328	-	-	8	6
Shannon	6	3	3	-	-	-	24	29	-	-	-	-

Comparative Membership Statistics as at 31 December 2008

	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Silverdale and Districts	652	653	1046	1125	-	48	1897	2100	636	652	-	-
South Canterbury	254	259	238	237	-	-	675	652	270	-	-	-
South Taranaki	80	64	156	144	-	6	147	157	59	58	-	11
Stokes Valley Memorial	37	30	52	46	-	4	162	157	-	-	-	-
Stratford and District	41	32	91	90	-	-	245	218	77	73	-	-
Sumner Redcliffs	108	103	60	69	2	1	178	218	-	-	-	-
Swanson Memorial	83	81	211	218	-	-	517	530	42	41	4	7
Taihape and District	25	28	31	32	-	-	-	-	14	14	-	-
Tairua/Pauanui	42	49	24	32	-	-	20	26	32	33	-	-
Taita	51	45	94	68	-	-	222	271	60	-	-	-
Takapau and District	6	6	5	6	-	-	21	27	-	-	-	-
Takapuna Memorial	336	324	250	262	-	-	884	871	-	-	-	-
Taradale and District	374	360	628	631	-	-	1040	1202	237	223	-	-
Taumarunui and District	68	51	114	87	-	-	545	493	51	66	-	-
Taupo	150	164	218	241	-	1	389	445	84	99	-	-
Tauranga	461	501	455	540	-	-	971	1133	80	101	5	5
Tawa	56	30	76	72	-	5	164	152	86	80	-	-
Te Aroha Memorial	56	53	135	78	-	7	300	320	125	133	-	-
Te Atatu Memorial	158	147	269	223	-	9	625	613	90	70	-	-
Te Awamutu and District Memorial	225	221	330	320	-	-	689	795	105	107	-	-
Te Kuiti and District Memorial	44	40	54	55	-	-	32	30	38	33	-	-
Te Puke Memorial	74	84	120	134	-	4	328	351	48	49	-	-
Te Teko Memorial	9	10	6	2	-	-	44	30	-	-	-	-
Te Whanau-a-Apanui	9	9	9	9	-	-	45	54	14	16	-	-
Temuka	81	66	115	97	-	-	164	131	89	68	-	-
Titahi Bay	51	50	48	43	-	3	142	142	60	75	-	-
Titirangi	119	154	319	406	2	8	610	564	137	170	-	-
Tokaanu-Turangi and Districts Memorial	54	53	101	107	1	-	493	556	40	36	-	-
Tokomaru and District	12	2	8	4	-	-	85	35	-	-	-	-
Tokoroa District Memorial	56	67	27	20	-	-	30	29	65	68	-	-

Comparative Membership Statistics as at 31 December 2008

	Returned Members		Service Members		War Veterans (Homes)		Associate/Club Members		Women's Section Members		Youth Members	
	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008	2007	2008
Tuatapere	5	7	22	23	-	-	32	33	-	-	-	-
Twizel	12	11	12	14	-	-	48	35	-	-	-	-
Upper Hutt	161	163	161	176	-	14	239	210	-	-	-	-
Upper Waitaki	17	16	20	24	-	2	45	40	-	-	-	-
Waiapu	18	5	15	5	-	-	107	94	-	46	-	-
Waiheke	94	100	197	214	2	3	781	913	173	90	-	-
Waihi Beach Memorial	128	112	350	352	-	-	1276	1240	68	82	-	-
Waihi Memorial	89	70	96	78	-	-	383	348	48	51	-	-
Waimate	53	46	20	23	-	5	4	2	45	40	-	-
Waimauku	27	36	40	51	-	-	68	111	15	17	-	-
Wainuiomata Memorial	78	77	121	134	-	-	1104	1246	-	-	-	-
Waipawa District	26	28	27	28	-	4	13	17	-	20	-	-
Waipukurau and District	68	78	63	50	-	6	353	349	23	20	-	-
Wairoa	44	42	32	22	-	4	27	19	40	43	-	-
Waitakere	18	9	22	29	-	-	92	133	-	-	-	-
Waitara	90	75	60	44	-	2	63	44	36	38	-	-
Waiuku	65	57	36	40	1	1	-	2	80	78	-	-
Wanganui	434	414	439	431	-	-	1249	1267	278	161	6	10
Warkworth and Districts	176	135	326	356	-	-	929	1134	77	78	-	-
Waverley-Waitotara	10	11	14	14	-	1	12	13	-	-	-	-
Wellington	269	256	203	104	-	55	31	140	-	-	-	-
Wellsford Memorial	33	27	30	31	-	2	96	96	26	17	1	3
Westport	77	79	43	77	-	4	69	131	30	28	-	-
Whakatane	321	291	607	641	-	22	1160	1273	118	114	-	-
Whangamata	84	79	228	219	-	-	660	625	80	55	-	-
Whangarei	560	607	719	691	-	-	936	945	199	110	-	-
Whangaroa	3	6	-	-	-	1	69	50	-	-	-	-
Woodville and District	12	14	11	11	-	-	22	25	17	14	-	-
Totals	23834	22627	27856	28198	107	729	60288	64573	12122	11671	67	110

